

## Information technology— Internet of Things Reference Architecture (IoT RA)

**WD stage**

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## 1 Foreword

2 ISO (the International Organization for Standardization) is a worldwide federation of  
3 national standards bodies (ISO member bodies). The work of preparing International  
4 Standards is normally carried out through ISO technical committees. Each member body  
5 interested in a subject for which a technical committee has been established has the  
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7 and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates  
8 closely with the International Electrotechnical Commission (IEC) on all matters of  
9 electrotechnical standardization.

10 The procedures used to develop this document and those intended for its further  
11 maintenance are described in the ISO/IEC Directives, Part 1. In particular the different  
12 approval criteria needed for the different types of ISO documents should be noted. This  
13 document was drafted in accordance with the editorial rules of the ISO/IEC Directives,  
14 Part 2. [www.iso.org/directives](http://www.iso.org/directives)

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18 document will be in the Introduction and/or on the ISO list of patent declarations  
19 received. [www.iso.org/patents](http://www.iso.org/patents)

20 Any trade name used in this document is information given for the convenience of users  
21 and does not constitute an endorsement.

22 For an explanation on the meaning of ISO specific terms and expressions related to  
23 conformity assessment, as well as information about ISO's adherence to the WTO  
24 principles in the Technical Barriers to Trade (TBT) see the following URL: [Foreword -  
25 Supplementary information](#)

26 The committee responsible for this document is ISO/IEC JTC 1/WG 10.

27

28 **Introduction**

29 Internet of Things (IoT) has broad use in the industry and society today, and it will be  
30 further studied and developed for many years to come. Various applications and  
31 services have been adopting and adapting are IoT technology to provide innovative  
32 solutions for users, which weren't possible a few years ago. There are a number of  
33 possible applications such as smart city, smart grid, smart home/building, smart factory,  
34 digital agriculture, manufacturing, intelligent transportation and traffic, logistics and  
35 asset/inventory management, retail transactions, e-Health, public safety, e-Learning,  
36 environment monitoring. Thus, IoT is an enabling technology that consists of many  
37 supporting technologies, for example, different type of communication networking  
38 technology, information technology, sensing and control technologies, software  
39 technology, device/hardware technology, and so on.

40 In designing and developing IoT systems, three key technologies should be considered:  
41 (1) system technology; (2) communications technology; and (3) information technology.  
42 In a different perspective, IoT systems are composed of physical objects and virtual  
43 objects where both objects together mean "things" in "Internet of Things." The physical  
44 and virtual objects together collect, process, extract, and exchange data. They also can  
45 decide, and/or act/react to environments autonomously or upon user's request. The  
46 data and information generated by IoT systems are likely sensitive in nature; yet, data  
47 and information exchange is an essential and imperative process of IoT systems which  
48 enable to provide various applications and services. Therefore, data/information  
49 security and user privacy is the other major technology area of importance for IoT  
50 systems. Security and privacy in IoT systems are dictated by international and national  
51 legislations, and IoT systems should comply with the local security/privacy laws and  
52 regulations. Additionally, reliability, dependability, and data validation and associated  
53 requirements are the other areas that the developers of IoT Systems should consider.

54 ISO/IEC 30141 identifies and specifies IoT systems' Conceptual Model (CM), Reference  
55 Model (RM), and Reference Architecture (RA). The RA is described by different  
56 architectural views, namely, systems view, communications view, information view,  
57 functional view, and usage view. These views generically represent the IoT systems.  
58 These RA views provide various types of architectural elements (e.g., subsystem  
59 platforms, functional entities) as well as base building blocks to develop application-  
60 specific (or target) architectures.

61 In this IoT RA International Standard (IS), the reference model is given to describe an  
62 abstract framework for understanding significant relationships among the entities of  
63 some environment, and for the development of consistent standards or specifications  
64 supporting that environment. Thus, the IoT RA is described from the aforementioned  
65 three main technology views in this international standard (IS):

- 66 — IoT RA Systems View: Describes the IoT Systems from system perspective
- 67 — IoT RA Communications View: Describes the IoT Systems from communication  
68 technology perspective

69 — IoT RA Information View: Describes the IoT Systems from information  
70 technology perspective

71 In addition to the above three architecture views, the following two architecture views  
72 are described in this IS:

73 — IoT RA Functional View

74 — IoT RA Usage View

75 — The architecture entities defined in the Systems View, Communications Views,  
76 Information View, Functional View and Usage View are related across these five  
77 IoT reference architecture views. Describing the IoT RA using these five  
78 different views will benefit not only the IoT standard developers but also the IoT  
79 Systems developers. For example, developing IoT Security Architecture or  
80 implementing IoT security, the developers can do their work in accordance to  
81 the three technology views (e.g., systems, communications, and information)  
82 describing physical security, communication security, and information security  
83 while the effectiveness of security features in architecture can be evaluated by  
84 Functional and Usage Views.

85 The objectives of this ISO/IEC 30141 of standard are:

86 — provide guidance to facilitate the design and development of IoT Systems,

87 — promote open and common guiding architecture leading to seamless  
88 interoperability of IoT Systems.

89 IoT covers a wide range of applications, for example, applications in smart city, in  
90 smart energy, in smart mobility, in smart home, in smart building, in smart factory,  
91 in smart health, in smart logistic etc. Each application area has its own , which leads  
92 to different requirements on IoT system architecture. In order to develop a generic  
93 IoT reference architecture which is applicable for all application areas, it is  
94 necessary to investigate its common concepts and relationships at abstract level.  
95 Such investigation helps to establish a solid grounding for further development of  
96 the reference architecture.

97

# 98 Information technology — Internet of Things Reference 99 Architecture (IoT RA)

## 100 1 Scope

101 This International Standard specifies IoT Conceptual Model, Reference Model, and  
102 Reference Architecture from different architectural views, common entities, and high-  
103 level interfaces connecting the entities.

## 104 2 Normative references

105 The following documents, in whole or in part, are normatively referenced in this  
106 document and are indispensable for its application. For dated references, only the  
107 edition cited applies. For undated references, the latest edition of the referenced  
108 document (including any amendments) applies.

109 ISO #####-#:20##, *General title — Part #: Title of part*

## 110 3 Terms and definitions

111 **Editors' Note:** ISO/IEC JTC 1/WG 10 agreed to transfer the clause 3, Terms and  
112 definitions in ISO/IEC 30141 to ISO/IEC NP 20924 in the Shanghai meeting. WG 10  
113 instructs the Project Editors of ISO/IEC NP 20924 to review the disposition of comments  
114 on clause 3 in ISO/IEC 30141 (WG10\_N0315) and forward the result to the Project  
115 Editors of ISO/IEC 30141 after separating out the definitions for ISO/IEC 30141 and  
116 ISO/IEC NP 20924 no later than 2016-02-21. The updated revised WD with clause 3 will  
117 be published to the experts for comments and contributions after 2016-02-21.  
118 **Editor's Note:** Continue to call for the new comments and contributions especially for  
119 the updated contents of clause 4-8.

## 120 4 Symbols and abbreviated terms

121	5Vs	Volume, Velocity, Veracity, Variability, and Variety
122	6LoWPAN	IPv6 over Low power Wireless Personal Area Network
123	AL	Application Layer
124	ASL	Application Support Layer
125	CAN	Control Area Network
126	CM	Conceptual Model
127	CRA	Communication Reference Architecture
128	DHCP	Dynamic Host Configuration Protocol
129	EPDL	End-Point Device Layer



130	FQDNs	Fully Qualified Domain Names
131	FTP	File Transfer Protocol
132	HAN	Home Area Network
133	HTTP	Hypertext Transfer Protocol
134	IEEE	Institute of Electrical and Electronics Engineers
135	IETF	Internet Engineering Task Force
136	IPv4	Internet Protocol version 4
137	IPv6	Internet Protocol version 6
138	IS	International Standard
139	IoT	Internet of Things
140	IRA	Information Reference Architecture
141	LAN	Local Area Network
142	LoA	Level of Assurance
143	NGO	Non-Governmental Organization
144	NL	Network Layer
145	ObD	Object Domain
146	OMD	Operation & Management Domain
147	PAN	Personal Area Network
148	QoS	Quality of Service
149	RA	Reference Architecture
150	RID	Resource Interchange Domain
151	RM	Reference Model
152	SCD	Sensing & Controlling Domain
153	ASD	Application Service Domain
154	SPI	Serial Peripheral Interface
155	SRA	Systems Reference Architecture

156	TCP/IP	Transmission Control Protocol/Internet Protocol
157	UML	Universal Modelling Language
158	UrD	User Domain
159	URI	Uniform Resource Identifier
160	USB	Universal Serial Bus
161	VPN	Virtual Private Network
162	WAN	Wide Area Network
163	WLAN	Wireless Local Area Network

164 **5 IoT Reference architecture goals and objectives**

165 IoT is defined as an infrastructure of interconnected objects, people, systems and  
166 information resources together with intelligent services to allow them to process  
167 information of the physical and the virtual world and react.

168 The IoT Reference Architecture (IoT RA) represented in this International Standard  
169 provides a conceptual model, reference model and reference architecture from different  
170 architectural views, common entities, high-level interfaces connecting the entities. The  
171 IoT RA not only outlines “what” the overall structured approach for the construction of  
172 IoT systems by the architectural structure description, but also indicates “how” the  
173 architecture and its domains/entities will operate. In short, the IoT RA provides rules  
174 and guidance for developing an IoT system architecture.

175 The IoT RA serves the following goals:

- 176 — to describe the characteristics and general requirements of IoT systems;
- 177 — to define the IoT system’s domains;
- 178 — to describe the conceptual model (CM) and reference model (RM) of IoT  
179 systems; and
- 180 — to describe interoperability of IoT system’s entities.

181 Each IoT system will have specific system requirements that should be met, and the  
182 specific system requirements can vary from one IoT system to next per user group  
183 and/or domain. The IoT RA provides the generic parts as a starting point with the same  
184 rules and guidance when the developers reuse the IoT RA.

185 The IoT RA supports the following important standardization objectives:

- 186 — to enable the production of a coherent set of international standards for IoT;

187 — to provide a technology-neutral reference point for defining standards for IoT;  
188 and

189 — to encourage openness and transparency in the development of a target IoT  
190 system architecture development and in the implementation of the IoT system.

191 The IoT RA is also intended to:

192 — facilitate the understanding of the overall intricacies of IoT systems;

193 — illustrate and provide understanding of IoT reference architectures from  
194 different architectural views;

195 — provide a technical reference to enable the international community to  
196 understand, discuss, categorize and compare IoT systems;

197 — facilitate the analysis of candidate use cases/applications including  
198 data/information flows; and

199 — facilitate the identifying of gaps in IoT-related standards in order to initiate the  
200 standardization projects.

201

202 **6 Characteristics of IoT systems**

203 **Editor's Note:** According to the shanghai meeting, the following table shows the draft  
 204 structure of listed characteristics, further comments and proposals from experts are  
 205 required.

Grouping	1 <sup>st</sup> Level
6.1 IoT System Characteristics	6.1.1 Auto-configurations  (including autonomic networking, autonomic service capabilities, plug and play)
6.2 IoT Service Characteristics	6.2.1 Content-Awareness
	6.2.2 Context-Awareness  (Including: location awareness, time awareness)
	6.2.3 Timeliness
6.3 IoT Component Characteristics	6.3.1 Composability
	6.3.2 Discoverability
	6.3.3 Modularity
	6.3.4 Network connectivity
	6,3,5 Shareability
	6.3.6 Unique identification
6.4 Compatibility	6.4.1 Legacy support
6.5 Usability	6.5.1 Manageability
	6.5.2 Well-defined components
	6.5.4 Flexibility
6.6 Reliability	6.6.1 Reliability
	6.6.2 Resilience
	6.6.3 Availability
6.7 Security & Privacy	6.7.1 Confidentiality

	6.7.2 Privacy
	6.7.3 Integrity
	6.7.4 Trust/trustworthiness
6.8 Other Characteristics	6.8.1 Data 5Vs – Volume, Velocity, Veracity, Variability and Variety
	6.8.2 Heterogeneity
	6.8.3 Scalability
	6.8.4 Regulation Compliance
	6.8.5 Consumer protection

206

207 **6.1 IoT System Characteristics**208 **6.1.1 Auto-configurations**209 **6.1.1.1 Description**

210 Auto-configuration is the automatic configuration of devices based on the interworking  
 211 of predefined rules (associated algorithms based on data inputs). Auto-configuration  
 212 includes automatic networking, automatic service capabilities and plug & play. Auto-  
 213 configuration allows an IoT system to react on conditions and add and remove  
 214 components such as devices and networks. Auto-configuration needs security and  
 215 handshake mechanisms to make sure that only authorised components can be auto-  
 216 configured into the system. Security and handshake mechanism shall be arranged  
 217 appropriate for each market segments..

218 **6.1.1.2 Relevance to IoT systems**

219 Auto-configuration is needed for mission critical systems and benefits those users who  
 220 expect robust systems. It can be set up with hardware stand by or manually introduced.

221 **6.1.1.3 Examples**

222 Example of auto-configuring devices and protocols: DHCP, Zero Configuration  
 223 Networking (Zeroconf), etc.

224 **6.2 IoT Service Characteristics**225 **6.2.1 Content-Awareness**

226 **6.2.1.1 Description**

227 The property of being aware of the content and its associated metadata. Content-aware  
228 devices and services are able to adapt interfaces, abstract application data, improve  
229 information retrieval precision, discover services, and enable appropriate user  
230 interactions.

231 **6.2.1.2 Relevance to IoT systems**

232 Content awareness facilitates network service operations, such as path selection,  
233 routing, and service initiation, based on information such as location, quality of service  
234 requirements and activity awareness.

235 **6.2.1.3 Examples**

236 This capability can be essential in many applications including health services,  
237 broadcasting, surveillance systems and emergency services where some types of  
238 information or data flows have specific requirements with respect to timeliness,  
239 security, privacy etc.

240 **6.2.2 Context-Awareness (location awareness, time awareness)**

241 **6.2.2.1 Description**

242 The property of being aware of the context with which information is associated such as  
243 when (time awareness) or where (location awareness) an observation occurred in the  
244 physical world.

245 **6.2.2.2 Relevance to IoT systems**

246 Context-Awareness enables flexible, user-customized and autonomic services based on  
247 the related context of IoT components and/or users. Context information is used as the  
248 basis for taking actions in response to observations, possibly through the use of sensor  
249 information and actuators. Context in IoT means, amongst other things, an awareness of  
250 time, place, and thing (when, where, what). To fully utilize an observation and affect an  
251 action, this understanding is critical.

252 **6.2.2.3 Examples**

253 Support of location-based service which provides different services according to the  
254 location on a user.

255 In cases of emergency like fire at the arrival of the fire brigade the doors shall be  
256 unlocked. The security policy that governs the door's access can be enhanced with  
257 context. The context here is that an emergency situation is currently happening and first  
258 responders are in the vicinity. Based on these two contextual inputs the policy could  
259 unlock the door and provide access without the need to be properly authorized.

260 The ability to blend GPS information (date, time, altitude, and location) with sensor data  
261 (e.g. environmental monitoring, surveillance, etc.) will enable self-describing context to  
262 sensor output.

## 263 **6.2.3 Timeliness**

### 264 **6.2.3.1 Description**

265 The property of performing an action, function, or service within a specified period of  
266 time.

### 267 **6.2.3.2 Relevance to IoT systems**

268 Because IoT systems act on the physical world, events need to occur at certain times. To  
269 achieve this, the actions, functions, and services that lead to the action need to happen  
270 within specific time constraints. Timeliness in IoT includes not only latency related  
271 issues, but jitter, frequency/sampling rate, and phase.

### 272 **6.2.3.3 Examples**

273 IoT system for smart meter needs to collect energy consumption data at specific time  
274 constraints in order to perform demand and response capabilities at grid system.

275 In an industrial manufacturing process, multiple production elements such as inputs,  
276 personnel, machines and support services are engaged and timely response among them  
277 is critical for order execution and dispatch, resource scheduling, production  
278 performance analysis, safety management and so on.

## 279 **6.3 IoT Component Characteristics**

### 280 **6.3.1 Composability**

#### 281 **6.3.1.1 Description**

282 The ability to compose the discrete components into a system to achieve a set of goals  
283 and objectives.

#### 284 **6.3.1.2 Relevance to IoT systems**

285 System integration, interoperability and composability deals with how the functional  
286 building blocks are assembled to form a complete system and how the functional  
287 building blocks interface with each other via what binding mechanisms (e.g. dynamic or  
288 static, agent-based or peer-to-peer). Interoperability and composability are important  
289 topics in both the cyber and physical spaces. Composability imposes a stronger  
290 requirement than interoperability in that it requires building blocks not only compatible  
291 in their interfaces but exchangeable by other building blocks of the same kind that share  
292 the same set characteristics and properties such as in timing behaviours, performance,  
293 scalability and security. When a building block is replaced by another of the same kind  
294 that is composable, the overall system functions and characteristics are unchanged.

#### 295 **6.3.1.3 Examples**

296 **Editor's Note:** Contribution requested.

### 297 **6.3.2 Discoverability**

298 **6.3.2.1 Description**

299 Discoverability allows users, services, and other devices, to find both devices on the  
300 network and the capabilities and services they offer at any particular time. Discovery  
301 services allow IoT users, services, devices and data from devices to be discovered  
302 according to different criteria, such as geographic location, security, safety and privacy.

