



THIS STATEMENT OF WORK (“SOW”)/Service Level Agreement (“SLA”) is entered as of the Effective Date designated below, by and between Zaptech Solutions Pvt. Ltd (referred as “Zaptech”) and VisualStar BVBA. The Parties further acknowledge and agree that the provisions of the Agreement are hereby incorporated by reference and shall apply to this SOW/SLA as though set forth herein in their entirety. This Agreement shall commence upon the commencement fee for the project is processed from Client’s side, and shall remain in effect till completion of the development of mentioned scope in section 2, with the discussed project fees.

1. Scope of Services to be performed by Zaptech:

Scope Summary

Jobstop is Belgium based travel organization and promotes users be as Volunteers, get started as au pair and showcase their work there. Client wants to build a website where multiple users can register/login and put their work stories and travel adventure /experience all together for others to browse.

Zaptech Solutions Pvt. Ltd. would build the Website (<http://www.jobstop.be>) with following features.

Scope Details

- **Landing Page Layout Design**
 - Our Designers will go through similar Web Apps you would like to design for this website and prepare clean, interactive and user friendly yet Professional design.
 - Information on the content and Navigation is finalized and sent across for a mock up. Client needs to provide Logo image to be inserted.
 - Upon confirmation, our designers will customize the home page Mock ups and present it to you for your review. You may take a day for evaluation and send us your feedback. Once feedback is received we sent you revised mock-up of the homepage based on your feedback.
- **Inner Pages Layout Design**
 - Once everything is approved we move ahead with the Inner pages and send them for your approval. In the mean while we suggest that the client sends us the content and other important information that he would like the designer to use in his/her website.
 - Inner Pages modification & finalization
- **Design Slicing**
 - Design to HTML5/CSS3 conversion
Our Designers will convert finalized PSD/AI Design to HTML5 web pages along with CSS3 implementation.



- Once the HTML5 Web pages would be ready, we would integrate them to WordPress framework during Development phase.
- **Home Page**
 - Company Logo & Header Setup
 - Top Navigation Menu
 - Show Search Bar
 - Header Image/ Video with Text
 - Live Filter bars implementation & integration
 - Interactive Google Map (Snazzy) integration & customization
 - Content Blocks for
 - Content Lister
 - Video Image Slider Implementation & Integration
 - What is Jobpost content blocks
 - Keep Login/ Register at top right
 - Keep Feedback & Live chat (3rd party embed code) on right side
 - Footer Setup
- **Search**

Allow users to search Blog Posts, Projects & Stories via keywords you seek.

 - Search Implementation with Ajax Live loader
 - Show Blog posts, Projects & Stories in live loader
 - Take user to Search results
- **Choose Language**

Allow users to choose language and view website either in Dutch or French.

 - WPML Plug-in Integration & Configuration
Our Developers will configure the plug-in and make Dutch or French languages available.
Note: Client needs to provide translation words to be inserted.
- **Destinations**

Allow users to go through different destination pages available & read useful information.

 - Header Image with Live Filter bars
 - Interactive Google Map (Snazzy) integration
 - Content Blocks for
 - Info Blocks for
 - Video Image Slider Integration
 - Best time to travel
 - Content blocks & Lister
- **Projects**

Allow users to search projects & get to view project results.

 - Project Search results template implementation
 - Project Search results by Experiences, Projects & Budgets as user selected
 - Show Empty if no options are selected by default



- Show Filters applied
- Show Project Listings as per search results
- Ability to like a Project
- Header Image with Live Filter bars
- Interactive Google Map (Snazzy) integration

- **Project Details**
 - Image/ Video Carousel Implementation
 - Content Blocks
 - Review – Information request
 - Info Blocks for
 - Show Project's more images
 - Show Fan Stories
 - Show Project Location on Map
 - Show More Projects

- **Request Information**

Allow users to fill in the required information and send details via email.

 - Form Implementation
 - Show inputted values on right side
 - Step 1 – ask users to fill in the required information
 - Step 2 – thank you

- **Fan Stories**

Allow users to go through fan stories.

 - Header Image with Live Filter bars
 - Interactive Google Map (Snazzy) integration
 - Fan Stories Listings
 - Video Image Slider Integration
 - Show Related Projects

- **Fan Story Detail Page**
 - Image/ Video Carousel Implementation
 - Content Blocks
 - Info Blocks for
 - Show Author's more images
 - Show More Fan Stories
 - Show More Projects

- **Events**

Allow users to view Events information and register for an event. It shows most upcoming event on top followed by other events at bottom.

 - Header Image
 - Show Event Date & Time
 - Show Name & Address (with Google Map integration)
 - Content Block for Event details



- Show Event Countdown Timer with Number of seats left
- Click on Register and it will take user to registration page.
- Show Other event listings
- Link to Subscribe to Newsletter

- **Event Registration**
Allow users to fill in the required information and register for an event. Ask user to
 - Enter Name & Surname
 - Email Address & Phone Number
 - Number of attendees and submit the same.
Note: There will not be payment functionality involved for now.
 - Show thank you message
It will send user's registration details to Admin via email and update the number of seats left.

- **User Register & User Login**
- **User- My Account**

- **Subscribe to Newsletter**

- **Blog**
Allow Users to go through Blog Posts.
 - Blog Categories, Tags & Archives
 - Blog Listings
Each blog listing would show Title, Image, Short Description, and Posted Date & Link to Read More.
 - Blog Detail Page
 - Image/ Video Carousel Implementation
 - Blog Details would be Title, Category, Image, Description, & Posted Date
 - Share Blog Post on Social Media

- **Contact Us**

- **Other**
 - SEO configuration
 - Google Analytics Integration
 - Make Website W3C & WCAG 2.0 compatible

- We would provide you one year maintenance and support.



2. Financial Terms:

Web Development Timeframe: 75 - 80 days

Development Cost: 15000 EUR

Resource Allocation: 1 Web Designer + 1 Web Programmer + 1 Sr. QA + 1 PM

3. Assumptions:

App language would be English.

We will check design for Browser (Mozilla 20 & higher/ IE 10, 11, Edge/ Chrome 25 & higher/ Safari 5.2 & higher – Windows/Mac OS).

We would keep website compatible to all iPhone 4S, iPhone 5/5S/5c, iPhone 6/6 plus/6s/6s plus, iPad 2/3/4 as well as android mobile & tablet devices with resolutions 480 x 800, 720 x 1280, 1080 x 1920, 1440 x 2560 for portrait/ landscape orientations.

We would keep Website W3C and WCAG 2.0 compatible.

Client needs to provide hosting details to deploy the website.

4. Copyrights:

(A) Original ownership: Property of Zaptech till full payment is received, in case of full upfront payment from client, then client's right over the same.

(B) Source Code Ownership: Zaptech hereby declares that all the code developed for the Client will be handed over to the client and will be treated as the Client's property. Zaptech will have no right for withholding the code. On receipt of all outstanding balances by Zaptech, the files shall be uploaded to the Client's Server.

5. Confidentiality & Non-Disclosure:

a) Definition of Confidential Information: Each Party agrees that all information and materials disclosed by the Parties regarding a proposed business deal between the parties, including the terms and conditions of this Agreement and the existence of the discussion between the Parties, will be considered and referred to collectively in this Agreement as "Confidential Information". Confidential Information does not include information that is now or subsequently becomes generally available to the public through no fault or breach on the part of either Party; either Party can demonstrate to have had rightfully in its possession prior to disclosure to the receiving Party; is independently developed by either Party without the use of any Confidential Information; or either Party rightfully obtains from a third Party who has the right to transfer or disclose it.

b) Nondisclosure and Non-use of Confidential Information: The Parties shall not disclose, publish, or otherwise disseminate Confidential Information to anyone other than those of its employees and trusted subcontractors with a need to know, and each Party shall take reasonable precautions to prevent any unauthorized use, disclosure, publication, or dissemination of Confidential Information. The Parties accept the Confidential Information for the sole purpose of evaluation in connection with either



Party's business discussions with each other. Each Party shall not use Confidential Information otherwise for its own or any third Party's benefit without the prior written approval of an authorized representative of the disclosing Party in each instance. The foregoing restrictions on Confidential Information shall not apply to Confidential Information that is required to be disclosed in connection with any suit, action or other dispute related to the Confidential Information, or otherwise required to be disclosed as a matter of law.

6. Agreement Amendment:

This Agreement may not be amended except by the written agreement signed by authorized representatives of both parties.

IN WITNESS WHEREOF, the parties hereto, through their duly authorized officers, have executed this SOW/SLA as of the Effective Date.

Date: 15/11/2017

On behalf of:

ZAPTECH SOLUTIONS Pvt. Ltd.

Lawfully represented by:

A handwritten signature in blue ink that reads "Hemant".

Signature:

Name: Hemant Kumar
Title: Managing Director

VisualStar BVBA

A handwritten signature in black ink, appearing to read "Philip Hendricks", with a large, sweeping flourish.

Signature:

Name: Philip Hendricks
Title: Managing Director



WORK COMPLETION CERTIFICATE

To Whom It May Concern

Name of Project/Work: Jobstop Website design & development
Work Order Number/SLA: Zaptech_SLA_Jobstop_15112017
Work Period: 15/11/2017 to 26/02/2018

This is to certify that Zaptech Solutions Private Limited has successfully completed Jobstop Website design and development.

With Regards,
Philip Hendricks,
Managing Director
VisualStar BVBA

Authorized Signatory

A large, stylized handwritten signature in black ink, consisting of several overlapping loops and lines, positioned to the right of the text.



Mobile Associates

THIS STATEMENT OF WORK (“SOW”)/Service Level Agreement (“SLA”) is entered as of the Effective Date designated below, by and between Zaptech Solutions Pvt. Ltd (referred as “Zaptech”) and Mobile Associates. The Parties further acknowledge and agree that the provisions of the Agreement are hereby incorporated by reference and shall apply to this SOW/SLA as though set forth herein in their entirety. This Agreement shall commence upon the commencement fee for the project is processed from Client’s side, and shall remain in effect till completion of the development of mentioned scope in section 2, with the discussed project fees.

1. Scope of Services to be performed by Zaptech:

Scope Summary

Rustic Trades is a custom furniture company based out of Atlanta, Georgia and Denver, Colorado specializing in handcrafted farm tables. They are looking for ecommerce website along with CMS pages where users can get to know more about company information and order Tables & other furniture.

Zaptech Solutions Pvt. Ltd. would build the Website (<https://rustictradesfurniture.com/>) with following features. They would do ongoing Website Enhancement & Maintenance work.

Scope Details

- **Landing Page Layout Design**
 - Our Designers will go through similar Web Apps you would like to design for this website and prepare clean, interactive and user friendly yet Professional design.
 - Information on the content and Navigation is finalized and sent across for a mock up. Client needs to provide Logo image to be inserted.
 - Upon confirmation, our designers will customize the home page Mock ups and present it to you for your review. You may take a day for evaluation and send us your feedback. Once feedback is received we sent you revised mock-up of the homepage based on your feedback.

- **Inner Pages Layout Design**
 - Once everything is approved we move ahead with the Inner pages and send them for your approval. In the mean while we suggest that the client sends us the content and other important information that he would like the designer to use in his/her website.
 - Inner Pages modification & finalization

- **Design Slicing**
 - Design to HTML5/CSS3 conversion
Our Designers will convert finalized PSD/AI Design to HTML5 web pages along with CSS3 implementation.
 - Once the HTML5 Web pages would be ready, we would integrate them to WordPress framework during Development phase.