303 **6.3.2.2 Relevance to IoT systems**

304 Services (and information providing services) connected with the IoT system can  
305 indicate what information can be found by a Discovery/Lookup service in accordance  
306 with predefined different security classification / authentication for each market  
307 segments. Discovery and lookup service of IoT systems allow the locating physical  
308 entities based on geographical parameters and the dynamic discovery of relevant virtual  
309 and physical entities and their related services based on respective specifications.

310 **6.3.2.3 Example**

311 Network mapping discovers the devices on the network and their connectivity. It is not to be  
312 confused with network discovery or network enumerating which discovers devices on the  
313 network and their characteristics such as operating system, open ports, listening network  
314 services, etc.

315 **6.3.3 Modularity**

316 **6.3.3.1 Description**

317 The property of a component to be a distinct unit that can be combined with other  
318 components.

319 **6.3.3.2 Relevance to IoT systems**

320 Modularity allows components to be combined in different configurations to form  
321 systems as needed. By focusing on standardized interfaces and not specifying the  
322 internal workings of each component, implementers have flexibility in the design of  
323 components and IoT systems.

324 **6.3.3.3 Examples**

325 **Editor's Note:** Contribution requested.

326 **6.3.4 Network connectivity**

327 **6.3.4.1 Description**

328 In IoT networks, networked devices (objects/things) pass data to each other along  
329 physical links. The connections between nodes are established using either wired or  
330 wireless media. Networked IoT devices (objects/things) that originate, route and  
331 terminate the data are described as (network) nodes. Endpoint network devices  
332 (objects/things) are the source or destination of any kind of information. Any IoT  
333 related networking communications protocol shall/should be layered onto (other) more



334 specific or more general communications protocols, down to the physical layer that  
335 directly deals with the transmission media at every node/endpoint of a devices  
336 (objects/things).

#### 337 **6.3.4.2 Relevance to IoT systems**

338 IoT systems rely on the ability to exchange information units in a structured manner  
339 based upon different but interoperable kind of Network Topologies – all within a  
340 physical, wired or wireless network – with the IoT devices (objects/things) to be called  
341 “networked” (together) when one device is able to exchange information with the other  
342 device (objects/things), whether or not they have a direct connection to each other. IoT  
343 Network structure can/should be able to be static/dynamic at any time of its existence,  
344 and (consider) structural elements like: QoS, resilience, encryption, authentication and  
345 authorisation.

#### 346 **6.3.4.3 Examples**

347 IoT Network consists of Physical defined: 801.xx 803.xx 802.11.yy - with elements like:  
348 repeaters, hubs, bridges, switches, routers, modems, firewalls – (Classical) or newer  
349 Technologies like: ZigBee, 6LoWPAN, 802.15.4.xx. / Topologies can be: Mesh, Ring, Star,  
350 Fully connected, Line, Tree, Bus.

351 The Scale of an IoT Network (and their elements) can be: Nanoscale, PAN, LAN, WAN,  
352 HAN, VPN

353 Organisational IoT Network can be: Inter- and intra-network, Internetwork (in the  
354 meaning of networks of different kind of an architecture/structure connecting together).

### 355 **6.3.5 Shareability**

#### 356 **6.3.5.1 Description**

357 The ability to use individual components in multiple interconnected systems.

#### 358 **6.3.5.2 Relevance to IoT systems**

359 Many IoT components are underutilized – a single system often uses only a fraction of a  
360 components’ capabilities. By providing functionality for components to be shared  
361 among multiple systems these resources can be more efficiently used.

#### 362 **6.3.5.3 Examples**

363 Motion detection capabilities of a lighting control system would be leveraged by the  
364 security system to increase the security systems capability.

### 365 **6.3.6 Unique identification**

#### 366 **6.3.6.1 Description**

367 Unique identification is the characteristic of a system to enable the entities to be  
368 identifiable and traceable.

369 **6.3.6.2 Relevance to IoT systems**

370 The entities in the IoT system such as the devices, physical and virtual objects, and end-  
371 users are essentially to be distinguished by each other, which enables the  
372 interoperability and global services across the heterogeneous IoT systems.  
373 Standardised unique identification associated with each entity in IoT systems (e.g.,  
374 devices and services) allows for interoperability and support services such as discovery,  
375 trace and track, and authentication across heterogeneous networks.

376 The unique identification is a universal construct for any entity. It is used in IoT systems  
377 that need to track or refer to entities. It is intended for use with any identification  
378 scheme.

379 **6.3.6.3 Examples**

380 IPv4, IPv6, URI, and Fully Qualified Domain Names (FQDNs) are used as unique,  
381 unambiguous identification in the Internet applications. These identifications may  
382 guarantee and allow routing to and accessing devices of interest. Additionally, the  
383 identifications can provide effective managing of physical and virtual objects. All these  
384 allowed by identification is to satisfy end-users by IoT system's services provided.

385 **6.4 Compatibility**

386 **6.4.1 Legacy support**

387 **6.4.1.1 Description**

388 A service, protocol, device, system, component, technology, or standard that is outdated  
389 but which is current use and thus needs to be incorporated into an IoT system..

390 **6.4.1.2 Relevance to IoT systems**

391 Support of legacy component integration and migration can be important. When  
392 supporting legacy components it is important to ensure that the design of new  
393 components and systems do not unnecessarily limit future system evolution. To prevent  
394 prematurely stranding legacy investment, a plan for adaptation and migration of legacy  
395 systems is important. Care ought to be taken when integrating legacy components to  
396 ensure that security and other essential performance and functional requirements are  
397 met. Legacy components increase risk and vulnerabilities. Since current technology will  
398 become legacy technology in the future it is important to have a process in place for  
399 managing legacy aspects of IoT. The different lifecycles of physical systems and  
400 information systems also creates additional challenges for managing legacy aspects in  
401 IoT.

402 **6.4.1.3 Examples**

403 **Editor's Note:** Contribution requested.

404 **6.5 Usability**

405 **6.5.1 Manageability**

#### 406 **6.5.1.1 Description**

407 Manageability addressing aspects such as device management, network  
408 management, system management, and interface maintenance and alerts is  
409 important to meet IoT system requirements. Manageability needs monitoring and  
410 reacting components to be configured into the IoT device, network and system.

#### 411 **6.5.1.2 Relevance to IoT systems**

412 Many IoT devices, networks, and systems are unmanned and run automatically.  
413 Special care must be taken to ensure that the systems remain manageable even  
414 when the system malfunctions on certain areas of operation or is unstable or  
415 miscalibrated in certain areas of operation.

#### 416 **6.5.1.3 Examples**

417 Devices including smoke sensors are deployed in various locations of buildings. These  
418 devices are hard to maintain because of their locations. Any type of malfunction could  
419 cause undesirable events and consequences. Thus, the manageability should be  
420 configured from the system design and throughout development of the system. The  
421 configured manageability component may include device state monitoring component,  
422 the link monitoring component, the calibration component, etc.

### 423 **6.5.2 Well-defined components**

#### 424 **6.5.2.1 Description**

425 Components that can provide an accurate description of the component capabilities  
426 including associated uncertainties. Capability information includes not only information  
427 about the specific component functionality, but configuration, communication, security,  
428 reliability and other relevant information.

#### 429 **6.5.2.2 Relevance to IoT systems**

430 The components are used to assemble an IoT system. They will be discovered through  
431 an information system interface and information about the component may not be  
432 available. Without understanding the capabilities of each component that will be used  
433 within a system it will be difficult to understand whether the system will meet its design  
434 goals.

#### 435 **6.5.2.3 Examples**

436 **Editor's Note:** Contribution requested.

### 437 **6.5.3 Flexibility**

#### 438 **6.5.3.1 Description**

439 **Editor's Note:** Contribution requested.

#### 440 **6.5.3.2 Relevance to IoT systems**

441 **Editor's Note:** Contribution requested.

### 442 **6.5.3.3 Examples**

443 **Editor's Note:** Contribution requested.

## 444 **6.6 Reliability**

### 445 **6.6.1 Reliability**

#### 446 **6.6.1.1 Description**

447 Appropriate level of reliability in capabilities such as communication, service and data  
448 management capabilities is important to meet system requirements.

#### 449 **6.6.1.2 Relevance to IoT systems**

450 Appropriate level of reliability is essential in diverse IoT system deployments and  
451 applications. It can be highly critical in some applications, e.g. for specific human body  
452 related applications and industrial manufacturing operations.

#### 453 **6.6.1.3 Examples**

454 Support of integrity checking techniques. Data reliability is of utmost importance for the  
455 decision making processes of IoT systems. Communication reliability is important for  
456 ensuring the availability of data/devices.

### 457 **6.6.2 Resilience**

#### 458 **6.6.2.1 Description**

459 Resilience is the ability of the system to recover from faults and failures.

#### 460 **6.6.2.2 Relevance to IoT systems**

461 Communication, device or software failures are relative commonplace in IoT systems  
462 and can escalate quickly causing the global failure of the system. Thus, IoT systems have  
463 to incorporate self-monitoring and self-healing techniques to improve the system  
464 resilience.

#### 465 **6.6.2.3 Examples**

466 The IoT system has to be resilient to gateway failures to ensure the data availability.

### 467 **6.6.3 Availability**

#### 468 **6.6.3.1 Description**

469 Availability is the ability of the system to function as required during a period of time.

#### 470 **6.6.3.2 Relevance to IoT systems**

471 In IoT systems, availability can be seen in terms of devices, data and services.  
472 Availability of devices is related with their network lifetime and the reliable connectivity  
473 of the devices. Availability of the data is related with the ability of the system to get the  
474 requested data from a system component. Availability of services is related with the  
475 ability of the system to provide the requested service to users with a pre-defined QoS.  
476 [RERUM D2.2]

### 477 **6.6.3.3 Examples**

478 In some critical applications, i.e. health monitoring or intrusion detection, devices and  
479 data have to be always available so that alarms can be sent to the system immediately  
480 when raised.

## 481 **6.7 Security & Privacy**

### 482 **6.7.1 Confidentiality**

#### 483 **6.7.1.1 Description**

484 The property, that information is not made available or disclosed to unauthorized  
485 individuals, entities, or processes. (Excerpt from ISO27000)

#### 486 **6.7.1.2 Relevance to IoT systems**

487 In an IoT system the confidentiality protection is responsible to prohibit other network  
488 participants to read data or control messages when they are not the intended recipients.  
489 Apart from it being a pre-requisite for a secure operation especially when the data to be  
490 transmitted contains secret tokens, e.g. for access control, confidentiality is required to  
491 enable privacy: Confidentiality of PII must be confidentiality protected before sent over  
492 the potentially insecure channels (many IoT communication are done wireless or over  
493 the Internet) to reach only the intended (and consented) recipient.

#### 494 **6.7.1.3 Examples**

495 The neighbour or a burglar is not able to read the actual value of the room temperature  
496 sensors to infer if somebody is home. All the attacker sees is random looking data that  
497 might still be identifiable as originating from a temperature sensor (protection from this  
498 would require anonymous communication).

### 499 **6.7.2 Privacy**

#### 500 **6.7.2.1 Description**

501 Privacy protection, a.k.a, as 'privacy' and 'data protection' is a legal/regulatory  
502 requirement whenever an IoT system involves 'personal information' anywhere in its  
503 operation.

504 Privacy is the ability of an individual human to be left alone, out of public view, and in  
505 control of information about oneself. The concept of privacy overlaps, but does not  
506 coincide, with the concept of data protection. With respect to data protection it ensures  
507 that PII is not gathered or processed or disclosed to unauthorized entities. In this

508 context, entities include both individuals and processes. If PII is disclosed it must be  
509 based on prior informed consent given by the PII principal.

### 510 **6.7.2.2 Relevance to IoT systems**

511 Many IoT systems do not collect or interchange recorded information, i.e., data on or  
512 about an identifiable individual, i.e., personal information. However, any IoT system  
513 which does collect, receive and/or interchange personal information needs to ensure  
514 that in such IoT systems (and their interactions) with other IoT systems (or IT systems  
515 in general) are in full compliance with privacy protection requirements of applicable  
516 jurisdictional domains. Privacy protection is a right of an individual and an obligation on  
517 an organization (or public admonition) where the latter collects, receives, interchanges,  
518 etc. personal information. From an international common requirements perspective that  
519 are eleven (11) common privacy protection principles.<sup>1</sup> In addition to the key principle  
520 of “Informed Consent”, privacy protection requirements also require that timeliness,  
521 accuracy, relevance and integrity of personal information be maintained throughout its  
522 life cycle.

523 What constitute each individual’s privacy might be different among individuals. It might  
524 be different due to legal, social or cultural norms. However when end-users give away  
525 data about themselves and it is used for a different purpose than for which they  
526 understood it being used at the time of release, than this is a breach of privacy.

527 Being able to fully respect the privacy is thus essential for the societal and legal  
528 acceptance of IoT systems by the public.

### 529 **6.7.2.3 Examples**

530 A key target market for the application and use of things in IoT are those where an  
531 individual is the end-point linked to a “thing” in an IoT context. Here the use of a  
532 smartphone (and associated apps) used by an individual represent a key example. This  
533 is in addition, to existing use of computers, tablets. And other smart devices by  
534 individuals. One notes that there is a continuing dynamic between ensuring privacy  
535 protection on the one hand, and on the other that of organization (public and private  
536 sector) wanting access and use of personal information for business, national security,  
537 law enforcement, etc. purposes. Addressing issues of this nature is outside of the scope  
538 of this standard. However the IoT-RA is designed to be able supports there real world  
539 requirements.

540 The end-user wants to share his monthly energy consumption data with his energy  
541 provider for billing purposes, he also needs to share – in a more timely manner e.g.  
542 every hour – the current load to allow the grid provider to maintain the grid’s health.  
543 This data could be emitted by separate services and would come with different access  
544 control policies due to different consents given by the PII principal.

545 Different example, the end-user wants to participate in participatory sensing of traffic  
546 jams, obviously he does not want the IoT to detect his whereabouts in any detail  
547 unnecessary for the application to work.

## 548 6.7.3 Integrity

### 549 6.7.3.1 Description

550 Data integrity is the property that data has not been altered or destroyed in an  
551 unauthorized manner [ISO\_27040:2015--3.9]

### 552 6.7.3.2 Relevance to IoT systems

553 Data integrity is highly related to IoT to ensure that the data that are used for decision  
554 making processes of the system have not been altered by unauthorized or malicious  
555 users/devices. The protection of the integrity of the data is a key requirement to ensure  
556 the security of the IoT system.

### 557 6.7.3.3 Examples

558 In IoT deployments that comprise of multi hop wireless sensor networks there is a  
559 threat that intermediate nodes may alter the data and this can have impact on the  
560 decisions of the system. For example, an intermediate node may increase the value of  
561 the temperature of a room which will make the air-conditioning system to work in a  
562 higher mode.

## 563 6.7.4 Trust/trustworthiness

### 564 6.7.4.1 Description

565 Trustworthiness is degree to which a user or other stakeholder has confidence that a  
566 product or system will behave as intended [ISO25010:2011, 4.1.3.2].

### 567 6.7.4.2 Relevance to IoT systems

568 **Editor's Note: Contribution and comments requested.**

569 device, data and service trustworthiness is of utmost importance for IoT systems to  
570 ensure that only trusted devices will participate in the decision making process of the  
571 system, resulting in the provision of trustworthy applications.

### 572 6.7.4.3 Examples

573 **Editor's Note: Contribution requested.**

574 If there is an IoT application that gives the average measurement of a room considering  
575 the mean value reported by 5 sensors, if 2 sensors report false values (either they are  
576 misbehaving/faulty or malicious) the resulting mean measurement will be false. By  
577 having mechanisms that evaluate the trustworthiness of the data/devices the false  
578 measurements will not be taken into account.

## 579 6.8 Other Characteristics

### 580 6.8.1 Data 5Vs – Volume, Velocity, Veracity, Variability and Variety

#### 581 6.8.1.1 Description

582 Data characteristics of volume, velocity, veracity, variability, and variety that require a  
583 scalable architecture for efficient storage, manipulation, and analysis.

#### 584 **6.8.1.2 Relevance to IoT systems**

585 IoT Systems and devices are also expected to generate large amounts of data from  
586 diverse locations that is aggregated very quickly, thereby increasing the need to better  
587 index, store and process such data.

#### 588 **6.8.1.3 Examples**

589 Logistic company is using big data is for On-Road Integrated Optimization and  
590 Navigation. The tool uses hundreds of millions of address data points, plus other data  
591 collected on the deliveries, to optimize delivery routes for efficiency.

### 592 **6.8.2 Heterogeneity**

#### 593 **6.8.2.1 Description**

594 An IoT system typically is composed of a diverse set of components/entities that  
595 interact in various manners.

#### 596 **6.8.2.2 Relevance to IoT systems**

597 IoT is cross-system, cross-product, and cross-domain. Realizing the full promise of IoT  
598 will require interoperability among heterogeneous components and systems, supported  
599 by new reference architectures using shared vocabularies and definitions. This  
600 heterogeneity will create several challenges for the resulting IoT systems.

#### 601 **6.8.2.3 Examples**

602 Smart container using RFID tags and sensors needs interaction of RFID systems and  
603 sensor network systems.

### 604 **6.8.3 Scalability**

#### 605 **6.8.3.1 Description**

606 Scalability is the characteristic of a system to continue to work effectively as the size of  
607 the system or the volume of work performed by the system is increased.

#### 608 **6.8.3.2 Relevance to IoT systems**

609 IoT systems involve various elements such as devices, services, applications, users,  
610 stored data, data traffic, event reports. The numbers/volumes of each of these elements  
611 can change over time and it is important that the IoT system continues to function  
612 effectively when the numbers/volumes increase.

#### 613 **6.8.3.3 Examples**

614 One example of scalability is the case where the number of sensor devices attached to an  
615 IoT system is increased, for example, increasing the number of temperature sensors



616 from those attached to a single building to those attached to all buildings in a city. The  
 617 consequence of increasing the number of sensors in this way is that there are increases  
 618 in the volume of sensor data flowing in the system, in the volume of historical data  
 619 stored in databases, in the number of devices handled by the management system, in the  
 620 number of temperature readings processed by services and applications.

## 621 **6.8.4 Regulation Compliance**

### 622 **6.8.4.1 Description**

623 **Editor's Note:** Contribution requested.

### 624 **6.8.4.2 Relevance to IoT systems**

625 **Editor's Note:** Contribution requested.

### 626 **6.8.4.3 Examples**

627 **Editor's Note:** Contribution requested.

## 628 **6.8.5 Consumer protection**

### 629 **6.8.5.1 Description**

630 "Consumer protection" pertains to the need to support applicable legal/regulatory  
 631 requirements whenever an IoT system (or interconnected IT systems) involves a  
 632 consumer anywhere in its operation.

633 NOTE 1: In many jurisdictional domains, consumer protection requirements apply only  
 634 to individuals. In some jurisdictional domains "consumer protection" also applies to  
 635 organizations, i.e., legal or artificial Persons.

636 NOTE 2: In those jurisdictional domains which define consumer protection focussed on  
 637 individuals that is an overlap, i.e. complimentary between consumer protection and  
 638 privacy protection requirements with respect to "personal information"

### 639 **6.8.5.2 Relevance to IoT systems**

640 A major development and one of the driving forces in the expansion of IoT is that of  
 641 manufacturers of physical products imbedding "things" with Internet WiFi capability to  
 642 connect via an IoT system in the products which they sell.

643 As such these embedded devices in products collect, receive, and/or transmit data with  
 644 respect to the device bought by a consumer and as such shall comply with applicable  
 645 consumer protection requirements. Here is recognized that with respect to collect, use,  
 646 EDI of personal information, many of the legal/regulatory requirements pertaining to  
 647 consumer protection are similar in nature to those of privacy protection requirements,  
 648 there are differences (However these are beyond the scope of this IoT standard.)

649 Nevertheless there are consumer protection issues which an IoT must be able to address  
 650 Examples here include whether or not a consumer agrees to the activation/use of an IoT

651 device imbedded in the product purchased, whether or not having / using an thing in  
652 IoT and allowing it to be connected to the product/service provider is a condition or sale  
653 or lease, etc.

654 **6.8.5.3 Examples**

655 An individual purchases a (high-end) refrigerator/ freezer. It includes an imbedded chip  
656 with Wi-Fi capabilities and which is automatically activated when the fridge is turned  
657 one. The customer is informed that its purpose is to monitor the effective functioning of  
658 the fridge which in turn is linked to the warranty & maintenance contract associated  
659 with the purchase of the fridge. If the customer wishes he/she can link this “thing” to the  
660 home Wi-Fi network in order to establish a direct Internet connection between the  
661 fridge operation and the manufacturer (or warranty/maintenance service provider).

662 However, the customer needs to be fully informed of this service before agreeing that  
663 this device in its home is linked to IoT. A customer may refuse to have one or more of its  
664 devices to be linked to an IoT. Many other examples of a similar nature can be provided.

665

666

## 667 7 IoT Conceptual model

668 **Editors' note:** all diagrams and texts have been updated based on the discussion and  
 669 consensus made at meeting in shanghai. WG10 decided to move security related  
 670 description to entity based reference model in architecture chapter. Further  
 671 contributions or suggestions of proposed change are required

### 672 7.1 Main purpose

673 The conceptual model (CM) provides common structure and definitions for describing  
 674 the concepts of and relationships among the entities within IoT systems. It must be  
 675 generic, abstract and simple. In order to achieve this goal, it is important to clarify the  
 676 fundamental of the IoT systems by asking following questions:

- 677 1. What is the big picture of the overall IoT entities and their relationships?
- 678 2. What are the key concepts in a typical IoT system?
- 679 3. What is the relationship between the entities, especially between digital entities  
 680 and their physical entities?
- 681 4. Who and where are the actors?
- 682 5. How the things and services are collaborated through network?

683 The following clauses describe the conceptual reference model focusing on above five  
 684 points. The models presented here use simplified Unified Modelling Language™ (UML®,  
 685 hereafter “UML”). Clause 7.2 provides a short description of the simplified UML in order  
 686 to help readers to better understand CRM diagrams presented in this standard.

### 687 7.2 Interpreting model diagram

688 In this standard, UML<sup>1</sup> Class diagrams have the following restrictions:

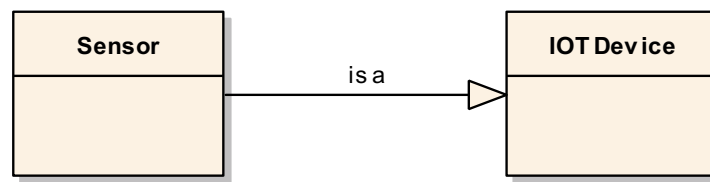
- 689 — Concepts are represented as UML Classes with no attributes.
- 690 — The documentation for each concept is the definition of the concept.

691 Only two kinds of associations are used:

- 692 1. Generalization (an “is-a” relationship): For example, sensor is a IoT device. This  
 693 generalization relationship can be expressed as shown in Figure7-1:

---

<sup>1</sup> ISO/IEC 19501:2005(en) Information technology — Open Distributed Processing — Unified Modeling Language (UML)



694

695

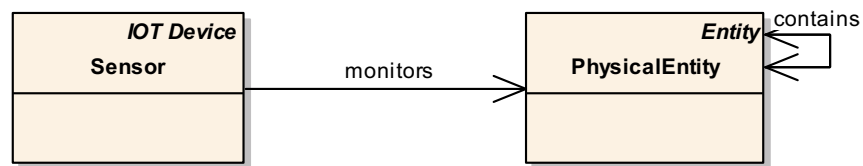
**Figure7-1. Generalization.**

696

2. Directed association (expresses relationship between concepts. These association names are verbs.). Figure 7-2 expresses the association relationship that Sensor monitors Physical Entity (the thing).

697

698



699

700

**Figure 7-2. Association.**

701

Cardinality constrains on association ends are not shown. They vary from one kind of association to another, but can be inferred from the Descriptions in following clauses.

702

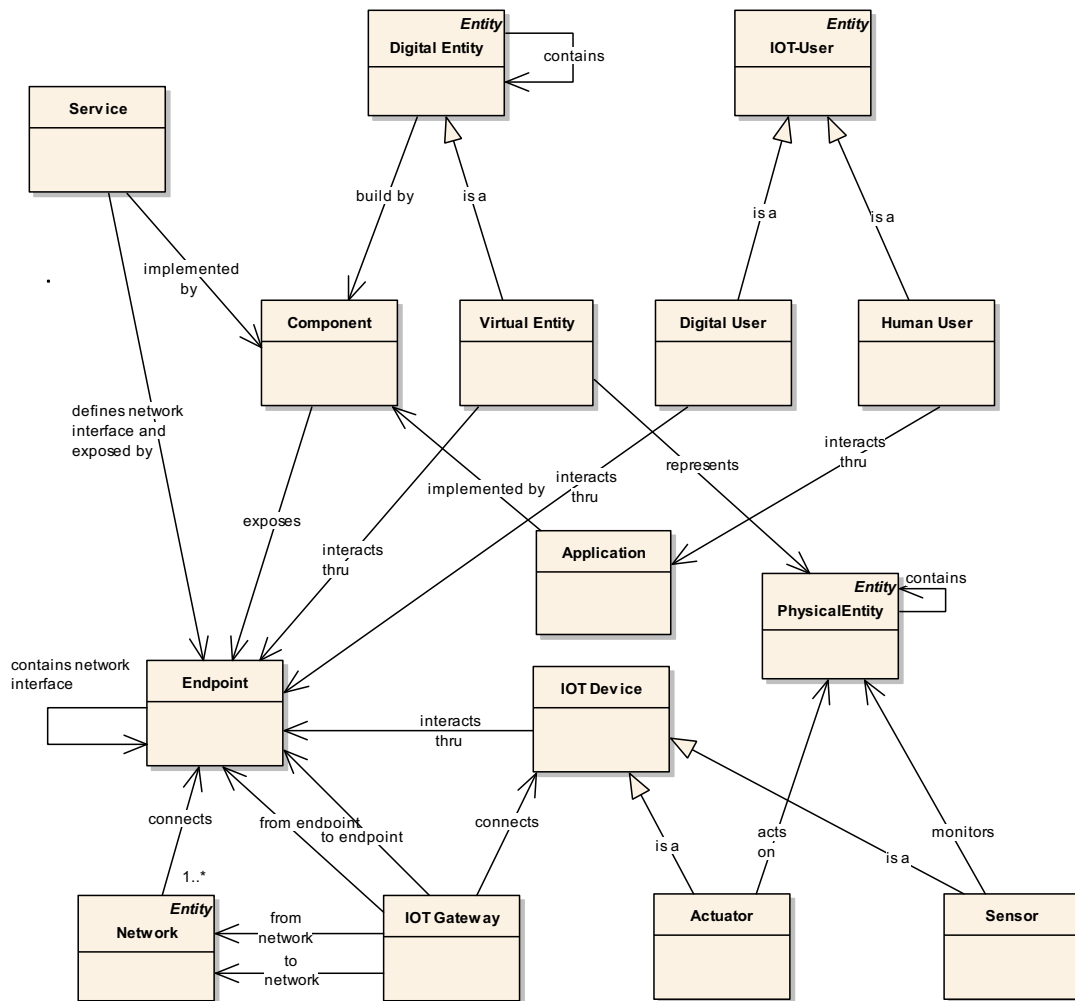
703

If a concept, which is a generalization of a concept on the diagram, is not itself shown on the diagram, the name of that generalized concept appears in italics at the top right corner of the box as shown in Figure7-1(“*Physical Entity*”) and Figure 7-2 (“*IoT device*”).

704

705

## 706 7.3 The big picture



707

708

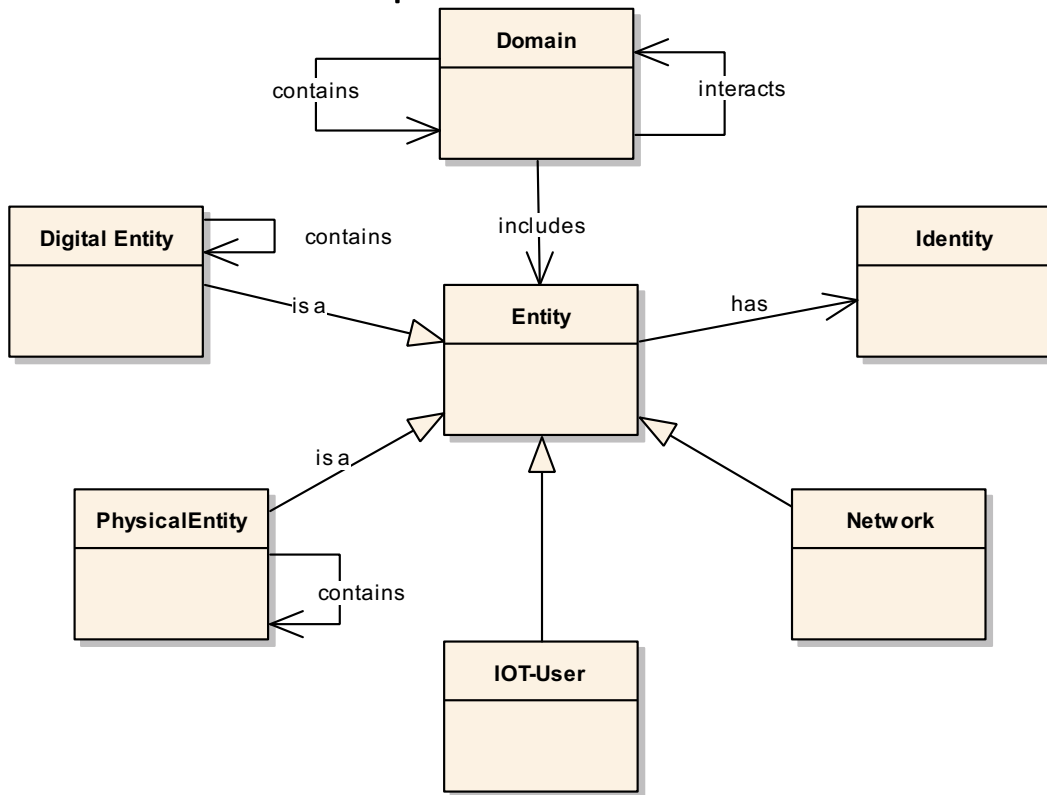
**Figure 7-3. Big Picture for IoT Concepts of the CM.**

709 The model diagram in Figure 7-3Error! Reference source not found. provides the big  
 710 picture of all key IoT entities defined in this CM, their relationships and their  
 711 interactions. IoT-User can be human (human user) or non-human (digital user) such as  
 712 roboter or automation services, which act on behalf of human user. Digital user  
 713 consumes remote services through endpoint, which is attached to the communication  
 714 network, while human user interacts through applications, which can communicate with  
 715 services via network. Physical entity here is the thing which is to be controlled or  
 716 monitored by actuator and sensor. Virtual entity represents physical entity in IT world.  
 717 Both actuator and sensor are kind of IoT device. IoT devices may interacts through  
 718 endpoint to have network communicate directly or needs to be connected with IoT  
 719 gateway first if itself does not have communication capabilities. Services are  
 720 implemented by components and they can be located everywhere. Services can be  
 721 discovered and consumed via different types of networks through endpoint.

722 The following clauses describe more details of entity and its relationship with focus on  
 723 its key concepts.

724 **7.4 Concept**

725 **7.4.1 IoT Entities and domains**



726

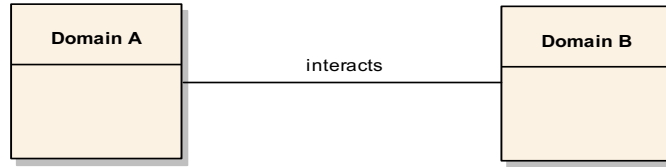
727 **Figure 7-4. Entity and Domain Concepts of the CM.**

728 Figure 7-4 shows the whole IoT family of entities. A thing with distinct and independent  
 729 existence is called entity, for example, a person, an organization, a device, a subsystem,  
 730 or a group of such items. We can consider that everything in IoT world is a kind of entity.  
 731 Actually every entity is physical. In order to have a simple concept about IoT entities and  
 732 its relationship, four fundamental entities are defined here, the thing (Physical Entity),  
 733 the user (IoT-User), IT systems (Digital Entity) and the networks (Network).

734 Digital entity is any computational or data element of an IT-based system, which may  
 735 exist as a service based in a data centre or cloud, or a network element, or a gateway, or  
 736 sometimes a virtual entity which represents a physical entity etc. IoT-User is an entity  
 737 which can be human or non-human, while physical entity is discrete, identifiable and  
 738 observable, which is interested by IoT-User. Network is another important entity in IoT  
 739 world, through which the other entities can be communicated with each other. Any  
 740 entity may contain an identity with which it can be identified and communicated with  
 741 each other through the network.

742 When a system evolves and becomes more complex to manage or to develop as a whole,  
 743 there is a need to decompose the system into smaller elements and group the elements  
 744 with similar or common characteristic into a specific domain. Each domain has its own  
 745 boundary. Showing interaction among domains instead of those among all the entities in

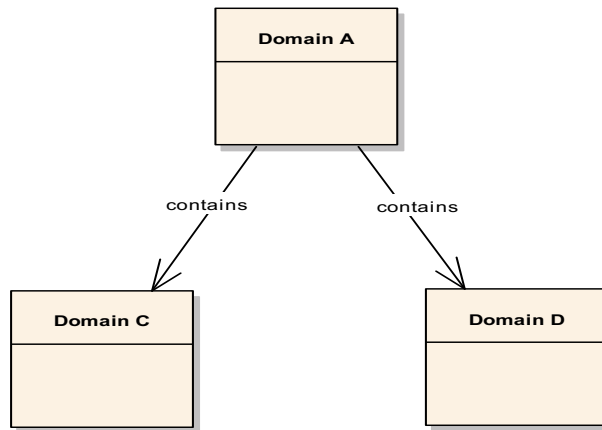
746 a system can provide a simpler high level view of how the complex system works. Figure  
 747 7-5 shows that one IoT domain A interacts with another IoT domain B. Of course, one IoT  
 748 domain can also interact with multiple IoT domains.



749

750 **Figure 7-5. Domain Interactions of the CM.**

751 Domain is composed of various types of entity. Sometimes one large domain can be  
 752 segmented into more sub-domains. Figure 7-6 shows that Domain A contains two sub  
 753 domains, Domain C and Domain D.