- **Home Page**
 - Company Logo & Header Setup
 - Top Navigation Menu
Allow users to get easy & quick access to different sections of website.
 - Welcome Text with Video
 - Featured Products
It shows most popular products on Home Page. Admin would be able to set products as featured products and show it on Home Page.
 - Promotional Content Blocks
That highlights company services & offerings.
 - Footer Set up
 - Copyright Text
 - Links to Privacy Policy & Terms of Use
 - Links to Social Media (Facebook, Twitter, Instagram, & Pinterest) pages

- **About Us**

It allow users to go through several content pages about company.

- **Shop Now**

Allow users to browse to Products as Admin has set, View product information available, Choose product variants, Enter Quantities & add products to cart & buy them further.

 - Woocommerce Ecommerce Plug-in Integration & Customization
Our Developers will integrate WordPress plugin – Woocommerce Store to Eye Center website and configure the same further.

We would need to adjust Web Design for Store Pages as per Theme Design look & feel.

- **Browse to Products**
 - Product Category Page
 - Category Title
 - Browse to Product Listings for Category
 - Product detail page
 - Product Title, Image, Description & Price
 - Share this Product on Social media
 - Related Products
 - Choose Variants, Enter Qty and Add product to Cart

- **Cart**
 - Review products added into Cart
 - Edit/ Update cart products

- Enter Coupon codes & get discounts
- **Follow Checkout process**
 - User Sign up/ sign in
 - Enter Billing/ Shipping information
 - Choose shipping rates
 - Make Payment (PayPal/Authorise.Net/Stripe Integration)
Users will be able to make payment via Credit/Debit Cards.
Note: Client needs to provide required Merchant account details for configuration.
 - Review & place the order
- **User Account**
 - Manage Profile information
 - Change Password
 - Order history
- **Blog**

Allow Users to go through Blog Posts.

 - Blog Categories, Tags & Archives
 - Blog Listings
Each blog listing would show Title, Image, Short Description, and Posted Date & Link to Read More.
 - Blog Detail Page
Blog Details would be Title, Category, Image, Description, & Posted Date.
 - Share this Blog Post on Social Media
 - Post comments to Blog Post
- **Contact Us**
- **Back End (Administrator)**
 - Manage Products
 - Manage Users
 - Manage Orders
 - Manage content pages
- **Other**
 - Google Analytics and other tracking codes Integration
 - Keep SEO friendly URLs and pages metadata/description configuration
 - Make Website W3C & WCAG 2.0 compatible

- We would provide you one year maintenance & support.

2. Financial Terms:

Web Development Timeframe: 80 - 90 days

Development Cost: 19968 USD

Resource Allocation: 1 Web Designer + 2 Web Programmers + 1 Sr. QA + 1 PM

3. Assumptions:

App language would be English.

We will check design for Browser (Mozilla 20 & higher/ IE 10, 11, Edge/ Chrome 25 & higher/ Safari 5.2 & higher – Windows/Mac OS).

We would keep website compatible to all iPhone 4S, iPhone 5/5S/5c, iPhone 6/6 plus/6s/6s plus, 7/7 plus, 8/8 plus, iPad 2/3/4, iPad Pro & iPad mini as well as android mobile & tablet devices with resolutions 480 x 800, 720 x 1280, 1080 x 1920, 1440 x 2560 for portrait/ landscape orientations.

We would keep website would be W3C and WCAG 2.0 compatible.

Client needs to provide hosting details to deploy the website with admin panel.

4. Copyrights:

(A) Original ownership: Property of Zaptech till full payment is received, in case of full upfront payment from client, then client's right over the same.

(B) Source Code Ownership: Zaptech hereby declares that all the code developed for the Client will be handed over to the client and will be treated as the Client's property. Zaptech will have no right for withholding the code. On receipt of all outstanding balances by Zaptech, the files shall be uploaded to the Client's Server.

5. Confidentiality & Non-Disclosure:

a) Definition of Confidential Information: Each Party agrees that all information and materials disclosed by the Parties regarding a proposed business deal between the parties, including the terms and conditions of this Agreement and the existence of the discussion between the Parties, will be considered and referred to collectively in this Agreement as "Confidential Information". Confidential Information does not include information that is now or subsequently becomes generally available to the public through no fault or breach on the part of either Party; either Party can demonstrate to have had rightfully in its possession prior to disclosure to the receiving Party; is independently developed by either Party without the use of any Confidential Information; or either Party rightfully obtains from a third Party who has the right to transfer or disclose it.

b) Nondisclosure and Non-use of Confidential Information: The Parties shall not disclose, publish, or otherwise disseminate Confidential Information to anyone other than those of its employees and trusted subcontractors with a need to know, and each Party shall take reasonable precautions to prevent any unauthorized use, disclosure, publication, or dissemination of Confidential Information. The Parties accept the Confidential Information for the sole purpose of evaluation in connection with either Party's business discussions with each other. Each Party shall not use Confidential Information otherwise for its own or any third Party's benefit without the prior written approval of an authorized representative of the disclosing Party in each instance. The foregoing restrictions on Confidential Information shall not apply to Confidential Information that is required to be disclosed in connection with any suit, action or other dispute related to the Confidential Information, or otherwise required to be disclosed as a matter of law.

6. Agreement Amendment:

This Agreement may not be amended except by the written agreement signed by authorized representatives of both parties.

IN WITNESS WHEREOF, the parties hereto, through their duly authorized officers, have executed this SOW/SLA as of the Effective Date.

Date: 01/01/2018

On behalf of:

ZAPTECH SOLUTIONS Pvt. Ltd.

Mobile Associates

Lawfully represented by:



Signature:

Signature:

Name: Hemant Kumar
Title: Managing Director

Name: Chris Fendley
Title: Founder & CEO



Mobile Associates

WORK COMPLETION CERTIFICATE

To Whom It May Concern

Name of Project/Work: Rustic Trade Furniture Website development

Work Order Number/SLA: Zaptech_SLA_RusticTradeFurniture_01012018

Work Period: 01/01/2018 to 25/05/2018

This is to certify that Zaptech Solutions Private Limited has successfully completed Rustic Trade Furniture Website design & development work.

With Regards,

Chris Fendley,

Founder & CEO

Mobile Associates

Authorized Signatory

THIS STATEMENT OF WORK (“SOW”)/Service Level Agreement (“SLA”) is entered as of the Effective Date designated below, by and between Zaptech Solutions (referred as “Zaptech”) with address at 14 Sigma Corporate-I, Behind Rajpath Club, Opposite Mann Party Plot, Bodakdev, Ahmedabad-380054, Gujarat, India and Sportex Safety of Arizona, Inc (referred as “Client”) with address at 2020 West 4th Street, Tempe, Arizona 85281. The Parties further acknowledge and agree that the provisions of the Agreement are hereby incorporated by reference and shall apply to this SOW/SLA dated 15/11/2011 shall be referenced as Zaptech_SLA_Sportexsafety as though set forth herein in their entirety. This Agreement shall commence upon the commencement fee for the project is processed from Client’s side, and shall remain in effect till completion of the development of mentioned scope in section 2, with the discussed project fees.

1. Scope of Services to be performed by Zaptech:

Zaptech Solutions would build the Mobile App with following features. They would do ongoing Website development, enhancement and maintenance work.

The Sportex Safety Admin app will serve as the mobile interface for Magento admin users with the credentials to:

- **Update user internal credit points**

After logging in the user can search by user name to access the user account. Here they will find the “+” to access the add points screen.

This screen will have a circular slider that will snap to increments of 5. If the user wishes to add more then 100 points they can continue sliding around the circle as many times as they wish and the amount will keep growing.

The circular slider is basically circular counter

By submitting the amount the app will communicate with the Magento back end and add points

The user who added the points needs to get noted in the: INTERNAL CREDIT / ACTIVITY LOG for later reference and/or reporting as: “USER X ADDED POINTS VIA THE APP”

- **Add, edit, and delete users for the given site**

Users will have the ability to edit a user account and all fields that pertain to the user account screen. Users can also add or delete users if needed.

- **Edit, delete gift codes associated with the given site**

Users will have the ability to search for a gift code and add or remove funds for the given code

UPDATED FUNCTIONALITY: Codes will now have a text field for inputting a user name. This is NOT a dynamic connection as the person may not be associated with the store. It would be just a way of attaching a name to code.

This code screen will have a circular slider that will snap to increments of 5. If the user wishes to add more than 100 points they can continue sliding around the circle as many times as they wish and the amount will keep growing.

The circular slider is basically a circular counter

Users can also use the slider to remove points by using the “-“ button after using the slider.

Users can also remove or delete the code as needed by clicking the TRASH icon

- **Ability to order gift cards (codes) with specified amounts**

From the search screen users can access the order safety bucks screen. This screen serves as the app ordering portal for codes (safety bucks).

The user first fills out the text fields at the top of the screen.

Below the text fields is the order block input

The + - buttons can increase or decrease the amount in increments of 5.

By holding down the button the amount will continue to increase/decrease

Once the desired amount has been reached the ADD THE ORDER button is pressed.

From there the order is displayed as a block under the input.

The user can repeat this, and continue to create “order blocks“ until the order is complete.

EDIT A BLOCK: If a block is to be edited the user clicks the PENCIL icon on the selected block. The block will then populate into the ORDER INPUT, the title will change to EDIT ORDER (#) and “ADD TO ORDER” + will change to; “EDIT ORDER”.

Once the order is complete the user will click SUBMIT, which will send an email with the order details to a specific email address.

- **Attach a person's name to a given gift code**

UPDATED FUNCTIONALITY: Codes will now have a text field for inputting a user name. This is NOT a dynamic connection as the person may not be associated with the store. It would be just a way of attaching a name to code.

Once a connection has been made the user name will appear on the code screen.

- **UPDATED MAGENTO / APP FUNCTIONALITY**

We will want to set a cap on what users can input as far as codes points and user points per month. This will be set in the Magento back end by the Magento admin in the given user profit.

We would like to keep a log of all user activity in the Magento back end as well in a new section labeled:

For example:

USER A will have a Monthly budget of 2000 points, meaning the user can only add points to user /codes until the monthly budget is reached. Once the user as reached the monthly budget, the user can NO LONGER input points to codes/users.

They will have to wait until the next month to add more points.

- **Other Maintenance work would include**

- Magento Website Upgrades
- New Extensions/ Plug-ins Development
- Content Text & Image Changes
- QA Testing & Modifications

Zaptech Solutions would carry out 5 year maintenance work along with mobile app development and other web customization.

2. **Financial Terms:**

Mobile App and web-services development timeframe: 32 days

Development cost: \$6000

Resource Allocation: 1 Mobile App Developer + 1 Magento Developer + 1 Sr. QA + 1 PM

Website enhancement and maintenance duration: 5 years

Services Cost: 39129USD

3. **Copyrights:**

- a) Original ownership: Property of Zaptech till full payment is received, in case of full upfront payment from client, then client's right over the same.
- b) Source Code Ownership: Zaptech hereby declares that all the code developed for the Client will be handed over to the client and will be treated as the Client's property. Zaptech will have no right for withholding the code. On receipt of all outstanding balances by Zaptech, the files shall be uploaded to the Client's Server.