754

755

756 **Figure 7-6. Domain Composition of the CM.**

757 Following sub clauses provide a short text description regarding corresponding  
 758 association shown in above diagrams in table form. To avoid duplication description of  
 759 relationship between two entities, only entities with outgoing relationship will be  
 760 described.

760 **7.4.1.1 Entity**

761 The Conceptual Model defines the following relationships from this concept.

Nr	Relationship Type	Related Concept	Description
1	Association	Identity	Entity has identity.

762

763 **7.4.1.2 Domain**

764 The Conceptual Model defines the following relationships from this concept.

Nr	Relationship Type	Related Concept	Description
1	Association	Entity	A Domain includes one or more entities.
2	Association	Domain	A Domain may contain sub Domains
3	Association	Domain	A Domain may interact with other Domains

765

766 **7.4.1.3 Digital entity**

767 The Conceptual Model defines the following relationships from this concept.

Nr	Relationship Type	Related Concept	Description
1	Generalization	Entity	A Digital Entity is a specialization of Entity.
2	Association	Digital Entity	A Digital Entity may contains other Digital Entities

768

769 **7.4.1.4 Physical entity**

770 The Conceptual Model defines the following relationships from this concept.

Nr	Relationship Type	Related Concept	Description
1	Generalization	Entity	A Physical Entity is a specialization of Entity.
2	Association	Physical Entity	A Physical Entity may contains other Physical Entities

771

772 **7.4.1.5 IoT-User**

773 The Conceptual Model defines the following relationships from this concept.

Nr	Relationship Type	Related Concept	Description
1	Generalization	Entity	An IoT-User is specialization of Entity representing a human user or digital user.

774

775 **7.4.1.6 Network**

776 The Conceptual Model defines the following relationships from this concept.

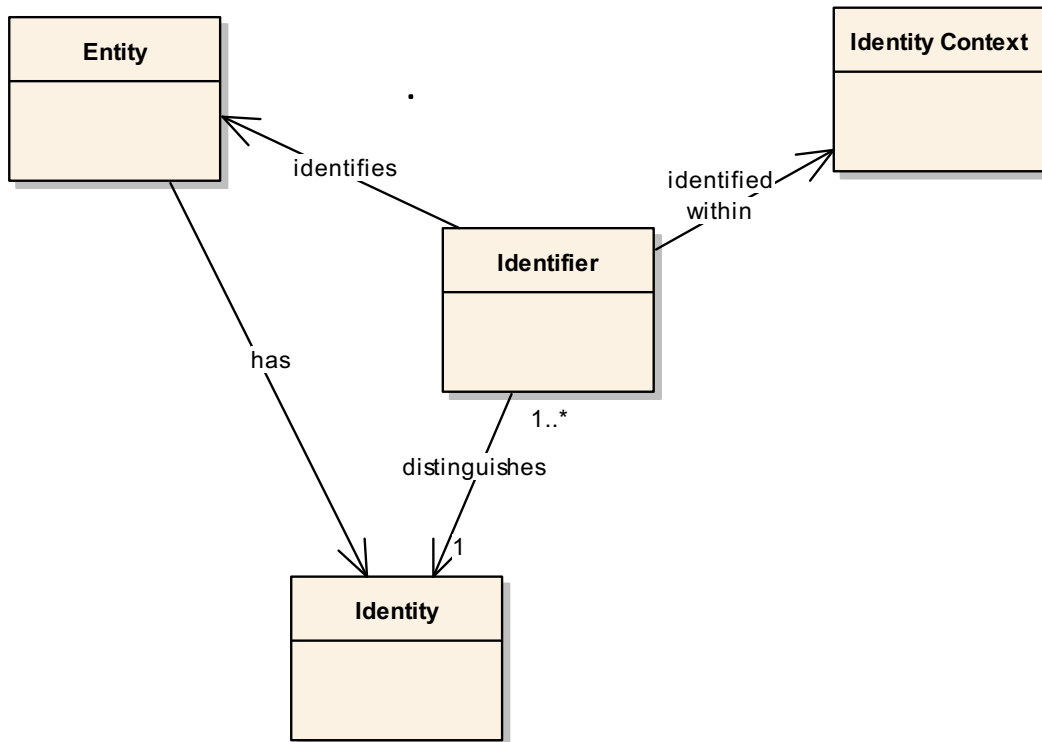
Nr	Relationship	Related Concept	Description
----	--------------	-----------------	-------------



	Type		
1	Generalization	Entity	A Network is a specialization of Entity.

777

778 **7.4.2 Identity**



779

780 **Figure 7-7. Identity Concept of the CM**

781 Figure 7-7 shows the identity concept. Most entities in IoT especially physical entity  
 782 (“Thing”) need identity. Identifiers can be understood as a dedicated, publicly known  
 783 attribute or name for an identity, a person or a device. Typically, identifiers are valid  
 784 within a specific context. Thing can have more than one identifier, but it requires at least  
 785 one unique identifier within any environment or context through which it can be  
 786 accessed. For example, identity information from a Tag can be used as Identifier to  
 787 identify the Physical Entity to which it is attached.

788 Following sub clauses provide a short text description regarding corresponding  
 789 association shown in above diagram in table form. To avoid duplication description of  
 790 relationship between two entities, only entities with outgoing relationship will be  
 791 described.

792 **7.4.2.1 Identifier**

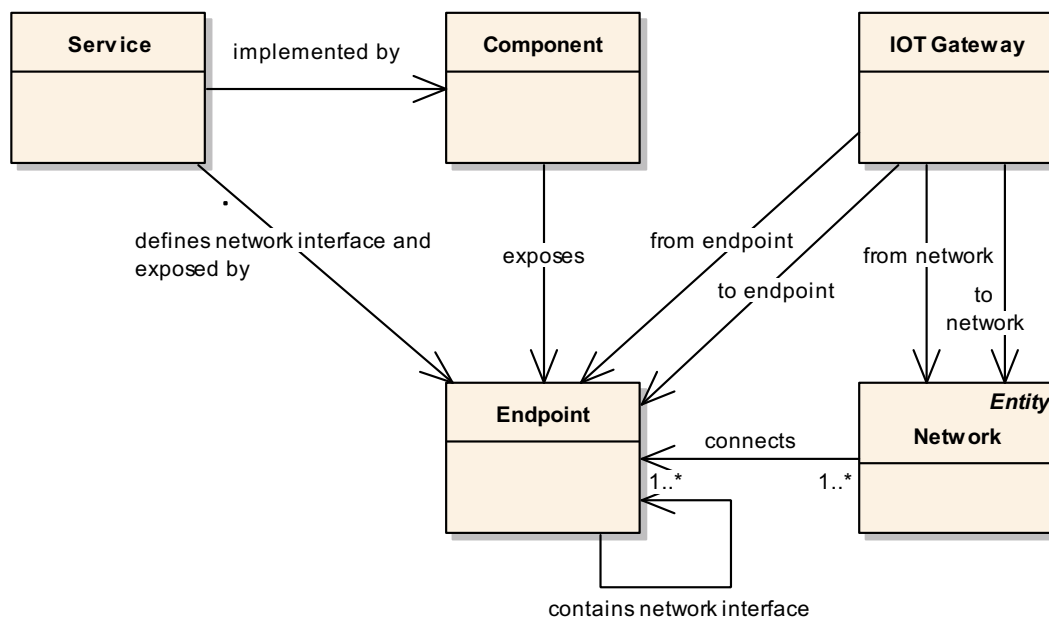
793 The Conceptual Model defines the following relationships from this concept.

Nr	Relationship Type	Related Concept	Description
----	-------------------	-----------------	-------------

1	Association	Entity	Identifier identifies Entity.
2	Association	Identity	Identifier distinguished identity. Identity may have more than one identifiers
3	Association	Identity Context	Identifier identified with a given identity context

794

795 **7.4.3 Services, components, and endpoints**



796

797 **Figure 7-8. Service, Component, and Endpoint Concepts of the CM.**

798 Figure 7-8 shows how services and components are collaborated through network.  
 799 Service is an abstract concept. A service is realized by one or more components. There  
 800 could be multiple alternative realizations of the same service. An endpoint must exist  
 801 somewhere on some network. A component exposes zero or more endpoints by which  
 802 they can be invoked. An Endpoint has one or more network interfaces. Services, which  
 803 are located remotely, can be reached by endpoint through network interface across the  
 804 communication network. Local interfaces are part of the internal implementation of a  
 805 component, but are not subject to the requirements of an interface exposed on a  
 806 network.

807 Following sub clauses provide a short text description regarding corresponding  
 808 association shown in above diagram in table form. To avoid duplication description of  
 809 relationship between two entities, only entities with outgoing relationship will be  
 810 described.

811 **7.4.3.1 Components**

812 The Conceptual Model defines the following relationships from this concept.

Nr	Relationship Type	Related Concept	Description
1	Association	Endpoint	A Component exposes endpoint.

813

814 **7.4.3.2 Endpoint**

815 The Conceptual Model defines the following relationships from this concept.

Nr	Relationship Type	Related Concept	Description
1	Association	Endpoint	An Endpoint may contain more than one network Interface.

816

817 **7.4.3.3 IoT Gateway**

818 The Conceptual Model defines the following relationships from this concept.

Nr	Relationship Type	Related Concept	Description
1	Association	Network	The network from which interactions are forwarded.
2	Association	Network	The network that interactions are forwarded to
3	Association	Endpoint	An Endpoint from which interactions are forwarded
4	Association	Endpoint	An Endpoint that interactions are forwarded to

819

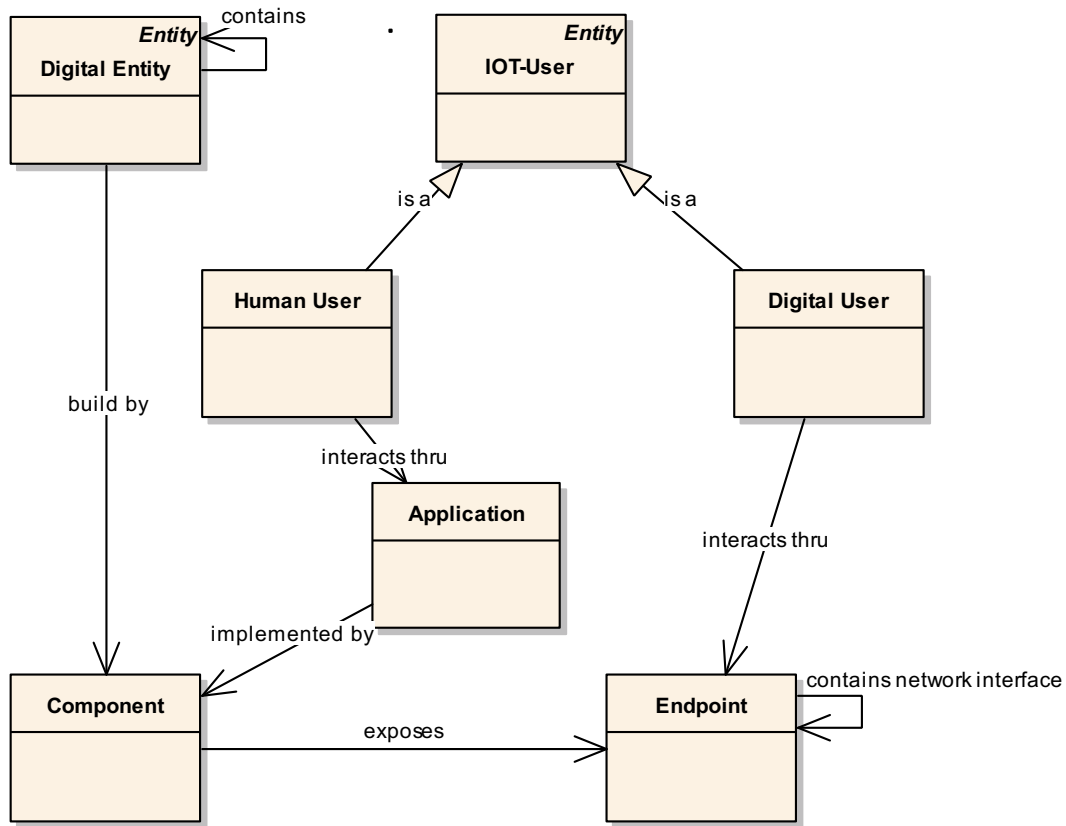
820 **7.4.3.4 Service**

821 The Conceptual Model defines the following relationships from this concept.

Nr	Relationship Type	Related Concept	Description
1	Association	Component	A Service is implemented by one or more components.
2	Association	Endpoint	A Service defines Network Interfaces of an Endpoint.

822

823 **7.4.4 IoT User**



824

**Figure 7-9. IoT User Concepts of the CM.**

825

826 As shown in Figure 7-9, actors of IoT systems are IoT users. IoT user can be either  
 827 human (Human User) or digital component (Digital User). A digital user includes  
 828 automation services that act on behalf of human users, for example machine to machine.  
 829 Digital user interacts with a physical entity directly or indirectly through the endpoint.  
 830 IoT user also uses endpoint to communicate with other IoT user or services in the  
 831 network.

832 Following sub clauses provide a short text description regarding corresponding  
 833 association shown in above diagram in table form. To avoid duplication description of  
 834 relationship between two entities, only entities with outgoing relationship will be  
 835 described.

836 **7.4.4.1 Human user**

837 The Conceptual Model defines the following relationships from this concept.

Nr	Relationship Type	Related Concept	Description
1	Generalization	IoT User	A Human User is also a specialization of an IoT user
2	Association	Application	A Human User interacts across the

			Network thru an application.
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838

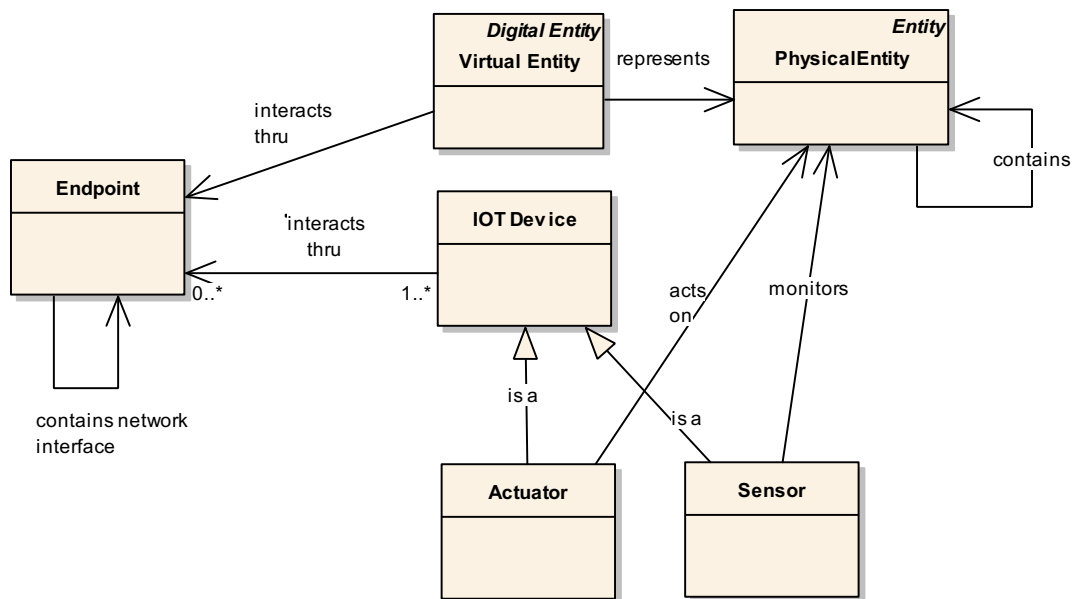
839 **7.4.4.2 Digital user**

840 The Conceptual Model defines the following relationships from this concept.

Nr	Relationship Type	Related Concept	Description
1	Generalization	IoT-User	A Digital User is a specialization of IoT-User
2	Association	Endpoint	Digital user interacts with an Endpoint through local (non-networked) interfaces to utilize functions offered by the IoT system across the network. A component implementation could combine the endpoint capabilities with the Digital user capabilities.

841

842 **7.4.5 Virtual entities, digital entities, and IoT devices**



843

844 **Figure 7-10. Virtual Entity, Digital Entity, and IoT device Concepts of the CM.**

845 Figure 7-10 shows the relationship between virtual entity, physical entity and IoT  
 846 device. Digital entity can be considered as an assembly of certain components. Actuator  
 847 and Sensor are the components which have direct or indirect contact with Physical  
 848 Entity. Actuator executes digital information to alter some property of a physical entity.  
 849 Sensor perceives certain characteristics of the real world and transfers them into a  
 850 digital representation. Actuator and Sensor are kind of IoT device, which converts  
 851 variations in one physical quantity, quantitatively into variations in another.

852 Using a smartphone for example, it has a sensor to detect temperature of a physical  
 853 object. A Bluetooth app on a smartphone communicates with an air conditioner to  
 854 control the room temperature, where the air conditioner can be considered as an  
 855 actuator. A smartphone may have locally installed database (local component) to  
 856 retrieve the barcode information of the scanned object, or it may communicate with  
 857 hosted catalogue system via mobile network using endpoint component at the phone  
 858 (modem unit).

859 Following sub clauses provide a short text description regarding corresponding  
 860 association shown in above diagram in table form. To avoid duplication description of  
 861 relationship between two entities, only entities with outgoing relationship will be  
 862 described.

863 **7.4.5.1 IoT device**

864 The Conceptual Model defines the following relationships from this concept.

Nr	Relationship Type	Related Concept	Description
1	Association	Endpoint	A IoT device interacts on the network, thru an Endpoint, which it interacts with using local (non-networked) interfaces. A component implementation could combine the endpoint capabilities with the IoT device capabilities.

865

866 **7.4.5.2 Sensor**

867 The Conceptual Model defines the following relationships from this concept.

Nr	Relationship Type	Related Concept	Description
1	Generalization	IoT device	a Sensor is a specialization of IoT device
2	Association	Physical Entity	A Sensor monitors a Physical Entity

868

869 **7.4.5.3 Actuator**

870 The Conceptual Model defines the following relationships from this concept.

Nr	Relationship Type	Related Concept	Description
1	Generalization	IoT device	An Actuator is a specialization of IoT device
2	Association	Physical Entity	An Actuator acts on a Physical Entity.

871

## 872 **8 Internet of Things reference models (IoT RM) and reference** 873 **architectures views (IoT RA)**

874 **Editor Notes:** The text has been discussed and updated in Shanghai meeting based on  
 875 the disposition of comments. Continue to call for the new contribution and comments.

876 **Editor's Note:** Recommendation 65 from WG10 4th Meeting in Shanghai, ISO/IEC JTC  
 877 1/WG 10 approves the establishment of an ad-hoc group for reviewing the different  
 878 views of RA on IoT based on the new revised WD of ISO/IEC 30141. The Terms of  
 879 Reference of ad-hoc group are to determine the number of views, purpose and contents.

### 880 **8.1 Relation between CM, RMs and RAs**

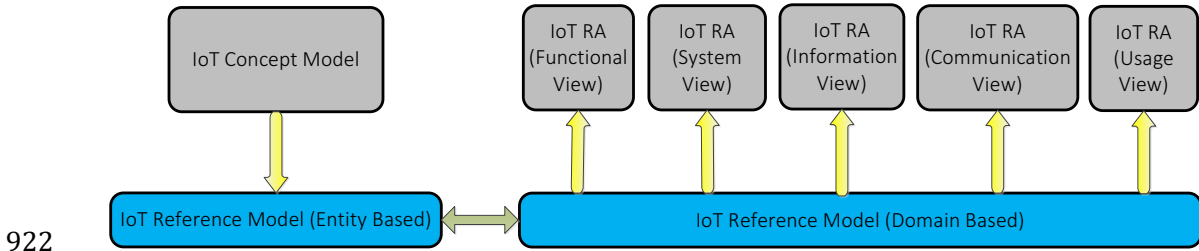
881 A reference model (RM) is an abstract framework for understanding significant  
 882 relationships among the entities of some environment, and for the development of  
 883 consistent standards or specifications supporting that environment. A reference model  
 884 is based on a small number of unifying concepts and may be used as a basis for  
 885 education and explaining standards to a non-specialist. A reference model is not directly  
 886 tied to any standards, technologies or other concrete implementation details, but it does  
 887 seek to provide a common semantics that can be used unambiguously across and  
 888 between different implementations. [4]

889 There are a number of concepts rolled up into that of a reference model (RM). A RM is  
 890 abstract, and it provides information about environments of a certain kind. A RM  
 891 describes the type or kind of entities that may occur in such an environment, not the  
 892 particular entities that actually do occur in a specific environment. A RM describes both  
 893 types of entities or domains (things that exist) and their relationships (how they connect,  
 894 interact with one another, and exhibit joint properties). A list of entity types, by itself,  
 895 doesn't provide enough information to serve as a reference model. A RM does not  
 896 attempt to describe "all things." A RM is used to clarify "things within an environment"  
 897 or a problem space. To be useful, a RM should include a clear description of the problem  
 898 that it solves, and the concerns of the stakeholders who need to see the problem get  
 899 solved. A RM is technology agnostic. A RM's usefulness is limited if it makes assumptions  
 900 about the technology or platforms in place in a particular computing environment. A RM  
 901 typically is intended to promote understanding a class of problems, not specific  
 902 solutions for those problems. As such, it must aid the process of imagining and  
 903 evaluating a variety of potential solutions in order to assist the practitioner. RM is useful  
 904 to: (a) to create standards for both the objects that inhabit the model and their  
 905 relationships to one another; (b) to educate; (c) to improve communication between  
 906 people; (d) to create clear roles and responsibilities; and (e) to allow the comparison of  
 907 different things. [5]

908 Reference architecture can be understood as contexts provided with common feature,  
 909 vocabulary, requirements together with supporting artefacts to enable their use, where  
 910 the artefacts are the description of the major foundational architecture components, that  
 911 provide guidelines and constrains for instantiating solution architectures, that can be  
 912 defined not only from a different emphasis or viewpoint but also at many different levels  
 913 of detail and abstraction, and that consist of a list of entities and functions and some

914 indication of their connections, interrelations and interactions with each other and with  
 915 functions located outside of predefined architecture patterns representing the entities  
 916 and functions.<sup>2</sup>

917 Figure 8-1 shows the architecture continuum from the CM, entity-based RM, domain-based  
 918 RM, finally to a number of different views of RA. The consistent architecture continuum  
 919 should be maintained not only in this hierarchy (e.g., CM → RM → RA) but also in  
 920 evolutionary updates over time and it should be clearly understood through effective way of  
 921 documenting the architecture descriptions.



922

**Figure 8-1. Relation between IoT concept model, reference model, and reference architectures.**

923  
 924

925 In this standard, after examining various kinds of deployed IoT systems and developed  
 926 IoT Conceptual Model (CM) through IoT system decomposition, common and  
 927 representative domains of IoT systems are identified by focusing on the IoT systems'  
 928 stakeholders and hardware/software. Using these common and representative domains  
 929 provides an effective and representative Reference Model (RM) of the IoT systems for the  
 930 various purposes and uses of the RM.

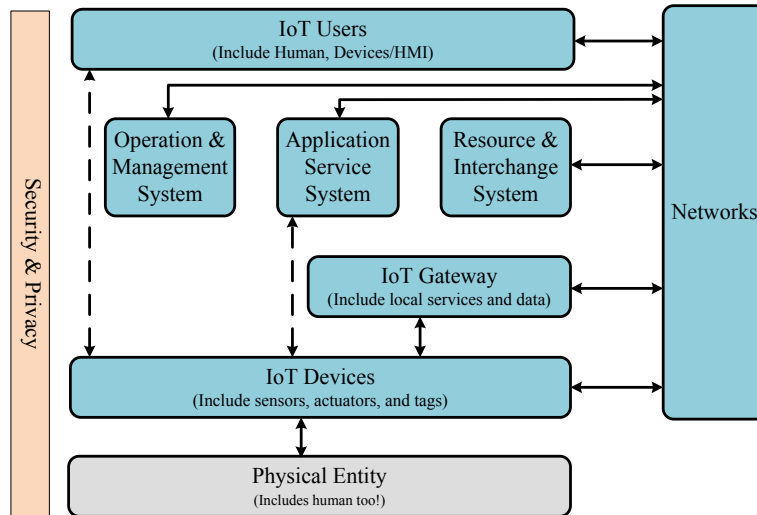
931 **8.2 IoT Reference models**

932 **8.2.1 Entity-based reference model**

933 A composite entity-based reference model of IoT systems is shown in Figure 8-2. This  
 934 figure illustrates the activity interaction using arrowhead lines between the entities.  
 935 Each arrowhead line is described with a concise, representative activity description to  
 936 convey the activity relationships in Figure 8-2.

<sup>2</sup> Based on the descriptions from ISO/IEC JTC1/WG 10; IoT-A;  
[http://dodcio.defense.gov/Portals/0/Documents/DIEA/Ref\\_Archi\\_Description\\_Final\\_v1\\_18jun10.pdf](http://dodcio.defense.gov/Portals/0/Documents/DIEA/Ref_Archi_Description_Final_v1_18jun10.pdf). Reference Architecture Description, Office of the DoD CIO, June 2010;  
[https://en.wikipedia.org/wiki/Reference\\_architecture](https://en.wikipedia.org/wiki/Reference_architecture);  
<http://www.ibm.com/developerworks/rational/library/2774.html>;  
<http://www.liteea.com/wordpress/horizontgal/what-is-reference-architecture>, Rational Unified Process; and The introduction to the IBM's Master Data Management Reference Architecture.



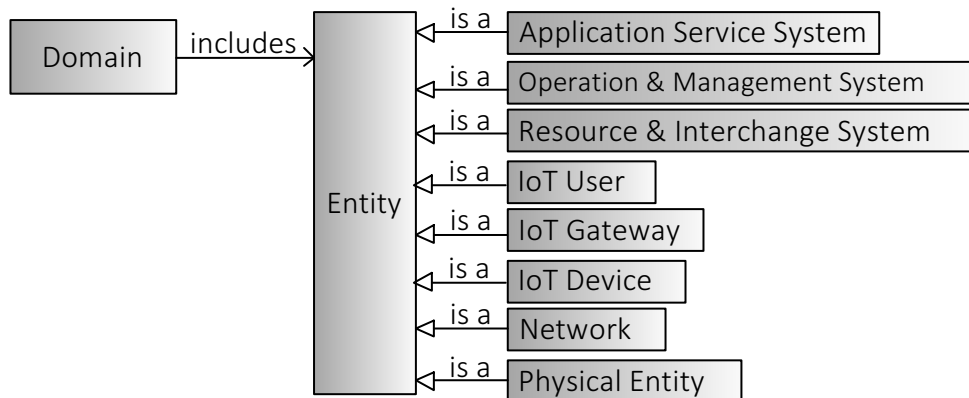


937

938

**Figure 8-2. IoT reference model (Entity-based).**

939 Based on the study of system decomposition of various IoT systems in different  
 940 application scenarios, Figure 8-3 extracts the identified, representative, and common IoT  
 941 entities found in most of the IoT systems. Additionally, this figure provides a very high  
 942 level relationship between Domain and Entity.



943

944

**Figure 8-3. Domain and entity relationship, and representative conceptual entities in the IoT systems.**

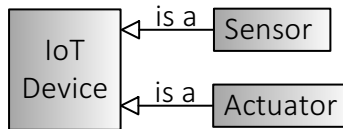
945

946 **8.2.1.1 IoT device**

947 **Editor Note:** Tag/Tag reader has been removed, and looking for further contribution  
 948 from SC31.

949 An IoT device is the technical artefact for bridging the real world of physical entities  
 950 with the digital world of the Internet. This is done by providing monitoring, sensing,  
 951 actuation, computation, storage, communicating and processing capabilities [3]. An IoT  
 952 device is attached to or in proximity to physical entity. In certain situations, IoT devices  
 953 can be structurally embedded in physical entity. In other situations, IoT devices,  
 954 especially Sensor, can be located away from physical entity and monitoring the Physical  
 955 entities from a distance.

956 In the IoT systems, there are some basic types of IoT devices, and they are identified in  
 957 Figure 8-4. These devices take vital role in the IoT systems for providing the  
 958 technological connection for interacting with, or gaining information about the physical  
 959 entity, enhancing the physical entity and allowing the latter to be part of the digital  
 960 world [3]. The IoT device can be aggregation of several devices of different types. Figure  
 961 8-4 shows the key IoT devices in an IoT system. Meanwhile, Table 8-1 provides the  
 962 description for each type of IoT Devices.



963

964 **Figure 8-4. The key IoT devices.**

965

**Table 8-1. Description of the IoT devices shown in Figure 8-4.**

IoT Device	Description
Sensor	Sensor provides the data and/or information about the physical entity being monitored. Information in this context ranges from the identity of the physical entity to measures of the physical state of the physical entity. Sensors can be attached or embedded in the physical structure of the physical entity. Or, sensors can be placed in the environment away from the physical entity performing non-contact or remote sensing.
Actuator	Actuators manipulate or alter physical entities' state in an IoT system's environment. For example, they can manipulate own sensor or other sensors in its network (e.g., pan, tilt, zoom, etc.) or alter a sensor platform passage (e.g., to engage thrusters in a satellite) or alter its environment by certain types of actuators. Some actuators can activate or deactivate functionalities of a physical entity or a group of physical entities. There are three types of actuators: (1) mechanical actuator; (2) electronic actuator; (3) virtual actuator.

966

967 **8.2.1.2 Network**

968 Various types of networks are used in the IoT systems. All types of networks are represented  
 969 by the Network entity. This entity represents various types of devices that allow the  
 970 connectivity from one network to another network, from one domain to another domain, and  
 971 so on. The devices belonging to this entity are routers, endpoint, etc.

972 **8.2.1.3 IoT Gateway**

973 IoT Gateway is a forwarding device enabling the connections between the sensing or  
 974 actuating subsystem in the real environment and other subsystems.

975 **8.2.1.4 Physical Entity (Things)**

976 A physical entity that is within the purview of an IoT system, that forms an environment for  
977 which the IoT system is responsible and whose characteristics, function, status, or behavior is  
978 sensed, monitored or controlled by the IoT system.

979 **8.2.1.5 Operations & Management System**

980 The Operations & Management System is an integrated physical/virtual entity system which  
981 observes, operates, maintains, and manages all IoT system assets including, but not limited to,  
982 networks, IoT environments, IoT devices, etc.

983 **8.2.1.6 Resource & Interchange System**

984 The Resource & Interchange System is an integrated physical/virtual entity system supporting  
985 IoT system's external connectivity with 3rd party suppliers, markets, and temporary  
986 stakeholders of the IoT system.

987 **8.2.1.7 Application Service System**

988 The application service system is an integrated physical/virtual entity having various  
989 applications in order to provide IoT services to IoT User.

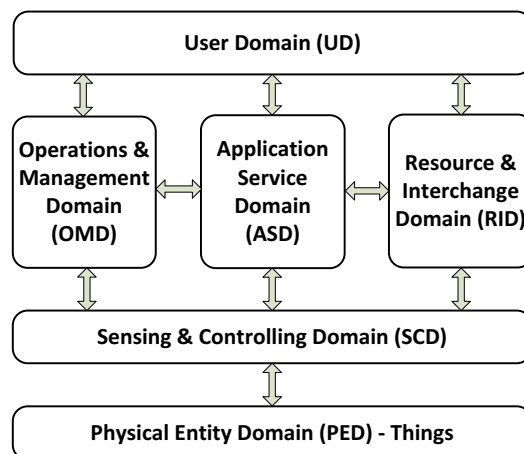
990 **8.2.1.8 IoT User**

991 The IoT User is an individual human user or various sizes of organizations made of from  
992 humans, who requests IoT services and who is provided the requested service fulfilled by a  
993 service provider in an IoT system.

994 **8.2.2 Domain-based reference model**

995 **8.2.2.1 Introduction**

996 Figure 8-5 shows the domain representation of the IoT system reference model. The domain-  
997 based RM is composed of User Domain (UD), Operations & Management Domain (OMD),  
998 Application Service Domain (ASD), Resource & Interchange Domain (RID), Sensing &  
999 Controlling Domain (SCD), and Physical Entity Domain (PED).



1000

1001 **Figure 8-5. IoT reference model (Domain-based).**

1002 Each identified domain is mutually exclusive from the other domains. The IoT system's  
1003 environment is mainly formed by the PED, but in certain situations, part of the SCD entities  
1004 can be allotted as a part of the environment. Hardware (i.e. physical entities) and software  
1005 (i.e. virtual entities) appear in the domains other than the PED and the SCD. These  
1006 hardware and software in these domains other than the PED and the SCD support  
1007 functions and capability of the domain to which they belong, and they do not interact  
1008 (e.g., sense and actuate) with an environment for which an IoT system is responsible and  
1009 monitoring.

1010 The IoT domain-based RM supports planning and organization of the diverse, expanding  
1011 collection of interconnected networks. Interconnected networks provide  
1012 communication connectivity (including data link which can be a point-to-point link) in  
1013 IoT systems (e.g., inter- and intra-domain), between IoT systems, and with other  
1014 systems and organizations. The connected networks should maintain interoperability  
1015 from one network to another.

1016 The network mainly provides pathways for communication and data/information  
1017 exchange. Thus, the key role of the networks is to support and provide an IoT system's  
1018 required networks for communication and data/information exchange activities and  
1019 interactions. Types of the activities and interactions between two entities, between two  
1020 domains, or between two IoT systems determine their relationships between the  
1021 entities, domains, and IoT systems, respectively.

1022 The networks and communication connectivity is accomplished by wire-line or wireless  
1023 connections. There are various types of networks (e.g., local area network, cellular  
1024 network, sensor network, control network, home area network, etc.) and  
1025 communication connectivity (e.g., a point-to-point communication link, etc.). Thus,  
1026 various network/communication components and protocols form the  
1027 network/communication infrastructure of an IoT system.

1028 Although the inter-domain communication/data networks are not specifically designated as  
1029 one of the six domains, these networks play a critical role in an IoT system. Depending on the  
1030 infrastructure of IoT systems, the inter-domain communication/data networks can be Internet,  
1031 Intranet, enterprise backbone network, wide area network, etc. Business-to-business (B2B)  
1032 networks are also considered as inter-domain communication/data network.