4. Confidentiality & Non-Disclosure:

a) Definition of Confidential Information: Each Party agrees that all information and materials disclosed by the Parties regarding a proposed business deal between the parties, including the terms and conditions of this Agreement and the existence of the discussion between the Parties, will be considered and referred to collectively in this Agreement as "Confidential Information". Confidential Information does not include information that is now or subsequently becomes generally available to the public through no fault or breach on the part of either Party; either Party can demonstrate to have had rightfully in its possession prior to disclosure to the receiving Party; is independently developed by either Party without the use of any Confidential Information; or either Party rightfully obtains from a third Party who has the right to transfer or disclose it.

b) Nondisclosure and Non-use of Confidential Information: The Parties shall not disclose, publish, or otherwise disseminate Confidential Information to anyone other than those of its employees and trusted subcontractors with a need to know, and each Party shall take reasonable precautions to prevent any unauthorized use, disclosure, publication, or dissemination of Confidential Information. The Parties accept the Confidential Information for the sole purpose of evaluation in connection with either Party's business discussions with each other. Each Party shall not use Confidential Information otherwise for its own or any third Party's benefit without the prior written approval of an authorized representative of the disclosing Party in each instance. The foregoing restrictions on Confidential Information shall not apply to Confidential Information that is required to be disclosed in connection with any suit, action or other dispute related to the Confidential Information, or otherwise required to be disclosed as a matter of law.

5. Agreement Amendment:

This Agreement may not be amended except by the written agreement signed by authorized representatives of both parties.

IN WITNESS WHEREOF, the parties hereto, through their duly authorized officers, have executed this SOW/SLA as of the Effective Date.

On behalf of:

ZAPTECH SOLUTIONS

Sportex Safety of Arizona, Inc

Lawfully represented by:



Signature:

Signature:

Name: Hemant Kumar

Name: Prentice Bjerkeseth

Title: Managing Director

Title: Web Administrator

WORK COMPLETION CERTIFICATE

To Whom It May Concern

Name of Project/Work: Sportexsafety Website & mobile app development, enhancement, and maintenance work

Work Order Number/SLA: Zaptech_SLA_Sportexsafety_15112011

Work Period: 15/11/2011 to 1/05/2017

This is to certify that Zaptech Solutions has successfully completed Sportexsafety Website & mobile app development, enhancement, and maintenance work. Zaptech Solution has been doing Website Maintenance Work till date.

The project is completed on 1/05/2017 successfully, to the best of our satisfaction, amount of project was 45129 USD and all dues are acknowledged.

With Regards,

Prentice Bjerkeseth,

Web Administrator

Sportex Safety of Arizona, Inc

2020 West 4th Street, Tempe, Arizona 85281



Authorized Signatory

TopComp

Renovate. Sold. Profit.

THIS STATEMENT OF WORK (“SOW”)/Service Level Agreement (“SLA”) is entered as of the Effective Date designated below, by and between Zaptech Solutions Pvt. Ltd (referred as “Zaptech”) and TopComp Homes (referred as “TopComp”). The Parties further acknowledge and agree that the provisions of the Agreement are hereby incorporated by reference and shall apply to this SOW/SLA as though set forth herein in their entirety. This Agreement shall commence upon the commencement fee for the project is processed from Client’s side, and shall remain in effect till completion of the development of mentioned scope in section 2, with the discussed project fees.

1. Scope of Services to be performed by Zaptech:

Scope Summary

TopComp Homes is a Real estate company in Scottsdale, AZ and provides services to sell one’s home for top dollar. They are looking for simple website that represents their company and properties information. They wanted to raise their presence online and seek new prospects opportunities.

Zaptech Solutions Pvt. Ltd. would build the Website (<http://www.topcomp.com/>) with following features.

Scope Details

▪ Landing Page Layout Design

- Our Designers will go through similar Web Apps you would like to design for this website and prepare clean, interactive and user friendly yet Professional design.
- Information on the content and Navigation is finalized and sent across for a mock up. Client needs to provide Logo image to be inserted.
- Upon confirmation, our designers will customize the home page Mock ups and present it to you for your review. You may take a day for evaluation and send us your feedback. Once feedback is received we sent you revised mock-up of the homepage based on your feedback.

▪ Inner Pages Layout Design

- Once everything is approved we move ahead with the Inner pages and send them for your approval. In the mean while we suggest that the client sends us the content and other important information that he would like the designer to use in his/her website.
- Inner Pages modification & finalization

TopComp

Renovate. Sold. Profit.

- **Design Slicing**

- Design to HTML5/CSS3 conversion
Our Designers will convert finalized PSD/AI Design to HTML5 web pages along with CSS3 implementation.
- Once the HTML5 Web pages would be ready, we would integrate them to WordPress framework during Development phase.

- **Home Page**

- Company Logo & Header Setup
- Navigation Menu
Allow users to get easy & quick access to different website pages.
- Welcome Text with Image/ Video
- Highlight Services
- Promotional Content Blocks
- Show Latest Blog Posts
- Footer Set up

- **Listings**

Allow users to go through MLS property listings and make an inquiry further.

- Search Property
- Property Listings
- Property detail page

Functionality

Our Developers will implement property module using MLS Property API and allow users to search & browse through property information.

- **How it Works**

- **Before & After**

It shows before & after property photos.

- **More**

- Agent Program
- Our Team
- Blog
- FAQ
- Contact Us

- **Other**

- Google Analytics and other tracking codes Integration
- Keep SEO friendly URLs and pages metadata/description configuration
- Make Website W3C & WCAG 2.0 compatible

TopComp

Renovate. Sold. Profit.

- We would provide you one year maintenance and support.

2. Financial Terms:

Web Development Timeframe: 45 - 50 days

Development Cost: 10080 USD

Resource Allocation: 1 Web Designer + 1 Web Programmer + 1 Sr. QA + 1 PM

3. Assumptions:

App language would be English.

We will check design for Browser (Mozilla 20 & higher/ IE 10, 11, Edge/ Chrome 25 & higher/ Safari 5.2 & higher – Windows/Mac OS).

We would keep website compatible to all iPhone 4S, iPhone 5/5S/5c, iPhone 6/6 plus/6s/6s plus, 7/7 plus, 8/8 plus, iPad 2/3/4, iPad Pro & iPad mini as well as android mobile & tablet devices with resolutions 480 x 800, 720 x 1280, 1080 x 1920, 1440 x 2560 for portrait/ landscape orientations.

Client would subscribe to MLS listings and provide us details to be integrated.

We would keep website W3C and WCAG 2.0 compatible.

Client needs to provide hosting details to deploy the website.

4. Copyrights:

(A) Original ownership: Property of Zaptech till full payment is received, in case of full upfront payment from client, then client's right over the same.

(B) Source Code Ownership: Zaptech hereby declares that all the code developed for the Client will be handed over to the client and will be treated as the Client's property. Zaptech will have no right for withholding the code. On receipt of all outstanding balances by Zaptech, the files shall be uploaded to the Client's Server.

5. Confidentiality & Non-Disclosure:

a) Definition of Confidential Information: Each Party agrees that all information and materials disclosed by the Parties regarding a proposed business deal between the parties, including the terms and conditions of this Agreement and the existence of the discussion between the Parties, will be considered and referred to collectively in this Agreement as "Confidential Information". Confidential Information does not include information that is now or subsequently becomes generally available to the public through no fault or breach on the part of either Party; either Party can demonstrate to have had rightfully in its possession prior to disclosure to the receiving Party; is independently developed by either Party without the use of any Confidential Information; or either Party rightfully obtains from a third Party who has the right to transfer or disclose it.

b) Nondisclosure and Non-use of Confidential Information: The Parties shall not disclose, publish, or otherwise disseminate Confidential Information to anyone other than those of its employees and trusted subcontractors with a need to know, and each Party shall take reasonable precautions to

TopComp

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prevent any unauthorized use, disclosure, publication, or dissemination of Confidential Information. The Parties accept the Confidential Information for the sole purpose of evaluation in connection with either Party's business discussions with each other. Each Party shall not use Confidential Information otherwise for its own or any third Party's benefit without the prior written approval of an authorized representative of the disclosing Party in each instance. The foregoing restrictions on Confidential Information shall not apply to Confidential Information that is required to be disclosed in connection with any suit, action or other dispute related to the Confidential Information, or otherwise required to be disclosed as a matter of law.

6. Agreement Amendment:

This Agreement may not be amended except by the written agreement signed by authorized representatives of both parties.

IN WITNESS WHEREOF, the parties hereto, through their duly authorized officers, have executed this SOW/SLA as of the Effective Date.

Date: 07/05/2018

On behalf of:

ZAPTECH SOLUTIONS Pvt. Ltd.

Top Comp Homes

Lawfully represented by:



Signature:

Name: Hemant Kumar
Title: Managing Director



Signature:

Name: Keith Bolgognese
Title: Owner

TopComp

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WORK COMPLETION CERTIFICATE

To Whom It May Concern

Name of Project/Work: Topcomp Website design & development
Work Order Number/SLA: Zaptech_SLA_Topcomphomes_07052018
Work Period: 7/05/2018 to 20/07/2018

This is to certify that Zaptech Solutions Private Limited has successfully completed TopComp Homes Website design and development.

With Regards,

Keith Bolgognese,

Owner

TopComp Homes



Authorized Signatory

THIS STATEMENT OF WORK (“SOW”)/Service Level Agreement (“SLA”) is entered as of the Effective Date designated below, by and between Zaptech Solutions Pvt. Ltd (referred as “Zaptech”) and TrainUp.com. The Parties further acknowledge and agree that the provisions of the Agreement are hereby incorporated by reference and shall apply to this SOW/SLA as though set forth herein in their entirety. This Agreement shall commence upon the commencement fee for the project is processed from Client’s side, and shall remain in effect till completion of the development of mentioned scope in section 2, with the discussed project fees.



5700 West Plano Parkway
Suite 3200
Plano, TX 75093

P 1.866.540.9677 (toll free)
F 214.530.0976 (local)

TrainUp.com

1. Scope of Services to be performed by Zaptech:

Scope Summary

TrainUp.com is the web’s largest training marketplace and has partnered with hundreds of industry-leading providers including New Horizons Computer Learning Centers, Global Knowledge, SkillPath, The Learning Tree, Lorman Education, Skillsoft, Mind Leaders and many more. They wanted to customize the TrainUp.com platform and take education to next level where they can provide better services with seamless experience.

Zaptech Solutions Pvt. Ltd. would redesign and customize the Website (<http://www.trainup.com/>) with following features. They would do ongoing Website Enhancement & Maintenance work.

Scope Details

- **Landing Page Layout Design**
 - Our Designers will go through similar Web Apps you would like to design for this website and prepare clean, interactive and user friendly yet Professional design.
 - Information on the content and Navigation is finalized and sent across for a mock up. Client needs to provide Logo image to be inserted.
 - Upon confirmation, our designers will customize the home page Mock ups and present it to you for your review. You may take a day for evaluation and send us your feedback. Once feedback is received we sent you revised mock-up of the homepage based on your feedback.