1033 **8.2.2.1.1 The user domain (UD)**

1034 Users are the stakeholder/actor of the User Domain (UD). User can be an individual person, a  
1035 group of persons (e.g., a household), industry (e.g., a company, a corporation, or an  
1036 enterprise); or local/state/provincial/federal governments' organizations (e.g., transportation  
1037 department, agricultural department, water department, etc.).

1038 **8.2.2.1.2 The physical entity domain (PED) - Things**

1039 The physical entity domain (PED) is constituted of physical entities that are "the things within  
1040 the purview of an IoT system." Therefore, the PED is the primary environment that an IoT

1041 system is responsible for its given tasks or functions such as monitoring, sensing, controlling,  
 1042 manipulating, etc. Therefore, the objects in the PED can be a myriad of different kinds of  
 1043 physical and virtual entities.

1044 The stakeholder is an owner or owners of the PED, yet, this stakeholder may not show up as  
 1045 an entity in the PED. A person or persons can be one of the objects in the PED.

### 1046 **8.2.2.1.3 The sensing & controlling domain (SCD)**

1047 Sensing and controlling domain (SCD) is the most essential domain of an IoT system because  
 1048 the SCD provides critical data and information about an environment (i.e. physical entity  
 1049 domain, PED) to all other domains of an IoT system.

### 1050 **8.2.2.1.4 The operations & management domain (OMD)**

1051 System operators and managers are the stakeholders/actors of the OMD. The operators and  
 1052 managers maintain overall health of IoT system(s).

1053 The OMD represents the collection of functions responsible for the provisioning, managing,  
 1054 monitoring and optimizing the systems' operational performance in real-time.

1055 The OMD includes several functional components for the IoT system operations:  
 1056 Provisioning and Deployment functional component consists of a set of functions  
 1057 required to configure, on-board, register, track assets, and to deploy and withdraw  
 1058 assets from operations. These functions must be able to provision and bring assets  
 1059 online remotely, securely and at scale.

1060 Management functional component consists of a set of functions that enable  
 1061 management centres to issue a suite of management commands to the control systems,  
 1062 and from the control systems to the assets in which the control systems are installed,  
 1063 and the control systems and the assets to respond to these commands.

1064 Monitoring and Diagnostics functional component consists of functions that enable  
 1065 detection and identification of problems before they occur.

1066 Prognostics functional component consists of the set of functions that serves as a  
 1067 predictive analytics engine of the IoT system. The main goal is to identify potential  
 1068 issues before they occur and provide recommendations on their mitigation.

1069 Optimization functional component consists of a set of functions that improves asset  
 1070 reliability and performance, reduces energy consumption, and increase availability and  
 1071 output in correspondence to how the assets are used.

### 1072 **8.2.2.1.5 The Resource & Interchange domain (RID)**

1073 Non-permanent/temporary organizations that participate in an IoT system voluntarily or  
 1074 involuntarily are the stakeholders of the RID. These organizations range from a coffee shop to  
 1075 utility companies to governmental organizations.

1076 The RID interacts with the external entities, applications/services, and/or systems in terms of  
1077 “resources.” The resource can be physical, monetary, and digital (e.g., data/information)  
1078 depending on transactions executed through the RID.

1079 From the perspective of the digital resources (e.g., data), the domain-based RM has an  
1080 underlying data layer covering all six domains because the data is generated and consumed in  
1081 a distributed fashion by all domains in the RM. In order to achieve its role, the RID needs  
1082 access to the digital resources (e.g., data) by permission of other domains (e.g., the UD, the  
1083 OMD, the ASD, and the SCD). Thus, this particular RID role can be viewed as the RID  
1084 having a pseudo-information database domain. The actual data processing such as data  
1085 “analytics” are performed typically in the ASD, and the results of the processing is stored in  
1086 the service providers’ database. In the RID, if required, additional data processing is  
1087 performed to accommodate the external organizations. These additional processing may  
1088 include ensuring quality of data, data transformation, distribution and storage.

#### 1089 **8.2.2.1.6 The Application Service Domain (ASD)**

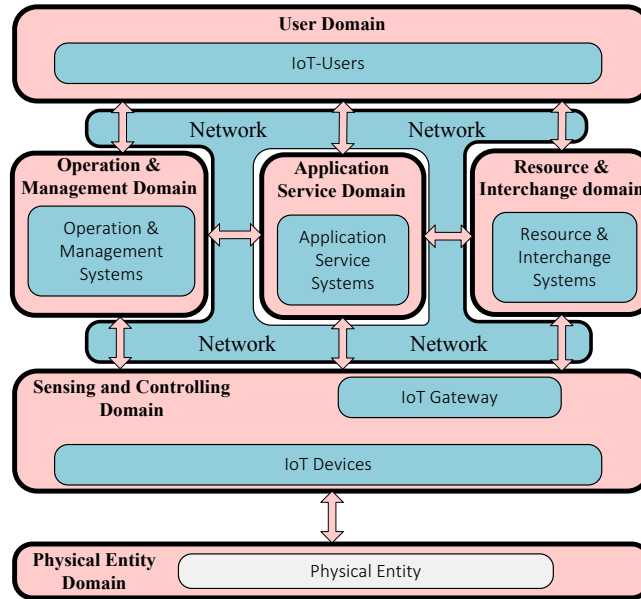
1090 Application service providers are the stakeholder/actor of the ASD. Application service  
1091 provider organizations provide services to the users in the UD. The ASD has a set of  
1092 applications that forms an application domain within the ASD.

1093 The ASD is mainly for all types of service providers involved in an IoT system. Thus, the  
1094 service providers interact not only with the users (i.e. Users) in the UD to fulfil the users’  
1095 requests, but also with the sensors/actuators/readers in the SCD to gain data from objects (i.e.  
1096 environment that an IoT system is responsible for) in the PED. Additionally, the ASD  
1097 interacts with the OMD if an OMD stakeholder becomes a client of a service provider in the  
1098 ASD directly or indirectly (e.g., through a user’s request). The service providers in the ASD  
1099 are likely to interact with the external organizations (e.g., other IoT systems, IoT platform,  
1100 law enforcement, utility, financial institutions, government, etc.) via the RID.

1101 The application service providers form a business domain within the ASD. The business  
1102 domain functions enable end-to-end service operations of the IoT systems by integrating those  
1103 functions with traditional or new types of IoT specific business functions.

#### 1104 **8.2.3 Relation between the two reference models**

1105 Based on the entity-based RM in Figure 8-2 and the domain-based RM in Figure 8-5, a  
1106 mapping relation between these two RMs can be achieved as shown in Figure 8-6, Where  
1107 these two RMs are consistent with each other.



1108

1109

**Figure 8-6. Relation between the concept model and the reference model.**

1110

Following Figure 8-6, the corresponding relationship between the entities in the entity-based RM and the domains in the domain-based RM is listed in Table 8-2.

1111

1112

**Table 8-2. The corresponding relationship between the entities in the entity-based RM and the domains in the domain-based RM.**

1113

Entities in Entity-based RM	Domains in Domain-based RM
IoT User	User Domain (EUD)
Application Service System	Application Service Domain (APD)
Operations & Management System	Operations & Management Domain (OMD)
Resource & Interchange System	Resource & Interchange Domain (RID)
IoT Device	Sensing & Actuating Domain (SAD)
IoT Gateway	
Physical entity	Physical entity Domain (PED)
Networks	Communication and interactions among the domains

1114

1115

### 8.3 IoT Reference architecture (IoT RA) views

1116

**Editors' Note:** According to the comment from WG10 4<sup>th</sup> Shanghai meeting, the simple introductions for different reference architecture views are added here. Call for comments and contribution about current five views.

1117

1118

1119

**Editors' Note:** Call for comments to review all the views and decide which views should be included.

1120

1121

The IoT RA is described by the following five reference architecture views:

- 1122 a) IoT RA Functional View. The functional view is a technology-neutral view of the  
1123 functions necessary to form a system. The functional view describes the  
1124 distribution of, and dependencies between, functions necessary for the support  
1125 of activities described in the user view;
- 1126 b) IoT RA System View. The system view describes the generic functional devices  
1127 and systems in each domain to form an IoT ecosystem and support of functions  
1128 components in the functional view. The entities in each domain can be very  
1129 general and optional based on specific application;
- 1130 c) IoT RA Communications View. IoT RA Communications view introduces  
1131 concepts for handling the complexity of communication in heterogeneous IoT  
1132 environments;
- 1133 d) IoT RA Information View. IoT RA Information view describes the physical  
1134 entities (data carrier) in each domain from data perspective which generate data,  
1135 process data (data classification), transmit data (data source) or receive data  
1136 (data destination). Beginning with this, the entities as data carrier, data  
1137 classification within the entities and data transmission between entities are  
1138 needed to be defined. IoT RA Information view informs the data attributes that is  
1139 handled in an IoT system. It provides necessary information to various  
1140 information consumers, which utilizes the communication links described by the  
1141 communication view;
- 1142 e) IoT RA Usage View. IoT RA Usage view provides aspects of IoT systems that are  
1143 of interest to a specific user or user group together with the relevant information,  
1144 represented by a corresponding collection of data. It describes from user  
1145 perspective how the IoT systems or applications can be developed, tested and  
1146 used;

1147 The IoT RAs become an application- or service-specific system architecture or a target  
1148 system architecture (e.g., agricultural system, environmental system, smart grid system,  
1149 smart home/building, smart city, etc.) when the RA is tailored to a specific set of  
1150 requirements.

### 1151 **8.3.1 IoT RA Functional view**

1152 The functional view is a technology-neutral view of the functions necessary to form a  
1153 system. The functional view describes the distribution of, and dependencies between,  
1154 functions for support of activities described in the usage view, and addresses the  
1155 following concepts:

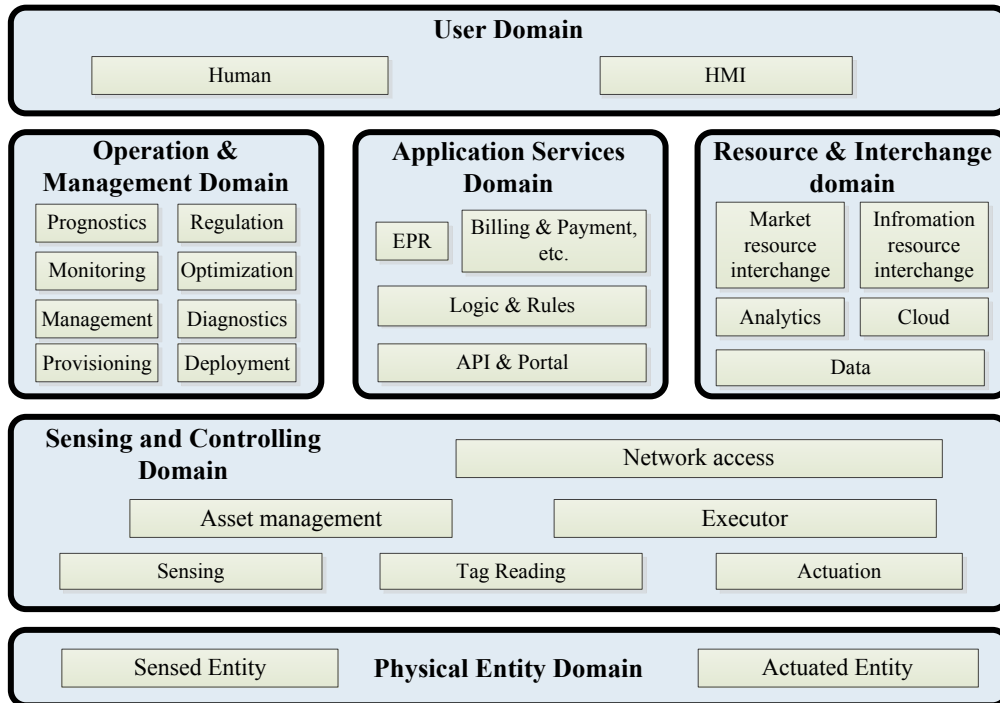
- 1156 — functional components;
- 1157 — functional layers; and
- 1158 — multi-layer functions.

1159 Each functional component is realized by one or more implementations of actual system  
1160 components, which may be deployed to form a working system.



1161 **8.3.1.1 Decomposition of the IoT RA functional domains**

1162 Figure 8-7 shows the decomposition of the IoT Functional Domains into Functional  
1163 Components.



1164

1165 **Figure 8-7. IoT Functional View - Functional Domain Decomposition.**1166 **8.3.1.1.1 The application service domain (ASD)**

1167 The ASD domain represents the collection of functions implementing application logic that  
1168 realizes specific business functionalities for the service providers in the ASD. The application  
1169 service domain has components such as logic and rules functional component, application  
1170 programming interfaces (APIs) and portal functional component.

1171 **8.3.1.1.2 The sensing & controlling domain (SCD)**

1172 The SCD is comprised of a set of common functional components whose implementation  
1173 complexity depending on the infrastructure of IoT systems. For a specific IoT system, some  
1174 components may not exist at all.

1175 Sensing is the functional component that reads sensor data from sensors. Its implementation  
1176 spans hardware, firmware, device drivers and software elements. Note that recursive sensing,  
1177 requires control and actuation, and thus have a more tight connection to the rest of the control  
1178 system, for example, an attention element to tell the sensor what is needed.

1179 Actuation is the functional component that writes data and control signals to an actuator to  
1180 enact the actuation. Its implementation spans hardware, firmware, device drivers and software  
1181 elements.

1182 Executor is the functional component that executes control logic to the understanding of the  
1183 states, conditions and behaviour of the system under control and its environment in  
1184 accordance with control objectives.

1185 The stakeholder is an owner or owners of the SCD, yet, this stakeholder may not show up as  
1186 an entity in the SCD. No human type actor is expected in the SCD. The SCD consists of  
1187 sensors (including sensor networks), controllers, actuators, and tag readers. It could have  
1188 data/processing platform. It also has various kinds of virtual objects supporting the entities in  
1189 the SCD. Thus, actors in the SCD can be physical entities (e.g., sensors, controllers, actuators,  
1190 computers, etc.) or virtual entities (e.g., software).

### 1191 **8.3.1.1.3 The operation & management domain (OMD)**

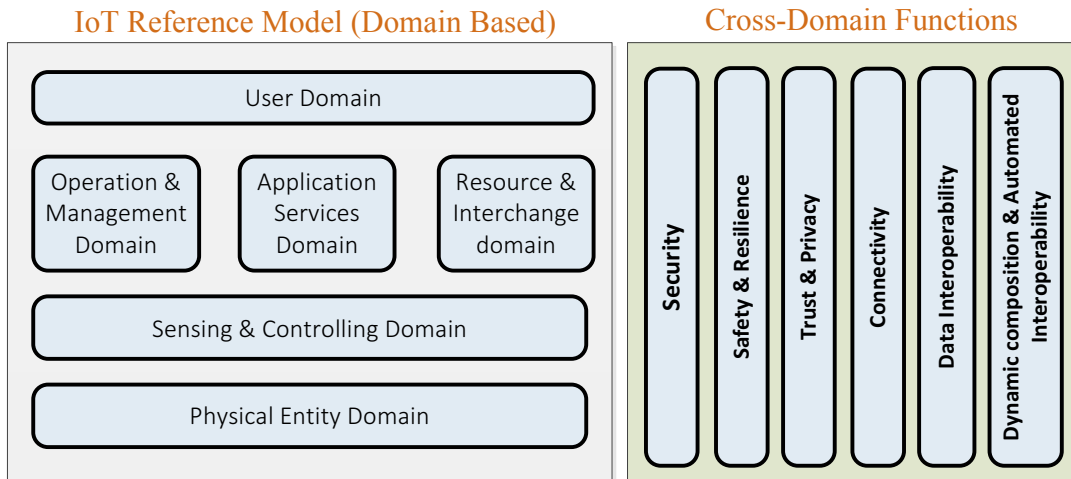
1192 System operators and managers are the stakeholders/actors of the OMD. The operators and  
1193 managers maintain the overall health of IoT system(s).

1194 The OMD represents the collection of functions responsible for the provisioning, managing,  
1195 monitoring and optimizing the systems' operational performance in real-time.

- 1196
- 1197 • The OMD includes several types of functional components for the IoT system operations:  
1198 Provisioning and Deployment functional component consists of a set of functions  
1199 required to configure, on-board, register, and track assets, and to deploy and retire  
1200 assets from operations. These functions must be able to provision and bring assets  
1201 online remotely, securely and at scale.
  - 1202 • Management functional component consists of a set of functions that enable  
1203 management centres to issue a suite of management commands to the control systems,  
1204 and from the control systems to the assets in which the control systems are installed,  
1205 and the control systems and the assets to respond to these commands.
  - 1206 • Monitoring and Diagnostics functional component consists of functions that enable  
1207 detection and identification of problems before they occur.
  - 1208 • Prognostics functional component consists of the set of functions that serves as a  
1209 predictive analytics engine of the IoT system. The main goal is to identify potential  
1210 issues before they occur and provide recommendations on their mitigation.
  - 1211 • Optimization functional component consists of a set of functions that improves asset  
1212 reliability and performance, reduces energy consumption, and increase availability  
and output in correspondence to how the assets are used.

### 1213 **8.3.1.2 Cross-Domain Functions**

1214 Figure 8-8 is an overview of the IoT Functional View, showing functional domains and a  
1215 high level view of cross domain functions.