- **Inner Pages Layout Design**

- Once everything is approved we move ahead with the Inner pages and send them for your approval. In the mean while we suggest that the client sends us the content and other important information that he would like the designer to use in his/her website.
 - Inner Pages modification & finalization
- **Design Slicing**
 - Design to HTML5/CSS3 conversion
Our Designers will convert finalized PSD/AI Design to HTML5 web pages along with CSS3 implementation.
 - Once the HTML5 Web pages would be ready, we would integrate them to ASP Framework during Development phase.
- **Home Page**
 - Company Logo & Header Setup
 - Navigation Menu
Allow users to get easy & quick access to different website pages.
 - Welcome Text with Image/ Video
 - Ability to Search courses via keywords
 - Promotional Content Blocks
 - Footer Set up
- **Advanced Search using Solr**
 - Search Courses by categories and other parameters
 - Implement Solr Rank formula for getting solr weight and merged with provider and course weight logic to make most unique and relevant to the keyword courses visible on top.
 - Solr Search Integration and Configuration to make search efficient with large data
- **Search Sorting & Filters**
 - Implement sort based in ID, title and provider.
 - Implement filter based on provider name, category and training type with total number of records in each.
 - Implement filer based on
 - Date Range
 - Price Range
 - Location
 - Implement keyword based “Search within Results” of the search functionality.
 - Show sub filter of Course Type within E-Learning/Bundles tab as following.
 - All Delivery Types
 - Individual Courses
 - E-Learning Bundles
- **Search Results**

- Improve UI/UX by combining E-Learning Courses with Bundles category type.
- Provide most relevant information about Events location and Date for each course on the same page.
- Show short Course Description with “Read More” on the same page.
- Link search result to the Course detail page.
- **Courses**
 - Access to courses by Category
 - List down courses by Live Training/ E-Learning/ Training Videos/ Recorded Webinars
 - Course listings and detail pages
 - View Course Information
 - View Trainer Information
 - Show Course Venue and Timings
- **Enroll for Courses**
 - Allow users to enroll for courses online
 - Follow checkout process
 - Fill in Billing Information and Make payment
 - Get Confirmation
- **My Courses**
 - View My Courses
 - Access to live training and/or webinar at scheduled timings
 - Get course completion certificates
- **Be a trainer on Website and manage their courses**
- **Provide online training via Webinars**
- **Content pages**
- We would provide you one year maintenance and support.

2. Financial Terms:

Web Development Timeframe: 110 - 120 days
Development Cost: 24000 USD

Resource Allocation: 1 Web Designer + 1 Web Programmer + 1 Sr. QA + 1 PM

3. Assumptions:

App language would be English.
We will check design for Browser (Mozilla 20 & higher/ IE 10, 11, Edge/ Chrome 25 & higher/ Safari 5.2 & higher – Windows/Mac OS).

We would keep website compatible to all iPhone 4S, iPhone 5/5S/5c, iPhone 6/6 plus/6s/6s plus, iPad 2/3/4 as well as android mobile & tablet devices with resolutions 480 x 800, 720 x 1280, 1080 x 1920, 1440 x 2560 for portrait/landscape orientations.

Client needs to provide hosting details to deploy the website.



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Plano, TX 75093

P 1.866.540.9677 (toll free)
F 214.530.0976 (local)

TrainUp.com

4. Confidentiality & Non-Disclosure:

a) Definition of Confidential Information: Each Party agrees that all information and materials disclosed by the Parties regarding a proposed business deal between the parties, including the terms and conditions of this Agreement and the existence of the discussion between the Parties, will be considered and referred to collectively in this Agreement as "Confidential Information". Confidential Information does not include information that is now or subsequently becomes generally available to the public through no fault or breach on the part of either Party; either Party can demonstrate to have had rightfully in its possession prior to disclosure to the receiving Party; is independently developed by either Party without the use of any Confidential Information; or either Party rightfully obtains from a third Party who has the right to transfer or disclose it.

b) Nondisclosure and Non-use of Confidential Information: The Parties shall not disclose, publish, or otherwise disseminate Confidential Information to anyone other than those of its employees and trusted subcontractors with a need to know, and each Party shall take reasonable precautions to prevent any unauthorized use, disclosure, publication, or dissemination of Confidential Information. The Parties accept the Confidential Information for the sole purpose of evaluation in connection with either Party's business discussions with each other. Each Party shall not use Confidential Information otherwise for its own or any third Party's benefit without the prior written approval of an authorized representative of the disclosing Party in each instance. The foregoing restrictions on Confidential Information shall not apply to Confidential Information that is required to be disclosed in connection with any suit, action or other dispute related to the Confidential Information, or otherwise required to be disclosed as a matter of law.

5. Agreement Amendment:

This Agreement may not be amended except by the written agreement signed by authorized representatives of both parties.

IN WITNESS WHEREOF, the parties hereto, through their duly authorized officers, have executed this SOW/SLA as of the Effective Date.

Date: 25th March, 2017

On behalf of:

ZAPTECH SOLUTIONS Pvt. Ltd.

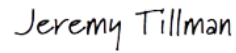
Lawfully represented by:



Signature:

Name: Hemant Kumar
Title: Managing Director

TrainUp.com



Signature:

Name: Jeremy Tillman
Title: Founder and CEO



5700 West Plano Parkway
Suite 3200
Plano, TX 75093

P 1.866.540.9677 (toll free)
F 214.530.0976 (local)

TrainUp.com



WORK COMPLETION CERTIFICATE

To Whom It May Concern,

Name of Project/Work: TrainUp.com Website Redesign & Development
Work Order Number/SLA: Zaptech_SLA_Trainup_25032017
Work Period: 25/03/2017 to 15/08/2017

This is to certify that Zaptech Solutions Private Limited has successfully completed TrainUp.com Website re-design and development.

With Regards,

Jeremy Tillman

Jeremy Tillman
Founder & CEO
TrainUp.com

Authorized Signatory

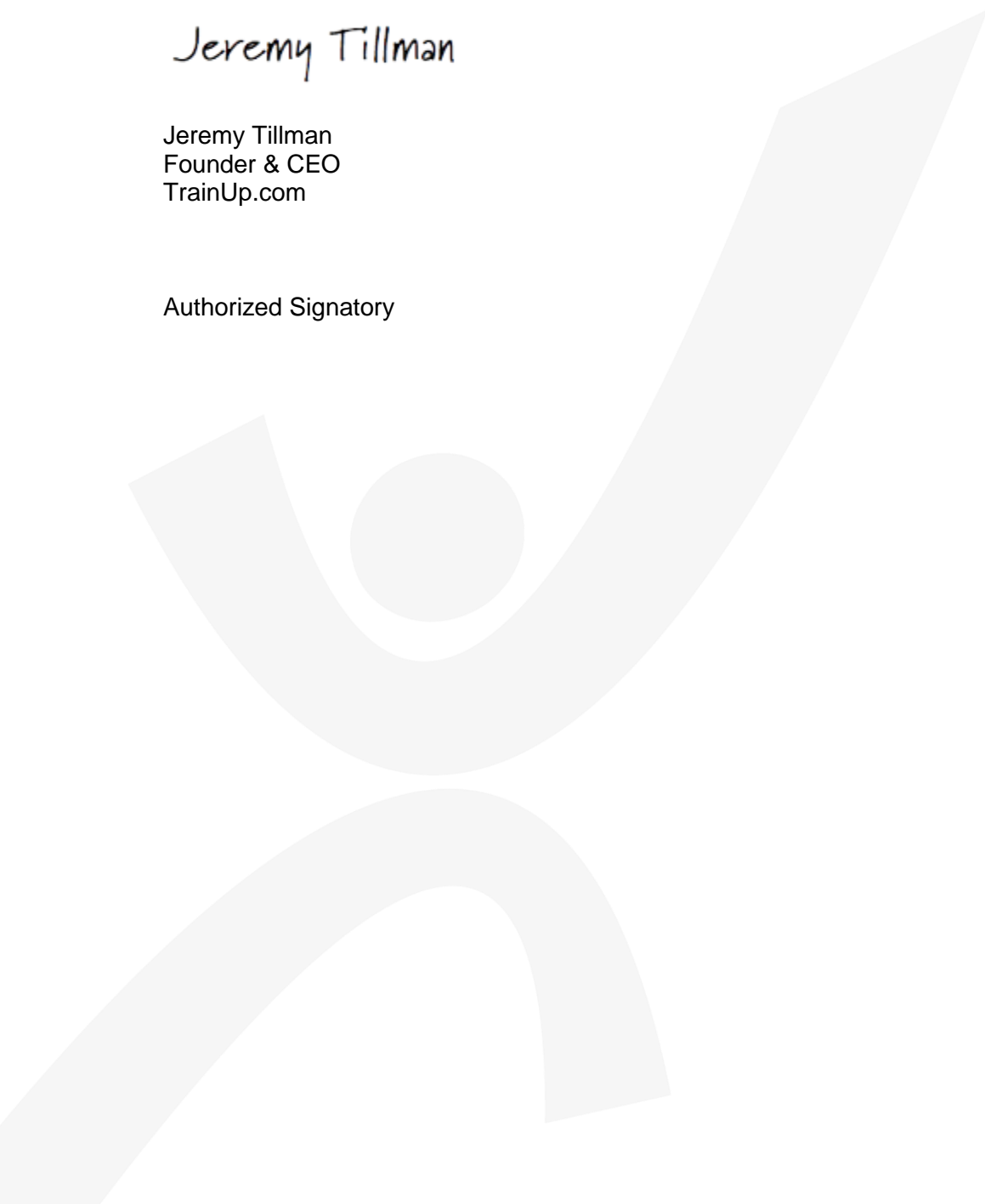


Your Career Training Marketplace

5700 West Plano Parkway
Suite 3200
Plano, TX 75093

P 1.866.540.9677 (toll free)
F 214.530.0976 (local)

TrainUp.com





Mobile Associates

THIS STATEMENT OF WORK (“SOW”)/Service Level Agreement (“SLA”) is entered as of the Effective Date designated below, by and between Zaptech Solutions Pvt. Ltd (referred as “Zaptech”) and Mobile Associates. The Parties further acknowledge and agree that the provisions of the Agreement are hereby incorporated by reference and shall apply to this SOW/SLA as though set forth herein in their entirety. This Agreement shall commence upon the commencement fee for the project is processed from Client’s side, and shall remain in effect till completion of the development of mentioned scope in section 2, with the discussed project fees.

1. Scope of Services to be performed by Zaptech:

Scope Summary

Outdoor Makeover is comprised of three departments working together to serve all of our clients’ design needs in landscaping, outdoor construction and landscape lighting. They wanted to build clean and user friendly CMS website where they can showcase their services and work to end users.

Zaptech Solutions Pvt. Ltd. would build the Outdoor Make over website (<https://outdoormakeover.net/>) with following features.

- **Landing Page Layout Design**
 - Our Designers will go through similar Web Apps you would like to design for this website and prepare clean, interactive and user friendly yet Professional design.
 - Information on the content and Navigation is finalized and sent across for a mock up. Client needs to provide Logo image to be inserted.
 - Upon confirmation, our designers will customize the home page Mock ups and present it to you for your review. You may take a day for evaluation and send us your feedback. Once feedback is received we sent you revised mock-up of the homepage based on your feedback.

- **Inner Pages Layout Design**
 - Once everything is approved we move ahead with the Inner pages and send them for your approval. In the mean while we suggest that the client sends us the content and other important information that he would like the designer to use in his/her website.
 - Inner Pages modification & finalization

- **Design Slicing**
 - Design to HTML5/CSS3 conversion
Our Designers will convert finalized PSD/AI Design to HTML5 web pages along with CSS3 implementation.
 - Once the HTML5 Web pages would be ready, we would integrate them to WordPress framework during Development phase.

- **Home Page**
 - Company Logo & Header Setup
 - Navigation Menu
Allow users to get easy & quick access to different website pages.
 - Welcome Text with Image/ Video
 - Highlight Services
 - Promotional Content Blocks
 - Footer Set up
 - Copyright Text
 - Address & Contact Details
 - Links to Privacy Policy & Terms of Use
 - Links to Social Media Account Pages

- **Content Pages**

Allow users to go through and read content information available on website. it would be

 - About Us
 - Landscaping
 - Construction
 - Design

- **Gallery**

Allow users to go through photos.

 - List down Photos
Users can click on a photo and it will come up with large view in pop-up window.
Users can go next & previous and view all Photos from there.

- **Testimonials**

It shows end customers testimonials to users.

- **Blog**

Allow Users to go through Blog Posts.

 - Ability to Search Blogs via Keywords user seeks
 - Blog Listings
Each blog listing would show Title, Image, Short Description, and Posted Date & Link to Read More.
 - Blog Detail Page
Blog Details would be Title, Category, Image, Description, & Posted Date.
 - Share this Blog Post on Social Media
 - Post comments to Blog Post

- **Client Support**
- **Contact Us**
 - Show Address & contact details
 - Contact Form
Allow users to fill in the message and send to Admin via email.

- **Back End (Administrator)**
 - Admin Sign in
 - Manage Menu Items
 - Manage Blog Items
 - Manage Content pages
Manage text & images of website content pages via Simple and user friendly WYSIWYG editor.
We would help you to migrate & enter content text & images into New Website Pages.

- **Other**
 - Google Analytics and other tracking codes Integration
 - Keep SEO friendly URLs and pages metadata/description configuration
 - Make Website W3C & WCAG 2.0 compatible

- We would provide you one year maintenance and support.

2. **Financial Terms:**

Web Development Timeframe: 55 - 60 days

Development Cost: 12480 USD

Resource Allocation: 1 Web Designer + 1 Web Programmer + 1 Sr. QA + 1 PM

3. **Assumptions:**

App language would be English.

We will check design for Browser (Mozilla 20 & higher/ IE 10, 11, Edge/ Chrome 25 & higher/ Safari 5.2 & higher – Windows/Mac OS).

We would keep website compatible to all iPhone 4S, iPhone 5/5S/5c, iPhone 6/6 plus/6s/6s plus, 7/7 plus, 8/8 plus, iPad 2/3/4, iPad Pro & iPad mini as well as android mobile & tablet devices with resolutions 480 x 800, 720 x 1280, 1080 x 1920, 1440 x 2560 for portrait/ landscape orientations.

We would keep website W3C and WCAG 2.0 compatible.

Client needs to provide hosting details to deploy the website with admin panel.

4. Copyrights:

(A) Original ownership: Property of Zaptech till full payment is received, in case of full upfront payment from client, then client's right over the same.

(B) Source Code Ownership: Zaptech hereby declares that all the code developed for the Client will be handed over to the client and will be treated as the Client's property. Zaptech will have no right for withholding the code. On receipt of all outstanding balances by Zaptech, the files shall be uploaded to the Client's Server.

5. Confidentiality & Non-Disclosure:

a) Definition of Confidential Information: Each Party agrees that all information and materials disclosed by the Parties regarding a proposed business deal between the parties, including the terms and conditions of this Agreement and the existence of the discussion between the Parties, will be considered and referred to collectively in this Agreement as "Confidential Information". Confidential Information does not include information that is now or subsequently becomes generally available to the public through no fault or breach on the part of either Party; either Party can demonstrate to have had rightfully in its possession prior to disclosure to the receiving Party; is independently developed by either Party without the use of any Confidential Information; or either Party rightfully obtains from a third Party who has the right to transfer or disclose it.

b) Nondisclosure and Non-use of Confidential Information: The Parties shall not disclose, publish, or otherwise disseminate Confidential Information to anyone other than those of its employees and trusted subcontractors with a need to know, and each Party shall take reasonable precautions to prevent any unauthorized use, disclosure, publication, or dissemination of Confidential Information. The Parties accept the Confidential Information for the sole purpose of evaluation in connection with either Party's business discussions with each other. Each Party shall not use Confidential Information otherwise for its own or any third Party's benefit without the prior written approval of an authorized representative of the disclosing Party in each instance. The foregoing restrictions on Confidential Information shall not apply to Confidential Information that is required to be disclosed in connection with any suit, action or other dispute related to the Confidential Information, or otherwise required to be disclosed as a matter of law.

6. Agreement Amendment:

This Agreement may not be amended except by the written agreement signed by authorized representatives of both parties.

IN WITNESS WHEREOF, the parties hereto, through their duly authorized officers, have executed this SOW/SLA as of the Effective Date.

Date: 15/01/2018

On behalf of:

ZAPTECH SOLUTIONS Pvt. Ltd.

Mobile Associates

Lawfully represented by:



Signature:

Name: Hemant Kumar
Title: Managing Director



Signature:

Name: Chris Fendley
Title: Founder & CEO



Mobile Associates

WORK COMPLETION CERTIFICATE

To Whom It May Concern

Name of Project/Work: Outdoor Makeover Website development
Work Order Number/SLA: Zaptech_SLA_OutdoorMakeover_15012018
Work Period: 15/01/2018 to 10/04/2018

This is to certify that Zaptech Solutions Private Limited has successfully completed Outdoor Makeover Website work.

With Regards,

Chris Fendley,

Founder & CEO

Mobile Associates

Authorized Signatory



THIS STATEMENT OF WORK (“SOW”)/Service Level Agreement (“SLA”) is entered as of the Effective Date designated below, by and between Zaptech Solutions Pvt. Ltd (referred as “Zaptech”) and Glo Creative. The Parties further acknowledge and agree that the provisions of the Agreement are hereby incorporated by reference and shall apply to this SOW/SLA as though set forth herein in their entirety. This Agreement shall commence upon the commencement fee for the project is processed from Client’s side, and shall remain in effect till completion of the development of mentioned scope in section 2, with the discussed project fees.

1. Scope of Services to be performed by Zaptech:
Scope Summary

Bugatchi is a high-end fashion brand and clothing manufacturer looking to modernize, streamline, and enhance their online brand presence capabilities. Client wanted to redesign their website which provides modern flat look & feel with improved featured to their customers.

Zaptech Solutions Pvt. Ltd. would build the Website (<https://www.bugatchi.com/>) with following features.

Scope Details

- Landing Page Layout Design
- Our Designers will go through similar Web Apps you would like to design for this website and prepare clean, interactive and user friendly yet Professional design.
- Information on the content and Navigation is finalized and sent across for a mock up. Client needs to provide Logo image to be inserted.
- Upon confirmation, our designers will customize the home page Mock ups and present it to you for your review. You may take a day for evaluation and send us your feedback. Once feedback is received we sent you revised mock-up of the homepage based on your feedback.
- Inner Pages Layout Design



- Once everything is approved we move ahead with the Inner pages and send them for your approval. In the mean while we suggest that the client sends us the content and other important information that he would like the designer to use in his/her website.

- Inner Pages modification & finalization

- Design Slicing

- Design to HTML5/CSS3 conversion

Our Designers will convert finalized PSD/AI Design to HTML5 web pages along with CSS3 implementation.

- Once the HTML5 Web pages would be ready, we would integrate them to Magento framework during Development phase.

Home Page

- Company Logo placement & Header setup

- Click on Logo and it will always take user to Home page.

- Search out products by keywords you seek

- It would come up with the search results (that follows product listings template) based on search terms entered.

- Top Navigation Menu

- Get easy & quick access to different sections of website.

- (Mega Menu implementation & integration)

Mouse over any Main category and gets flyover Menu containing sub categories. Click on any Sub category and it will take user to relevant products.

- Image Slider that will show rotated 4-5 Images that promotes company's products/ latest offers.

- o Administrator can manage banner slider images from back end. Client needs to provide us images to be inserted.

- Featured/New Products

- It shows featured products as well as most recently added new products on home page.

- Admin will be able to set any product as featured ON/OFF through back end. It will recognize New Products & showcase them automatically.

- Promotion Blocks - Small sized Ad banners to promote/highlight special offers/ promotions.

- Promotion blocks would be for "Free Shipping", "Same Day Delivery", and like that.

- We would implement these using Magento static blocks.

- Cart Summary

- It provides users a quick summary of products added into Cart. User can view Product name, thumbnail image, price and quantity for each one.



- User can choose to edit cart or proceed further for Checkout from here.
- Newsletter Sign up
- Allow users to enter Email Address and enroll themselves for Newsletters.
- Live Chat Code Embed
- Client needs to subscribe and provide us Live chat code to be integrated.
- Footer Setup
- Access to Brands & Categories
- Links to content pages
- Links to Social Media (Facebook, Twitter, Instagram and Pinterest) pages

Browse Products

Allow users to browse to products by categories and/or Brands.

Category Page (Product Listings)

- Access to Products Categories/ Sub Categories from Top Navigation Menu
- OR search out products by keywords you seek and it will come up with relevant products.
- Show Category/ Sub Category Title
- Show Category Image & Description (Optional)
- This shows category image & description as set up by admin through back end.
- Display Product listings
- Sort out products by A-Z, Z-A, Price (high to low, low to high).
- Pagination
- Lazy Loader Implementation
- It shows X number of products on page load by default. As user scrolls down it will load more number of products automatically and show them to user.
- Filter out products further by
- Sub Category
- Brand
- Color
- Size
- Collections

User will be able to apply the filters and it will come up with specific results further.

- Product listing details. Each Listing would show
- Product Title



- Product Thumbnail Image
- Price

Click on Product name, image, it will take user to product detail page.

- Ability to add product to Wish list
- User will be able to add product to Wish list s/he likes. S/he can visit Wish List later and put an Order for the same from there directly.

Product Detail page

Allow users to view product details

- Product Name & Details
- Product Details – It would display
- Product Name
- Brand Name
- Product Image (with zoom effect)
- Stock Status
- Product Price
- Product Description: display the product description with full details.
- Other Details
- Product Price
- It will show original price and Price after discount, if any (along with discount).
- Admin would be able to set the original and special price (after discount) through back end.
- Product Image Zoom
- Display multiple photos along with small thumbnail images for single product. User can muse over an image and s/he will be able to view zoom-in image.
- Client needs to use good high quality resolution images to make it nice & perfect.
- Description
- It portrays product description along with other details.
- We will provide a text area in back end where administrator can write product details using WYSIWYG editor and display the same on the website.
- Color Swatch
- Allow users to click on available colours and view relevant coloured product image accordingly.
- Facebook like, Follow Twitter and Pin it button integration
- Share this on Facebook & Twitter
- Email a friend



- Add this product to Wish list
- Ratings & Reviews
- It displays reviews & ratings submitted by different users. A register user can rate a product as well as write review for a product.
- Related Products (Up Sell)
- It would recommend other related products that work well with the product user is viewing currently.
- It would find out products from Same or Parent Category on random automatically and show them to Users. Else Admin would be able to set related products through back end and show them on front end accordingly.
- Add to cart
- Choose Color and Size available for a product and add relevant product (with quantity chosen) to Cart
- On adding, system will add product to cart using AJAX technology leaving user on the same page. So user can continue shopping.
- Gift Cards
- Allow users to buy gift cards/ certificates and receive them via e-mail, and then get them redeemed with next shopping.