1216

1217

**Figure 8-8. IoT Functional View – Cross-Domain Functions.**

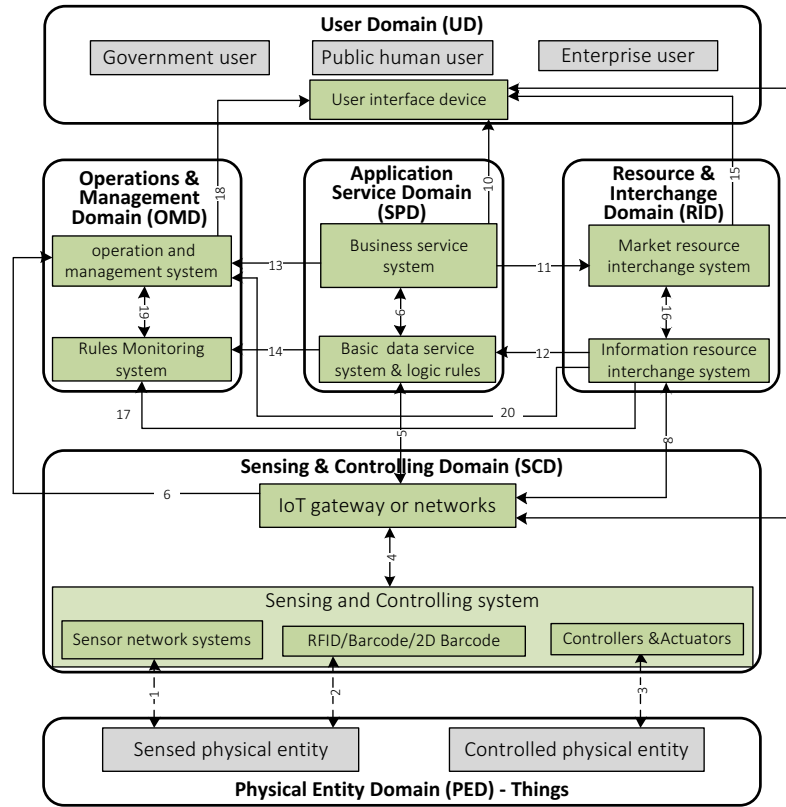
### 1218 **8.3.2 IoT RA System View**

1219 The system view describes the generic functional devices and systems in each domain to  
 1220 form an IoT ecosystem and support of functions components in the functional view. The  
 1221 entities in each domain can be very general and optional based on specific application.  
 1222 The system view addresses the following concepts:

- 1223 — generic physical entities from system components;
- 1224 — Connection relationships between the entities.

1225 In Figure 8-9, IoT RA Systems view is shown along with all the entities involved in each  
 1226 domain and the connections among them from the viewpoint of system functional  
 1227 composition. It is based on IoT conceptual model and reference model.

1228



1229

1230

**Figure 8-9. IoT RA System view.**

1231 The entity descriptions are presented in Table 8-3.

1232

**Table 8-3. Description of Entities in the IoT RA System view.**

IoT Domains	Domain Entities	Entity descriptions
User Domain	User interface device	User interface device is the connection device to support user access to the Internet of things, and to use of service of the Internet of things. Form the general viewpoint the user can be classified as government user, enterprise user, the public user, etc.
Physical entity Domain	Sensed physical entity	Sensed physical entity is a physical entity which is related to IoT application, interested by users, and acquired information by sensing equipment.
	Controlled physical entity	Controlled physical entity is a physical entity which is related to IoT application, interested by users, and controlled by controlling equipment.
Sensing & controlling Domain	IoT gateway or networks	IoT gateway is the entity to support controlling system to connect with other systems, and to manage sensing and controlling Domain. IoT gateway can provide the function of protocol conversion, address mapping, data processing, information fusion, certification, equipment management, etc. IoT gateway is either an independent equipment or it can be integrated with other with sensing and controlling devices. Networks include kinds of communication networks to enable the IoT device accessible for other system.
	Sensing & Controlling	Sensing and Controlling system can acquire information and perform operations on related objects through different sensing and controlling

	System	function units which achieves a certain local data processing and data fusion. Sensing and controlling system includes sensor network system, label automatic identification system, position information system, audio and video system and intelligent device connection system, etc. It senses and controls objects independently or collaboratively. Meanwhile, it may hold the capabilities of local data acquisition, local data processing, local data analysing, local data storage, etc.
Application Service Domain	Business service system	Business service system provides IoT business services according to the requirement of a particular user. Business service includes information query, analysis and comparison, alarm warning, operation control, joint coordination, etc. Moreover, this system may have functions such as services creation, services execution, service orchestration, service monitoring, etc.
	Basic data service system & logic rules	Basic service system provides foundational service for business service system, which includes data access, data processing, data fusion, data storage, identity resolution, geographic information service and user management, inventory management, etc.
Operation & Management Domain	Operation & Management system	Operation and Management system is to guarantee the equipment and systems to operate safely and reliably. It includes system access management, system security management, system operation and system maintenance, etc.
	Rules monitoring system	Rules monitoring system is to guarantee the IoT application system in line with relevant laws It provides inquiry, supervision and execution of the relevant laws and regulations.
Resource & Interchange Domain	Information Resource & Interchange system	Information resource & interchange system is to provide or obtain information resource to meet the service requirements of users. It mainly achieves exchange and sharing of resource information between different systems.
	Market Resource & Interchange system	Market resource & interchange system is to provide effective support for IoT application system. It achieves the exchange of information flow, service flow, and capital flow.

1233

1234 The connections are listed in Table 8-4 below according to the connection numbers found  
 1235 in Figure 8-9 above. These connections are generic and optional.

1236 **Table 8-4. Description of the connections between the entities in the IoT RA System**  
 1237 **view.**

#	Entity 1	Entity 2	Descriptions
01	Sensed physical entity	Sensor Network System	Sensor node acquired physical, chemical, biological properties of Sensed physical entity through this connection.
02	Sensed physical entity	RFID/Barcode/2D barcode	This connection is the binding relationship between tag and object. The tag reader can automatically read and write the content related to particular physical entities through the label attached on the target object. Existing label system generally includes RFID, bar code and 2D

			barcode, etc.
03	Controlled physical entity	Controllers & Actuators	The controllers generate control command and let the actuator act on the controlled physical entity.
04	Sensing and controlling system	IoT gateway	IoT gateway adapts and connect to different sensing and controlling systems through this connection, which realizes information interaction and system management, etc.
05	IoT gateway	Basic data service system & logic rules	Basic data service system can connect to IoT gateway through this connection, which realizes sharing and interacting of sensing object information and control command information s under permissions.
06	IoT gateway	Operation and management system	Operation and management system obtains the IoT gateway operation and management state, and sends system and equipment control command, etc.
07	IoT gateway	User interface device	User interface device obtains local service of sensing and controlling domain.
08	IoT Gateway	Information Resource & Interchange system	Information of sensing data can be interchanged with external information systems.
09	Basic data service system & logic rules	Business service system	The processed data in basic data service system and relevant logic rules are delivered to business service system.
10	Business service system	User interface device	User interface device obtains the relevant IoT services through this connection.
11	Business service system	Market Resource & Interchange system	Business service is traded through this connection
12	Information Resource & Interchange system	Basic data service system & logic rules	The information from external system can be transmitted and used.
13	Business service system	Operation and management system	Business service can be operated and managed such as service provision, monitoring, diagnostics, and optimization.
14	Basic data service system & logic rules	Rules monitoring system	Rules monitoring system monitors and controls the running state of the basic service system through this connection, which ensures that the operation of basic service system is in compliance with relevant laws and regulations.
15	Market Resource & Interchange system	User interface device	User interface device obtains information on market resource and interchange information.
16	Information Resource & Interchange system	Market Resource & Interchange system	Information Resource & Interchange and monetization.

17	Information Resource & Interchange system	Rules monitoring system	The interchanging data is stored and monitored to ensure obedience of the regulations.
18	Operation and management system	User interface device	Some manage user accesses service in operation and management system.
19	Rules monitoring system	Operation and Management system	Rules monitoring system monitors all the management data and ensures obedience of the regulations.
20	Information Resource & Interchange system	Operation and Management system	Operation and management system can monitors and controls the running state of the Resource & Interchange system, and ensures that the operation of Resource & Interchange system is in compliance with relevant laws and regulations.

1238

### 1239 8.3.3 IoT RA Communications view

1240 IoT RA Communications view utilized by the IoT system links the entities for  
1241 data/information transmission.

1242 IoT RA communications describes the communication relation of each entity of IoT  
1243 system, to provide the communication support and guarantee for IoT service, such as  
1244 information collection, information aggregation, information processing, information  
1245 resource sharing, information service and system operation and control.

1246 IoT RA Communications view addresses following concepts:

- 1247 — Generic physical entity (device or infrastructure network) capable of building  
1248 communication links and communication networks;
- 1249 — Communication relation between these physical entities, which might be physical  
1250 communication link.

1251

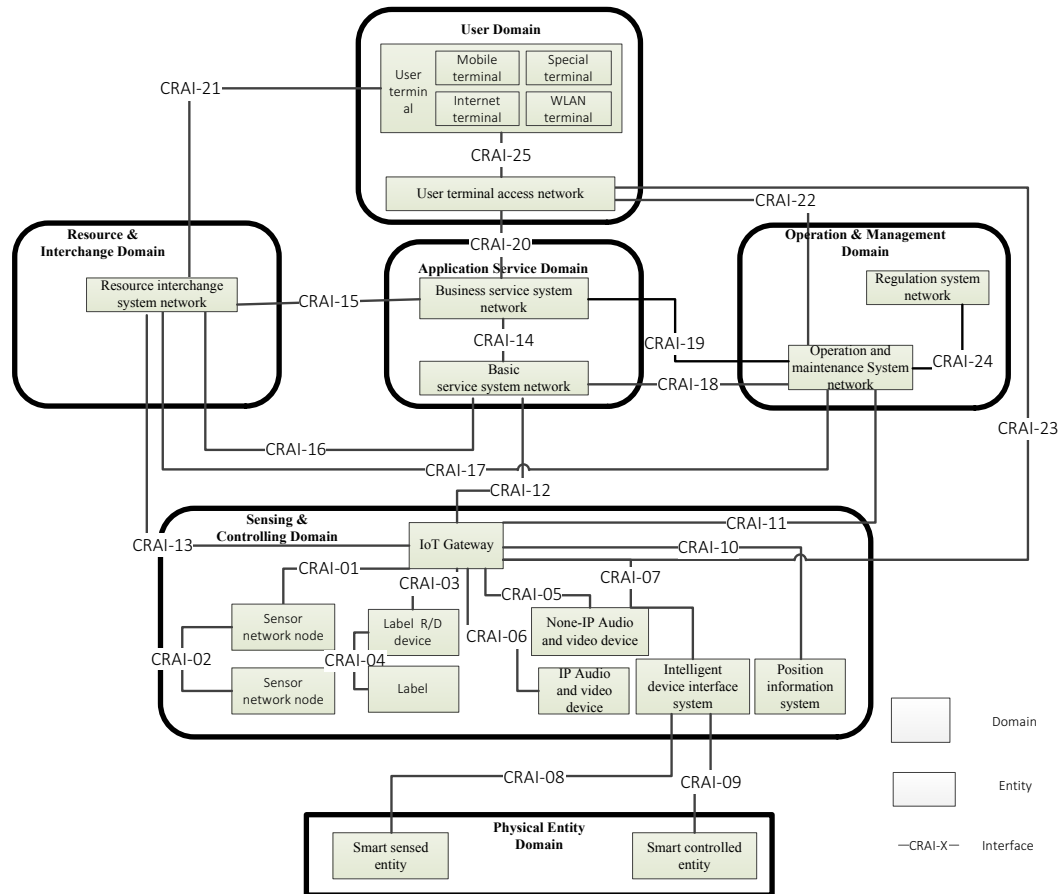


Figure 8-10. IoT RA Communications view.

1252  
1253

1254 The entities related to the Internet of things communications reference architecture as  
1255 shown in Table 8-5. These connections are optional.

1256 **Table 8-5. Descriptions of entities in the IoT RA Communication view.**

IoT Domains	Domain Entities	Entity descriptions
User domain	User terminal	User terminal is the interactive device to support the user access and use IoT services. From the communication access method point of view, the user terminal includes mobile terminal, internet terminal, WLAN terminal and special terminal.
	User terminal access network	For user terminal to access the network that provides IoT services.
Physical Entity domain	Smart sensed entity	Smart sensed entity is a physical entity relating to the IoT application, and users' interest, which obtains relevant information through digital or analogue connection. The sensed entity have direct communication connection with intelligent device interface system.
	Smart controlled entity	Smart controlled entity is a physical entity relating to the IoT application and users interest, which obtains relevant information through digital connection. The smart controlled entity has direct communication connection with intelligent device interface system.



Sensing & controlling domain	IoT gateway	From the perspective of network communication, IoT gateway mainly realizes the connection between sensing control system and other IoT service system, including protocol translation, address mapping, security authentication, network management and other functions. At the same time, as the interaction centre of service related sensing and control system, the IoT gateway coordinates and manages different sensing control systems. When the sensing control system uses the IP address, IoT gateway can be designed as an application logic device.
	Sensor network node	Sensor network nodes are generic terms of various function units in sensor network, including sensor node, sensor network gateway, etc. It mainly completes the information collection and controlling, information processing, network communication and network management.
	Label R/D device	Label R/D device is an electronic equipment to access data and (or) write data to label.
	Label	The label has information storage and read/write functions, which is used to identify and describe the characteristics of an object. It mainly includes RFID, bar code, two-dimensional code label.
	IP audio and video system	IP audio and video system is to get audio and video information of object based on IP network device.
	Non-IP audio and video system	Non-IP audio and video system is to get audio and video information of object based on non-IP network device.
	Intelligent device connection system	Intelligent device connection system is used to connect smart sensing entity and smart control entity, and implement data interaction. It provides network communication, data processing and protocol transition function.
	Position information system	Position information system obtains sensing object position information based on the localization technologies.
Application service domain	Basic service system network	Basic service system network is a communication network to support interconnection and interworking between entities in the basic service system and interaction with other external entities. Generally it adopts local area network construction and implements interconnection and interworking with external network according to some level of security.
	Business service system network	Business service system network is a communication network to support interconnection and interworking between entities in the business service system and interaction with other external entities. It supports multi-communication access method for different terminals.
Operation & Management domain	Operation and maintenance system network	Operation and maintenance system network is a communication network to support interconnection and interworking between the entities in operation and maintenance system and interaction with other external entities. Generally it adopts local area network construction and implements interconnection and interworking with external network according to some level of security.

	Regulation system network	Regulation system is a communication network to support interconnection and interworking between entities in the regulation system and interaction with other external entities. Generally it adopts local area network construction and implements interconnection and interworking with external network according to some level of security.
Resource & Interchange domain	Resource & Interchange system network	Resource & interchange system network is a communication network to support interconnection and interworking between entities in the resource & interchange system and interaction with other external entities. Resource & interchange system also provides the interconnection and interworking between the IoT application systems with other IoT application systems or information resource networks.

1257 **Table 8-5 provides the connection descriptions for IoT RA Communication**  
 1258 **technology view.**

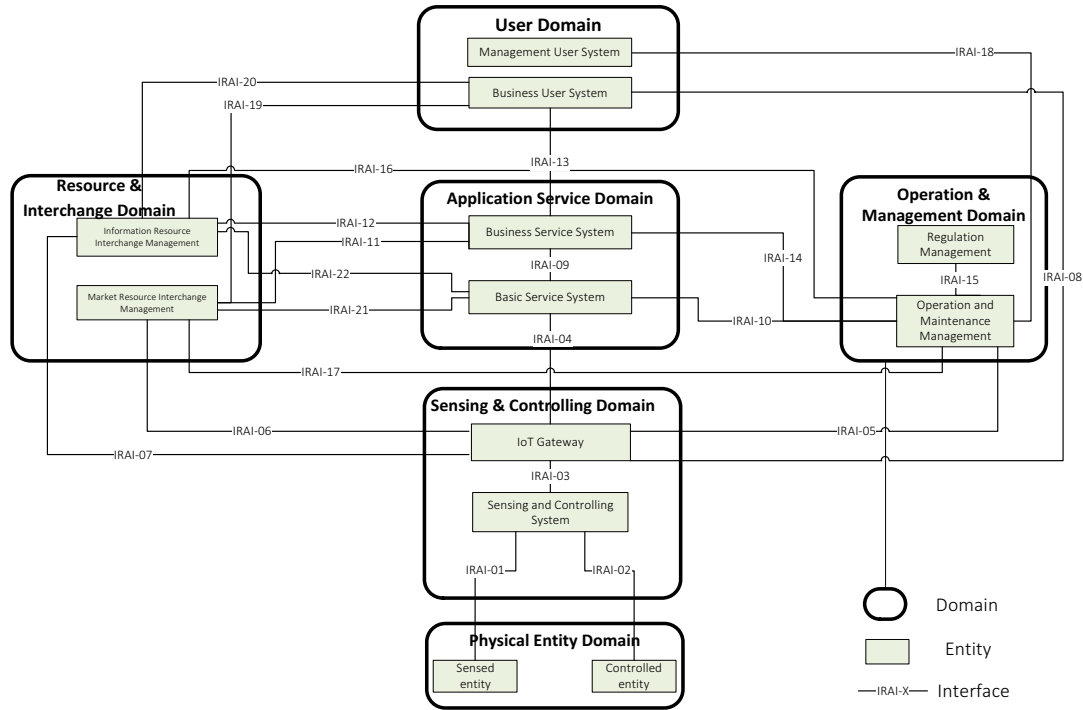
1259 **8.3.4 IoT RA Information view**

1260 IoT RA Information view describes the physical entities (data carrier) in each domain  
 1261 from data perspective, which generate data, process data (data classification), transmit  
 1262 data (data source) or receive data (data destination). Beginning with this, the entities as  
 1263 data carrier, data classification within the entities and data transmission between  
 1264 entities are needed to be defined. IoT RA Information view informs the data attributes  
 1265 that is handled in an IoT system. It provides necessary information to various  
 1266 information consumers, which utilizes the communication links described by the  
 1267 communication view.