Cart Page

- Review products added into Cart
- It will display products added into cart. For each product it shows Product Name, Attribute values chosen (for Color and Size), Unit Price, Qty added, and Subtotal would be displayed in the shopping basket.
- Edit/ update Product quantity
- Allow user to edit/ remove a product from cart
- Cross Sell Products
- It will recommend cross sell products to user based on products s/he added in cart.
- Coupon Codes
- Enter coupon codes and Get discounts on Total Order amounts.
- Gift Cards
- Enter gift card number and Get discounts on Total order amounts.
- Estimates Shipping Calculator
- Show & Redeem Reward points against Total Order Amount
- It will be available to registered users only.



- Continue Shopping OR Proceed to Checkout

Follow Checkout Process

- One Step Checkout
- It allows users to complete Order process via Simple & Quick One Step Checkout.
- Our Developer will integrate & configure Magento extension for One step checkout located at <http://www.onestepcheckout.com/> OR <https://awesomecheckout.com/> to your website. Client needs to buy & provide us the extension files prior development.
- Ask user to Sign in with Username/Password (for existing users)
- New User Sign up (End Customer Sign up)
- Customer users need to register on the website first and then move forward for checkout.
- Enter Billing and Shipping information
- Ability to keep same billing information as shipping information or choose to enter shipping address separately
- Choose Shipping rate
- Fixed or Configurable table based shipping rates
- Facility to Integrate FedEx/UPS/USPS shipping modules
- Free shipping Option
- Default Magento Tax Rules implementation & Configuration
- Make Payment – PayPal/ Authorise.net payment gateway integration
- Please let us know if you would like to add any other payment gateway at additional cost.
- Review & Place the Order
- Confirmation mail will be sent to customer's email address.
- Notification email will go to admin's email address and order data will be saved into database successfully.

Customer – My Account

This will allow customers to sign in to Website and review & track their orders placed.

- Sign in with Username/password
- Manage my Profile
- Edit/ Update user profile information. A user can not view others' profile information available on website.
- Change Password



- Manage Billing/ Shipping information
- Manage Wish List
- Order History

Display current and past order details. Customer can check how many products s/he has purchased in the past at any time.

- Reward Points

Earn points against some activities like Product buy, friends' referrals, and product reviews submission and redeem the same points on next shopping/purchase. It would be better feature to attract more customers and compel them to buy more.

Store Locator

It lets Users to view Company's Store Locations.

- Find Stores via ZIP Code
- Ask User to enter ZIP Code for which s/he would like to view Stores and Click on View.
- It will search out relevant stores based on ZIP code entered and show them to Users.

- Display Stores
- It comes up with Store Location results with Info and shows them on Map.
- Each Store Info would show
- Store Title
- Store Address
- Phone Number
- Operating timings
- Location on Map (Google Map Integration)

Blog

It allows users to read Blog posts as set up by admin. We would integrate WordPress Blog to your Magento Website.

Blog listings

- Blog categories
- Blog Listings
- Display Blog listings for Specific Category. Each blog listing will display
- Blog Title
- Short Description



- Date/ Time posted

Click on any listing & get access to relevant blog detail page.

Blog post detail page

- Blog Title in big & attractive font letters
- Blog Details. It includes
- Blog Title
- Image
- Full Description
- Date & Time posted
- Post comments to specific blog

Content Pages

- About Us
- It provides brief about an organization.
- FAQs
- It displays most frequently asked questions-answers.
- Other 7-8 content pages
- Shipping, Delivery, Privacy policy, Terms of Use ...
- Contact Us
- Show company address and contact details.
- Allow users to send feedback/ inquiry to Admin via email.
- 404 Error page implementation

Administrator (Back End)

- Administrator Sign in
- Products
- Manage Product Categories/ Sub Categories
- Manage Products
- Edit/ Update existing products
- Add new products
- QuickBooks Integration
- Our Developers would integrate Magento QuickBooks Extension to your Magento website & configure the same.
- Extension URLs:
- <http://www.magentocommerce.com/magento-connect/store-manager-for-magento-profes->



sional-edition-1.html

- <http://www.magentocommerce.com/magento-connect/quickbooks-integration.html>

Note: Client needs to buy Magento extensions and provide us the files to be integrated & configured.

- SEO
- Meta Description & keywords for products
- SEO friendly URLs for Product category & Product pages
- Google Analytics integration
- Orders
- Notification Emails for Orders placed
- Order listings
- Orders Details
- Process Order & statuses
- Analytics Reports (Magento Reports)
- Users
- Manage Registered users
- Add/ Edit/ Update Customer Information
- Add new User
- Sales statistics (Magento Sales)
- Store Locator
- Manage Store Locations
- Edit/ Update existing store location details
- Add New Store Location
- Blog
- Manage Blog Posts
- Edit/ Update existing blog post details
- Add New Blog
- Manage HTML content pages
- View content pages information
- Edit/ Update content of site via Simple and user friendly WYSIWYG editor.

Client needs to provide us content for pages to be implemented.

- Manage Magento static blocks

Note: Client needs to provide text & images to be inserted.

- Other



- Google Analytics and other analytics integration
- Keep SEO friendly URLs and meta description configuration
- We would provide you one year maintenance & support.

2. Financial Terms:

Web Development Timeframe: 85 - 90 days

Development Cost: 22080 USD

Resource Allocation: 1 Web Designer + 2 Web Programmers + 1 Sr. QA + 1 PM

3. Assumptions:

App language would be English.

We will check website design for Browser (Mozilla 20 & higher/ IE 10 & 11/ Chrome 25 & higher/ Safari 5.2 & higher – Windows/Mac OS) and make it compatible.

We would keep website compatible to all iPhone 4/ iPhone 4S, iPhone 5, iPhone 6/6 plus, iPad 2 & new iPad as well as android mobile & tablet devices with resolutions 480 x 800, 720 x 1280, 1080x1920 for portrait/ landscape orientations.

Client needs to provide hosting details to deploy the website.

4. Copyrights:

(A) Original ownership: Property of Glo Creative till full payment is received from the client, in case of full upfront payment from client, then client's right over the same.

(B) Source Code Ownership: Glo Creative hereby declares that all the code developed for the Client will be handed over to the client and will be treated as the Client's property.

5. Confidentiality & Non-Disclosure:

a) Definition of Confidential Information: Each Party agrees that all information and materials disclosed by the Parties regarding a proposed business deal between the parties, including the terms and conditions of this Agreement and the existence of the discussion between the Parties, will be considered and referred to collectively in this Agreement as "Confidential Information". Confidential Information does not include information that is now or subsequently becomes generally available to the public through no fault or breach on the part of either Party; either Party can demonstrate to have had rightfully in its possession prior to disclosure to the receiving Party; is independently developed by either Party without the use of any Confidential Information; or either Party rightfully obtains from a third Party who has the right to transfer or disclose it.

b) Nondisclosure and Non-use of Confidential Information: The Parties shall not disclose, publish,



or otherwise disseminate Confidential Information to anyone other than those of its employees and trusted subcontractors with a need to know, and each Party shall take reasonable precautions to prevent any unauthorized use, disclosure, publication, or dissemination of Confidential Information. The Parties accept the Confidential Information for the sole purpose of evaluation in connection with either Party's business discussions with each other. Each Party shall not use Confidential Information otherwise for its own or any third Party's benefit without the prior written approval of an authorized representative of the disclosing Party in each instance. The foregoing restrictions on Confidential Information shall not apply to Confidential Information that is required to be disclosed in connection with any suit, action or other dispute related to the Confidential Information, or otherwise required to be disclosed as a matter of law.

6. Agreement Amendment:

This Agreement may not be amended except by the written agreement signed by authorized representatives of both parties.

IN WITNESS WHEREOF, the parties hereto, through their duly authorized officers, have executed this SOW/SLA as of the Effective Date. Date: 05/01/2016

ZAPTECH SOLUTIONS Pvt. Ltd.

Name:

Hemant Kumar

Title:

Managing Director

Signature:

A handwritten signature in blue ink, appearing to read 'Hemant', with a stylized flourish extending to the right.

Glo Creative

Name:

Michael Glovaski

Title:

President

Signature:

A handwritten signature in black ink, appearing to read 'Michael', with a stylized flourish extending to the right.



WORK COMPLETION CERTIFICATE

To Whom It May Concern

Name of Project/Work: Bugatchi Website design & development

Work Order Number/SLA: Zaptech_SLA_Bugatchi_05012016

Work Period: 05/01/2016 to 25/06/2016

This is to certify that Zaptech Solutions Private Limited has successfully completed Bugatchi Website design & development work.

With Regards,
Michael Glovaski,
Co-Founder
Glo Creative

Authorized Signatory

A handwritten signature in black ink, appearing to read 'Michael Glovaski', is written over a horizontal line.

Glo Creative Inc.
Michael Glovaski,

President
Glo Creative Inc.

ZAP DRD, LLC



4820 Carondelet Street
New Orleans, LA 70115

THIS STATEMENT OF WORK (“SOW”)/Service Level Agreement (“SLA”) is entered as of the Effective Date designated below, by and between Zaptech Solutions Pvt. Ltd (referred as “Zaptech”) and Zap Drd. The Parties further acknowledge and agree that the provisions of the Agreement are hereby incorporated by reference and shall apply to this SOW/SLA as though set forth herein in their entirety. This Agreement shall commence upon the commencement fee for the project is processed from Client’s side, and shall remain in effect till completion of the development of mentioned scope in section 2, with the discussed project fees.

1. Scope of Services to be performed by Zaptech:

Omnilert is leader in the enhancement of such critical capabilities as Omnimodal Notifications, Scenarios management, and response team training and mobilization. They broadened its reach into multiple industries including government, hospitals, retail, hospitality, and other commercial enterprise arenas. Client wants to set up online marketing platform from where they can share & promote useful content, resources & media to their users.

Zaptech Solutions Pvt. Ltd. would build the website (<https://www.omnilert.com>) with following features.

- **Landing Page Layout Design**
 - Our Designers will go through similar Web Apps you would like to design for this website and prepare clean, interactive and user friendly yet Professional design.
 - Information on the content and Navigation is finalized and sent across for a mock up. Client needs to provide Logo image to be inserted.
 - Upon confirmation, our designers will customize the home page Mock ups and present it to you for your review. You may take a day for evaluation and send us your feedback. Once feedback is received we sent you revised mock-up of the homepage based on your feedback.

- **Inner Pages Layout Design**
 - Once everything is approved we move ahead with the Inner pages and send them for your approval. In the mean while we suggest that the client sends us the content and other important information that he would like the designer to use in his/her website.
 - Inner Pages modification & finalization

- **Design Slicing**

ZAP DRD, LLC



4820 Carondelet Street
New Orleans, LA 70115

- Design to HTML5/CSS3 conversion
Our Designers will convert finalized PSD/AI Design to HTML5 web pages along with CSS3 implementation.
- Once the HTML5 Web pages would be ready, we would integrate them to WordPress framework during Development phase.

- **Home Page**
 - Company Logo & Header Setup
 - Navigation Menu
Allow users to get easy & quick access to different website pages.
 - Welcome Text with Image/ Video
 - Highlight Services
 - Promotional Content Blocks
 - Footer Set up

- **Content Pages**
Allow users to go through and read content information available on website.
Content Section
Content Sections would be
 - Success Program
 - Technology
 - Industry Solutions

- **Blog**
- **Company**
- **Contact Us**

- **Landing Pages Design & Development**
- **Download Resources**
- **Track Downloads via Form Submissions**
- **Email Templates Design & Development**

- We would provide you one year maintenance and support.

2. Financial Terms:

Web Development Timeframe: 70 - 75 days

Development Cost: 14500 USD

Resource Allocation: 1 Web Designer + 1 Web Programmer + 1 Sr. QA + 1 PM

3. Assumptions:

ZAP DRD, LLC



4820 Carondelet Street
New Orleans, LA 70115

App language would be English.

We will check design for Browser (Mozilla 20 & higher/ IE 10, 11, Edge/ Chrome 25 & higher/ Safari 5.2 & higher – Windows/Mac OS).

We would keep website compatible to all iPhone 4S, iPhone 5/5S/5c, iPhone 6/6 plus/6s/6s plus, 7/7 plus, 8/8 plus, iPad 2/3/4, iPad Pro & iPad mini as well as android mobile & tablet devices with resolutions 480 x 800, 720 x 1280, 1080 x 1920, 1440 x 2560 for portrait/ landscape orientations.

Client needs to provide HubSpot access details to work on the website.

4. Copyrights:

(A) Original ownership: Property of Zaptech till full payment is received, in case of full upfront payment from client, then client's right over the same.

(B) Source Code Ownership: Zaptech hereby declares that all the code developed for the Client will be handed over to the client and will be treated as the Client's property. Zaptech will have no right for withholding the code. On receipt of all outstanding balances by Zaptech, the files shall be uploaded to the Client's Server.

5. Confidentiality & Non-Disclosure:

a) Definition of Confidential Information: Each Party agrees that all information and materials disclosed by the Parties regarding a proposed business deal between the parties, including the terms and conditions of this Agreement and the existence of the discussion between the Parties, will be considered and referred to collectively in this Agreement as "Confidential Information". Confidential Information does not include information that is now or subsequently becomes generally available to the public through no fault or breach on the part of either Party; either Party can demonstrate to have had rightfully in its possession prior to disclosure to the receiving Party; is independently developed by either Party without the use of any Confidential Information; or either Party rightfully obtains from a third Party who has the right to transfer or disclose it.

b) Nondisclosure and Non-use of Confidential Information: The Parties shall not disclose, publish, or otherwise disseminate Confidential Information to anyone other than those of its employees and trusted subcontractors with a need to know, and each Party shall take reasonable precautions to prevent any unauthorized use, disclosure, publication, or dissemination of Confidential Information. The Parties accept the Confidential Information for the sole purpose of evaluation in connection with either Party's business discussions with each other. Each Party shall not use Confidential Information otherwise for its own or any third Party's benefit without the prior written approval of an authorized representative of the disclosing Party in each instance. The foregoing restrictions on Confidential Information shall not apply to Confidential Information that is required to be disclosed in connection with any suit, action or other dispute related to the Confidential Information, or otherwise required to be disclosed as a matter of law.

ZAP DRD, LLC



4820 Carondelet Street
New Orleans, LA 70115

6. Agreement Amendment:

This Agreement may not be amended except by the written agreement signed by authorized representatives of both parties.

IN WITNESS WHEREOF, the parties hereto, through their duly authorized officers, have executed this SOW/SLA as of the Effective Date.

Date: 01/08/2017

On behalf of:

ZAPTECH SOLUTIONS Pvt. Ltd.

Zap Drd

Lawfully represented by:

Signature:

A handwritten signature in blue ink that reads "Hemant".

Name: Hemant Kumar
Title: Managing Director

Signature:

A handwritten signature in black ink that reads "Daniel Crowley".

Name: Daniel Crowley
Title: Co-Founder

ZAP DRD, LLC



4820 Carondelet Street
New Orleans, LA 70115

WORK COMPLETION CERTIFICATE

To Whom It May Concern

Name of Project/Work: Omnilert Website Design & Development

Work Order Number/SLA: Zaptech_SLA_Omnilert_01082017

Work Period: 01/08/2017 to 10/12/2017

This is to certify that Zaptech Solutions Private Limited has successfully completed Omnilert Website work.

With Regards,

Daniel Crowley,

Co-Founder

Zap Drd



4820 Carondelet Street
New Orleans, LA 70115

Daniel Crowley

Authorized Signatory



Oil India Limited
(A Govt. of India Enterprise)

Plot No. 19, Sector 16A, Noida – 201301, U.P.
Phone: 0120 - 2488333 to 2488347 (EPABX)
Fax: 0120 - 2488310
E-mail: oilindia@oilindia.in
Web Site: www.oil-india.com

LETTER OF AWARD (LOA)

Ref : OIL 62/7/ 3517 /LOA

31.01.2019

ZAPTECH SOLUTIONS PRIVATE LIMITED
1, SIGMA 1 CORPORATES,
B/H RAJPATH CLUB, OPP MANN PARTY PLOT,
SINDHU BHAVAN ROAD, BODAKDEV
AHMEDABAD-380054

Kind Attn: Mr. Manohar Singh

Sub: Letter of Award (LOA) to Design/Develop a Web Enabled Application/Portal for Retired Employees of Oil India Limited

Ref: Your e-bid No. 60059594 against our Tender No.CLI9422P19, subsequent clarification vide e-mail dated 28.11.2018 & Discussion meeting held on 18.01.2019 at OIL's Corporate Office at Noida.

Dear Sirs,

Reference above, we have the pleasure in awarding you this firm contract under reference No. **6112349 Dated 31.01.2019** to “**Design/Develop a Web Enabled Application/Portal For Retired Employees of Oil India Limited**” at the rates quoted by you against the above tender. All the terms and conditions will be as per the tender. The salient features of the Contract will be as under:

1. Price / Rates:

Total all-inclusive contract value is Rs.9,91,199.81 (Rupees Nine Lakhs Ninety One Thousand One Hundred Ninety Nine and paise Eighty One) only which is inclusive of GST @18%.

2. Completion Period/ Duration of Service Contract:

Development Period till GO LIVE : 6 months from date of issue of LOA and AMC for 4 years from date of GO LIVE.

W

3. Payment Term:

- i. 40% payment will be made on completion of design and development.
- ii. Rest 60% payment will be made after successful testing and implementation and go live.
- iii. Yearly Payment on Hosting will be carried out after successful hosting.
- iv. Quarterly payment will be provided for maintenance after successful maintenance for the quarter.
- v. Payment shall be made after deduction of penalty as per penalty terms.

4. Performance security:

You shall furnish Performance Security in the form of Bank Guarantee in the prescribed format (enclosed as Annexure-I) for an amount of Rs.81,000.00 which should be kept valid till 31.10.2023.

Alternatively, you may submit Performance security in the form of Demand Draft (DD) for equal amount. The Performance Security shall have to be furnished within 15(fifteen) days from the date of receipt of this LOA. However, Performance security in the form of DD will not accrue any bank interest.

All other terms and conditions shall be as per above tender. Detailed contract document will be forwarded to you after receipt of performance security.

Please return one copy of this LOA duly signed & sealed in token of acceptance of the Contract.

Yours faithfully,
OIL INDIA LIMITED



(Bivash Das)
Manager(Contracts & Purchase)
For Chief General Manager(C&P)
for Chairman & Managing Director



ऑयल इंडिया लिमिटेड

(भारत सरकार का उद्यम) पंजीकृत कार्यालय: दुलियाजान, असम

Oil India Limited

(A Government of India Enterprise) Registered Office "Duliajan, Assam"

प्लॉट. नं. 19, सैक्टर 16-ए, नोएडा-201 301, उत्तर प्रदेश

Plot No. : 19, Sector 16-A, Noida-201 301, Uttar Pradesh

दूरभाष / Telephone : 0120-2419000, फ़ैक्स / Fax : 0120-2488310

CIN : L11101AS1959GOI001148, ई-मेल / E-mail : oilindia@oilindia.in, वेबसाइट / Website : www.oil-india.com

OIL/62/07/235

Date: 20.08.2019

TO WHOMSOEVER IT MAY CONCERN

Sub: Issue of Certificate against Contract No. 6112349 dated 31.01.2019.

This is to certify that the under mentioned work has been done by M/s. Zaptech Solutions, Ahmedabad, Gujarat:

1. Name of work : Design & Development of web enabled application/portal for Retired Employees of Oil India Limited.
2. Location of work : Oil India Limited, Noida
3. Contract No. : 6112349 dated 31.01.2019
4. Date of Start of Work : 31.01.2019
5. Date of Completion of Work : Duration of contract is up to 31.07.2023 inclusive of 04 years AMC w.e.f. 01.08.2019.
6. Status of Contract : Design & Development of Web Application is completed as per schedule. The contract is under AMC w.e.f. 01.08.2019.
7. Total Value of Contract : Rs. 9,91,200.00 inclusive of applicable GST and all other statutory levies. Value of contract completed so far is 83.33%. The balance value is for hosting, maintenance and SMS charges during the AMC period.


(Rupak Kalita) 20/8/19

Chief General Manager (C&P)i/c
For Chairman & Managing Director

Gujarat Police



O/o the DG & IG of Police,
(Planning & Modernization Division)
Gujarat Sate, First Floor, Police Bhavan,
Sector-18, Gandhinagar. 382010
Ph. 079-23254233 Fax No. 079-23246329.
E-mail: dgp-f-br@gujarat.gov.in

No: F/T-5/MPF/17-18/Depl.Soft./SCR/328 /2019 Date.08 /03/2019 .

Work order

To,
M/s Zaptech Solutions Pvt. Ltd.
1, Sigma-1 Corporate, B/h Rajpath Club,
Opp. Mann Party Plot, Bodakdev, Ahmedabad – 380054.
Contact Person Mr. Manohar Singh: 07043722100

Sub: Work order for Tender No: SW04122018177: Selection of Service Provider for Development and Maintenance of Web and Mobile Application for Office of the Director General & Inspector General of Police of Home Department. (SRPF Deployment system)

Dear Sir,

This has reference to the proposal submitted by you for Development and Maintenance of Web and Mobile Application for Office of the Director General & Inspector General of Police of Home Department (SRPF Deployment system) for the period of 5 years of maintenance (Tender No: SW04122018177). We are pleased to inform you that you have been selected for the said work

You would be responsible for the applicable services and deliverables, as listed in scope of work of the Tender Document and Responses of the pre-bid clarifications issued by Office of the Director General & Inspector General of Police of Home Department/GIL.

- You have to complete the work within **4 months from the date of work order** issued.
- Price by the service provider shall remain firm and fixed during the complete execution and successful implementation of the project.
- Taxes are extra as applicable at the time of invoicing.
- You shall undertake the project immediately on issuance of the work order.