1268 IoT RA Information view addresses the following concepts:

- 1269 — Generic physical entities that from data perspective which generate data, process  
 1270 data (data classification), transmit data (data source) or receive data (data  
 1271 destination);
- 1272 — Data transmission relations between these physical entities, which emphasize data  
 1273 transmission types, such as business data, management data, etc.

1274 In Figure 8-11, IoT RA information view is shown with the generic, representative entities  
 1275 involved and the connections between them.



1276

1277

**Figure 8-11. IoT RA Information view.**

1278 The entities found in IoT RA information view are described in Table 8-6 below. The  
 1279 connections between them are optional.

1280

**Table 8-6 Descriptions of the entities in the IoT RA information view.**

IoT Domains	Domain Entities	Entity descriptions
User Domain	Business User System	Business User System is a system of end users to invoke or request IoT services. Users also receive the service results through this system, e.g., data or information.
	Management User System	Management User System is for the end users to inquire, obtain, and manage devices of an IoT system and system operating status.
Physical Entity Domain	Sensed entity	Sensed entities, e.g., sensors, are physical entities related to IoT applications which acquire data by sensing equipment. Smart sensed entities generate, store and process local object information.
	Controlled entity	Controlled entities are entities related to IoT applications and they are manipulated by controlling equipment which receives control signals from Sensing and Controlling System.
Sensing & Controlling Domain	Sensing and Controlling System	Sensing and Controlling System performs information collection, information processing, information transmission, and object control. From the information point of view, it generates sensing data and/or information about the object of interest. It also generates or receives control data and performs control operations.
	IoT Gateway	IoT Gateway achieves the collection, processing, and encapsulation of the sensing data, including format and application conversion of heterogeneous sensing data along with protocol translation for

IoT Domains	Domain Entities	Entity descriptions
		interoperability in a heterogeneous device and network environment.
Application Service Domain	Basic Service System	Basic Service System performs basic service and supports the services provided by Business Service System. For example, the basic services include data processing, data sharing, data storage, identity resolution, geographic information, etc.
	Business Service System	Business Service System achieves IoT application service by calling basic service and external data and provides IoT service for end users.
Operation & Management Domain	Operation and Maintenance Management	Operation and Maintenance Management is to guarantee the reliability and security of IoT systems via management and maintenance of the devices and system data. From the information point of view, it detects the system failure so as to guarantee the stability, reliability, and security of the information transmission for each communication/data link in the IoT systems.
	Regulation Management	Regulation Management provides the data connection for the data storage, sort management, and quick reference of relevant laws and regulations. It performs supervision to check if the data from the IoT systems and their business services comply with regulations. Regulation Management also provides comparison analysis of the information data between the IoT application systems and the relevant regulations so that any regulatory violation can be prevented, or if the violation occurs, it can be properly handled.
Resource & Interchange Domain	Information Resource & Interchange Management	Information Resource & Interchange System is to manage resource sharing and interchange between the IoT system and other systems. Its realizable functions include, but not limited to, information classification management, information interchange security certification, and information interchange mode management.
	Market Resource & Interchange Management	Market Resource & Interchange Management is to manage the shared information and service transaction relevant to the IoT systems so as to achieve the transaction information generation, transaction information management, and transaction user management.

1281

### 1282 8.3.5 IoT RA Usage view

1283 During the functional view shows the necessary function and dependency of the IoT  
 1284 system, the usage view sets the focus on how the IoT system being developed, tested,  
 1285 operated and used from user perspective. This view addresses the following concepts:

1286 — activities;

1287 — roles and sub-roles;

1288 — parties;

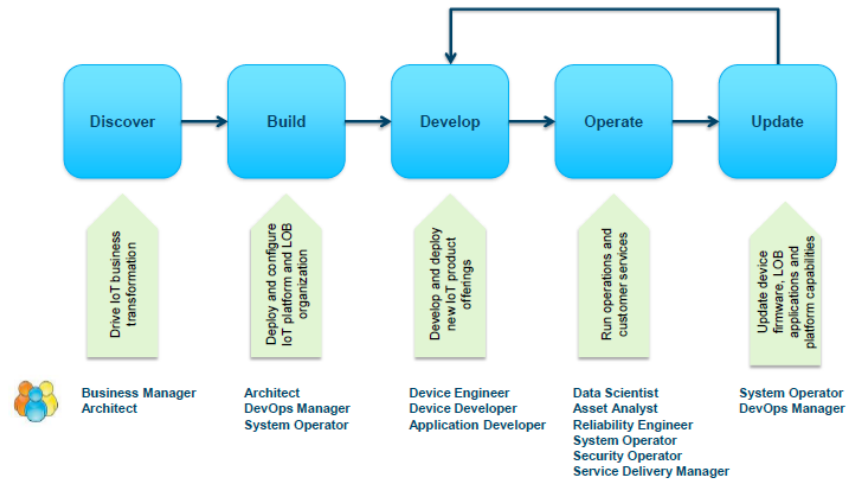
1289 — services; and

1290 — cross-cutting aspects.

### 1291 8.3.5.1 Description of the Roles

- 1292 • A Business Manager is leading a business of existing and new products, who wants to  
 1293 understand how to leverage the data and connectivity of devices to create new  
 1294 streams of revenue. He will discover industry content on company web site and act on  
 1295 solution proposals from Architect. Business manager is generally a funder for IoT  
 1296 applications.
- 1297 • A Solution Architect proposes, proves and deploys the IoT enabled platform to the  
 1298 LOB. He decides in integration strategies and architectures for the new IoT enabled  
 1299 platform, existing business systems and devices in production.
- 1300 • A DevOps Manager configures and operates the IoT enabled platform, relevant  
 1301 services and supporting IT services for LOB operations and development.
- 1302 • An Application Developer works in the LOB, in IT or with a 3rd party. He develops  
 1303 IoT industry applications for the LOB. He uses DevOps capabilities to develop,  
 1304 deploy and fix applications that integrate IoT device data and services.
- 1305 • A Chip Engineer develops silicon devices and sensors. He delivers chips, devices and  
 1306 boards for industry and consumer products.
- 1307 • A Device Developer integrates HW and SW into devices and appliances. He develops  
 1308 and maintains
- 1309 • device firmware that securely connects devices to IoT enabled platform.
- 1310 • A Systems Engineer with the chip provider integration partner works with Device  
 1311 Developer to integrate chips and sensors into the product line.
- 1312 • A System Operator handles the day to day system operations on customer by on-  
 1313 boarding new users, and makes sure that new device types and devices are registered,  
 1314 are behaving, and are up to date with recent secure firmware.
- 1315 • A Security Analyst ensures security by proactively by creating rules that detects  
 1316 threats and prevents breaches. He creates automation that acts on misbehaving  
 1317 devices and users. And he ensures compliance through audits.
- 1318 • A Data Scientist knows all about the industry data delivered from devices and the  
 1319 algorithms that provide meaningful analytics. He implements advanced algorithms as  
 1320 services to be used by the LOB analysts and LOB industry applications.
- 1321 • An Operations Analyst is responsible for the availability of specific assets in the LOB  
 1322 product line and uses deeper analytics provides by Analytics in the IoT Foundation  
 1323 platform and Ryan's algorithmic service extensions.
- 1324 • A Service Delivery Manager is responsible for a SLA with a client to the LOB. He  
 1325 and his team of maintenance engineers are on or near the client site and managed  
 1326 equipment and uses the IoT enabled platform and LOB industry applications to  
 1327 monitor, plan and service equipment.

1328 **8.3.5.2 Roles and activities during the product life cycle**



1329  
1330 **8.3.5.3 Roles & Sub-Roles for IoT Service Development and Operations**

Roles	Sub-Roles
Product Development	Device Developer, Application Developer
Product Line Management	Business Manager, Data Scientist, Asset Analyst, Security Operator, System Operator
Production & Operation	Service Delivery Manager, Reliability Engineer
IoT DevOps and IT Platforms	Architect, DevOps Manager
Device & Product Engineering	Device Architect, System Engineer, Device Developer, Application Developer
End Users	End User, Advanced End User

1331

Activities	Roles
Device and Application Development	Device Developer, Device Partner, Application Developer
Operation of devices, connectivity and applications	System Operator, Maintenance Manager
Use device data for analytics	Data Scientist, Data Analyst, Security Operator
Integrate, operate and control data stores and business	Architect, DevOps Manager, System Operator
Use real-time, historian and big data for applications and analytics	Device Developer, Application Developer, Data Scientist, Data Analyst, Security Operator, Maintenance Manager
Make and operate analytics to run business	Data Scientist, Data Analyst, Application Developer, Maintenance Manager
Bring in analytics to dashboard	DevOps Manager, Systems Operator, Security Operator
Monitor system state, act security risks and beaches	System Operator, Security Operator
Track compliance to regulations	Business Manager, CISO

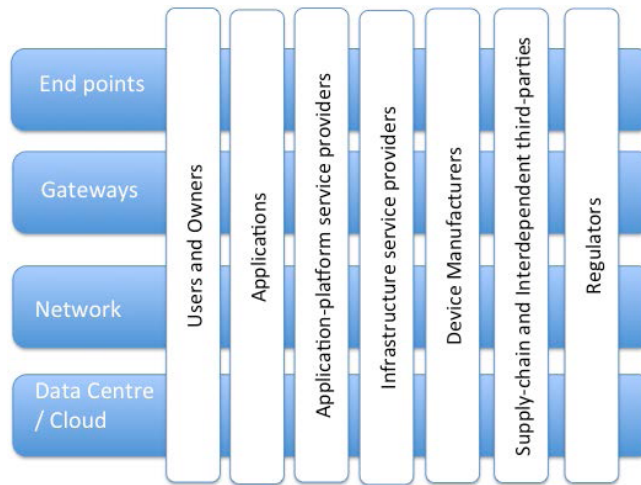
1332  
1333

1334 **8.3.6 IoT Business view**

1335 **Editors' Note:** The text for IoT business view is not updated since the initial  
1336 contribution from Canadian expert. It should be determined whether deleted or not in  
1337 the ad hoc group for RA views which is established after Shanghai meeting.

1338

1339 The following business model reflects the emerging division of service providers and  
 1340 stakeholders found in the business ecosystem of the IoT.



1341

1342

**Figure 8-13. IoT Business Model.**

1343

**Table 8-7. Horizontal layers in the IoT business model in Figure 8-13.**

Horizontal element	Definition
Endpoint	The elements which collect/sense/receive data from users or the physical world.
Gateways	Devices which facilitate the transmission of the data from endpoints to backhaul networks connected endpoint to centralized services.
Networks	Standards-based, backhaul networks designed to very wide ranges of service levels, and transmit data over medium to great distances.
Data Centre / Cloud	The aggregation points for data from the endpoints, and location of either centralized applications processing or application management and monitoring. Big data repositories.

1344

1345

**Table 8-8. Vertical IoT stakeholders in the business model in Figure 8-13.**

Vertical element	Definition
Users and owners	The beneficial operator of the device in the IoT.
Applications	The system and processes specifically configured for the beneficial users and operators/owners.
Application Platform Service provider	A flexible, configurable, multi-tenanted platforms upon which distinct applications can be configured, installed or developed. Many IoT systems will be built from component elements, not a single, monolithic design. Requirements established for the system should be viable in the context of the different vendors' platforms solutions that must be integrated.

<p>Infrastructure Service-providers and Operators</p>	<p>Who is managing the basic physical and logical elements at the endpoint, in the network and DC or Cloud? Telecommunications carriers will frequently be part of this mix, but so too may entirely private or dedicated networks. The connection points between each of the asset horizontals” may have their own independent brokers and aggregators, in addition to the providers themselves.</p>
<p>Device Manufacturers</p>	<p>The producers of the physical and logical elements of end-point, network and data centre/cloud devices. Who is building the physical devices that compose the solution at the endpoint, gateway, inside the network and within the DC or Cloud? They will be building the same equipment to support many different clients and applications. They are seeking to maximize utility of features and functions and (probably) minimize costs.</p>
<p>Supply chain and Interdependent third parties</p>	<p>Who is providing critical (minute to minute) inputs on a direct basis like energy, physical security, water, physical space, manpower?  Who is providing critical inputs to the critical inputs?  (Secondary dependencies / cascade dependencies?) For instance: public security and emergency services, utilities, shipping and logistics, out-of-band communications and networking?  Who is depending on the Users, and their ability within the IoT and the given IoT system under assessment?  Who are the Users depending on to provide necessary goods or services (information) required for the operation of the IoT system under consideration?</p>
<p>Regulators</p>	<p>From locale to locale regulation may differ. In some locale the particular application or system within the IoT may be regulated, and in others laissez-faire. What level of government has oversight? What sanctions can they exercise for regulatory breach? What are the conditions of licensure?</p>

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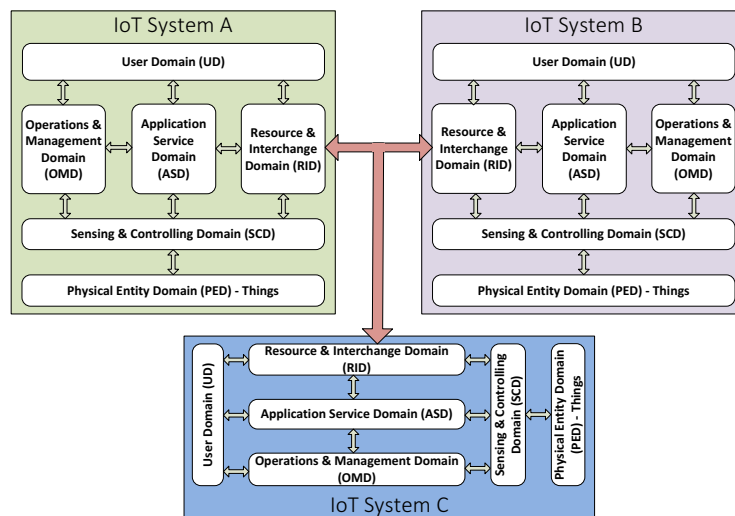


1353 **Annex A.**

1354 **Editor's Note:** Comments from WG10 4<sup>th</sup> meeting in Shanghai, the description of 'overall  
1355 IoT infrastructure at high-level' is moved from clause 8 to Annex A.

1356 **Overall IoT infrastructure at High-level**

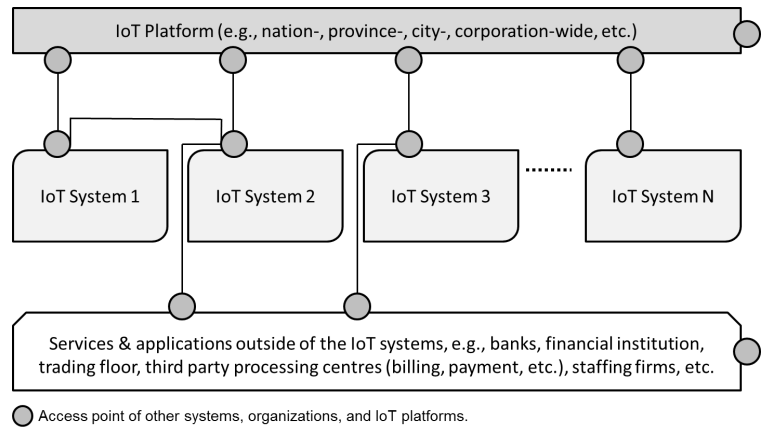
1357 Figure Annex-1 shows the way of combining one IoT system to another IoT system. The  
1358 arrows in the figure represent the communication and data exchange between the IoT systems,  
1359 which is enabled by the Resource & Interchange domain (RID) in each IoT systems. The  
1360 combining approaches are show with an IoT System connecting to another IoT system, e.g.,  
1361 IoT System A and IoT System B and System C in figure 8-6.



1362

1363 **Figure Annex-1. IoT system to IoT system integration types.**

1364 In Figure Annex-1, an overall IoT infrastructure from systems point of view which illustrates  
1365 how various types of IoT systems in vertical application/service domains are integrated for  
1366 interoperability through the IoT platform(s) at different organizational levels (e.g. national,  
1367 provincial, corporation/enterprise-wide, etc.). Additionally, one IoT system can also directly  
1368 interact with other IoT systems when both IoT systems mutually benefit from the direct  
1369 interaction. Furthermore, an IoT system can have the third party organization supports which  
1370 are not within its IoT system such as banking/financial service, medical service, billing  
1371 service, etc. The lines in Figure Annex-1 represent network connectivity, and the grey circles  
1372 represent interoperable access points (e.g. IoT gateways).



1373

1374

Figure Annex-2. An overall IoT Infrastructure.