①

Some of the important clauses are reproduced below:

Price:

Sr. No.	Particular	Price (in Rs)
1.	Cost of Designing, Development and Deployment and Go-Live of the Web and Mobile Application Annexure A	15,74,992
2.	Cost of the License software required i.e. Database, Server OS etc. Annexure B	0
3.	Cost of AMC/ATS of the License software required for application i.e. Database, Server OS etc. for five years Annexure C	0
4.	Cost of Operations and Maintenance support for five years after Go-Live Annexure D	50,040
Total Amount without taxes (Rs.)		16,25,032

Taxes are extra as applicable.

Actual Implementation shall be certified by Office of the Director General & Inspector General of Police of Home Department. Your request(s) for payment shall be made to Office of the Director General & Inspector General of Police of Home Department in writing, accompanied by an invoice describing, as appropriate, the service provided and the Services performed, and by documents, and upon fulfillment of other obligations stipulated in the contract.

- Payments shall be made by DG & IG office after submission of the invoice or claim by the service provider and after verification of the implementation.
- Payments terms shall be applicable as mentioned in the Tender Document

Time Limit (4 months)

Activity	Timelines in Weeks	Deliverables
T=Date of Signing of Contract		

Project Initiation & Team Mobilization	T1= (T +1)	<ul style="list-style-type: none"> ♦ Detailing of Project Plan ♦ Detailing of Resource Profile
Conceptualization, As-Is, BPR and To-be	T2= (T1 + 2)	<ul style="list-style-type: none"> ♦ Conceptualization report (Identification of the services in consultation with DG & IG office)
	T3= (T2+2)	<ul style="list-style-type: none"> ♦ User Requirement Specifications Report ♦ As-Is Report, Business Process Re-engineering Report, To-Be Report
Procurement of System Software like Server OS, Database etc.	T3= (T2 +2)	<ul style="list-style-type: none"> ♦ Paper license certificate in the name of dept.
Completion of Design, Development & Coding of Web and Mobile Application	T4= (T3+8)	<ul style="list-style-type: none"> ♦ Software Requirement Specifications Report ♦ Architecture & DB design Report ♦ Source Code ♦ Deployment Plan
Testing & UAT	T5= (T4+2)	<ul style="list-style-type: none"> ♦ Test Cases ♦ Test Reports ♦ UAT Sign-off Certificate ♦ Production environment source code
Application Training & Handholding Support of all the modules	T6= (T5+1)	<ul style="list-style-type: none"> Training & Change Management report, Training Schedule / Plan, Satisfactory Training Completion Feedback Report
Commissioning & Go-Live	T7= (T6+2)	<ul style="list-style-type: none"> Certificate of successful commissioning
5 years Warranty period for Operation and Maintenance support after Go-Live	T8 = (T7+5 years)	<ul style="list-style-type: none"> Operation and Maintenance support for five years after Go-Live

T = Date of issue of the work order

- SLA Clauses shall be applicable as mentioned in the Tender Document and Responses of the pre-bid clarifications issued by DG & IG Office/GIL.

Payment Schedule

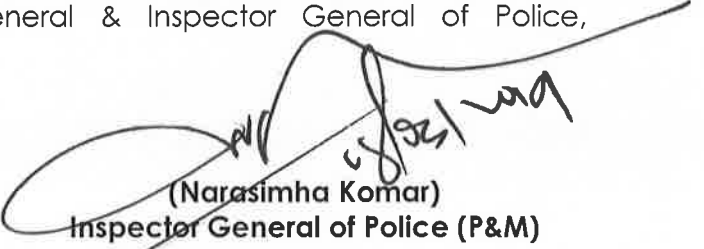
Sr.No	Activity	Payment (%)
1	Conceptualization, URS, As-Is, BPR and To-be	20% of payment will be released as per Annexure A, if completed within the time frame mentioned in RFP
2	Procurement of System Software like Server OS, Database etc.	100% payment for supply system software like Server OS, Database etc. (open source) and submission of the licenses details and verified by DG & IG office as per Annexure B
3	Completion of Design, Development & Coding of Web and Mobile Application	30% of payment will be released as per Annexure A, if completed within the time frame mentioned in RFP as per Annexure A
4	Testing & UAT	20% of payment will be released as per Annexure A, if completed within the time frame mentioned in RFP as per Annexure A
5	Training of officials and Handholding Support	15% of payment will be released as per Annexure A, if completed within the time frame mentioned in RFP
6	Commissioning & Go-Live	15% of payment will be released as per Annexure A, if completed within the time frame mentioned in RFP
7	ATS/AMC of Database & Server OS Licensing (Open Source software)	Paid yearly after end of each year. As per Annexure C
8	5 years Warranty period for Operation and Maintenance support after Go-Live	equally in each quarter, Payment will be divided into 20 quarterly installments as Successful bidder quoted in Annexure D

Terms & Conditions:

1. You shall be responsible for the providing the applicable services, as listed in the scope of work of the Tender Document and Responses of the pre-bid clarifications issued by DG & IG office/GIL

2. You shall be responsible to complete the work within 4 months from the date of issue of this work order.
3. The solution should be built on Open Standards and Open source and compliance with industry standards.
4. The full IPR for the entire software will rest with the DG & IG office. The same would be applicable to copyrights. The SP shall sign any/all the documents in this regard and hand over the source code, customized code, Meta data details etc. to the DG & IG office before completion of O&M period. Prices shall remain firm and fixed during the complete execution and successful implementation of the project.
5. The Application/Database will be hosted in State Data Center as per provisions provided by Department of Science & Technology. State Data Center will provide computing infrastructure on x86 platform. The bidder has to develop the application compatible with x86 platform. However, the SP is required to provide the software (server operating system and database software) for actual running the application on x86 platform with 5 years of AMC/ATS and also perform the software and other related installation / configuration at SDC. SDC will provide required SSL Security Certificate. The hosting of the mobile application on major app stores will be done by the DG & IG office/GIL
6. The SP shall be responsible to get application security audited by CERT-In Empanelled application security Auditors before hosting the application at SDC (State Data Center) and submit the Security Audit Clearance Certificate issued by CERT-In Empanelled Security Auditors. The expenditure of security audit will be barred by DGP office.
7. The rates of AMC/ATS of the software licenses-(Database, Server OS) required for running the application will be valid for 5 years.
8. SMS Gateway will be provided by the DGP office. However, bidder has to develop the necessary interface.
9. Invoice should be raised in the name of "**Office of the Director General & Inspector General of Police.**"
10. The service provider has to submit Performance Bank Guarantee of Rs. 1,62,503 (10%) within 15 days from the date of issue of work order of any Nationalized Bank including the public sector bank or Private Sector Banks authorized by RBI or Commercial Bank or Regional Rural Banks of Gujarat or Co-Operative Bank of Gujarat (operating in India having branch at Ahmedabad/ Gandhinagar) as per the G.R. No. EMD/10/2018/18/DMO dated 16.04.2018 issued by Finance Department valid for 5 years from the date of actual start of operation. drawn in favour of " Office of the Director General & Inspector General of Police". The Performance Bank Guarantee is to be furnished along with the contract agreement duly signed by the contractor. (The draft of Performance Bank Guarantee is attached herewith).
11. The Performance Security will be discharged by Office of the Director General & Inspector General of Police and returned to the Bidder on completion of the bidder's performance obligations under the contract.
12. If you fail to furnish the Performance Bank Guarantee in the format specified in the RFP within 15 days and sign the contract agreement from the date of issue of work order, the bid security furnished by you will be forfeited.
13. Any penalties imposed on the agency for non-performance will be deducted from the payments.

14. All the terms & conditions remain same as per Tender Document and Responses of the pre-bid clarifications issued by DG & IG office/GIL
15. In case of delay, the agency will be penalized as per penalty clause.
16. If the O & M support required to be extended for further two years after the expiry of warranty of five years then the period of PBG should also be extended.
17. **Contract Agreement:** Within 15 days after the service provider's receipt of notification of award the service provider shall sign the contract agreement with Office of the Director General & Inspector General of Police, Gandhinagar,


(Narasimha Komar)
Inspector General of Police (P&M)

CC to: DGM (Application), Gujarat Informatics Ltd, Block no. 2, 2nd floor, Sector-10-A, Karmyogi Bhavan, Gandhinagar

6



भारतीय सूचना प्रौद्योगिकी संस्थान पुणे
Indian Institute of Information Technology Pune
(An Institute of National Importance, established by MHRD, Govt. of India under PPP mode)

PO. No.:- IIIT/PO/Website/2019/567

Date: May 27, 2019

Work order

GST NO :- 27AABTI4956J1ZA

To,
Zaptech Solutions Pvt. Ltd.
1, Sigma-1 Corporate,
B/h Rajpath Club, Opposite Mann Party Plot,
Bodakdev, Ahmedabad- 480054

Kind Attn.:- Mr. Hemant kumar

Sub: Work Order for Tender Reference No: IIIT Pune/Website/2019/511 dated 13.03.2019 towards tender for Developing CMS Based Website for IIIT Pune.

Dear Sir,

This has reference to the proposal submitted by you for Developing CMS Based Website for IIIT Pune vide Tender Reference No. IIIT Pune/Website/2019/511 dated 13th March, 2019. We are pleased to inform you that you have been selected for the said work.

You would be responsible for the applicable services & deliverables, as listed in scope of work of the Tender document (Annexed herewith as **Annexure: A**). Further, your EMD of INR 5,000 (Five Thousand only) would be kept as Security Deposit which will be returned on receipt of Performance Bank Guarantee (PBG) of Rs. 48,000 (Forty Eight Thousand Only) in favor of **Director IIIT Pune** within 15 days of award of work order. Performance Bank Guarantee will be discharged on the successful completion of the project.

Sr. No.	Particulars	Amount (in INR)
1.	Total charges for implementation, as per scope of work (Annexure-A) including GST@18%	2,24,200
2.	Security Audit Cost, Secure Hosting, etc., including GST@18%	2,48,508
3.	Total Amount (1+2 above)	4,72,708
4.	Total charges for annual maintenance from the second year onwards, including GST@18%	11,800



भारतीय सूचना प्रौद्योगिकी संस्थान पुणे
Indian Institute of Information Technology Pune
(An Institute of National Importance, established by MHRD, Govt. of India under PPP mode)

Total Project cost – (in words)- Rupees Four Lakh Seventy Two Thousand Seven Hundred Eight only

Billing Address:- Director, IIIT Pune
Sudumbre, Talegaon-Chakan Road, Tal Maval, Dist Pune Maharashtra 412109.

SPOC

Name: - Dr. Bhupendra Singh
Email Id: bhupi.pal08@gmail.com

Contact No.: 9673095708
Designation: Ass. Prof., CSE

Terms and Conditions:

- 1) The payment will be made within three weeks of successful implementation & go-live of the new website.
- 2) The website design should be appealing, aesthetic, clutter free and easy to navigate with suitable hyperlinks at all places. Site map should be exhaustive with all relevant pages lines properly mapped.
- 3) The site design should be cross-browser and cross-os compatible upto most recent browser/OS versions. Support for Desktop/Notebook/Tablet/Mobile form factors will be required.
- 4) Within 10 days of the start of work, the template prototypes of the proposed system has to be submitted for the approval.
- 5) In case of any disputes with respect to the payments and official communication has to be marked to the account manager within a time period of 30 days. In the event that the payment is not received within the stipulated period, customer could be charged an interest of 2% per month on the outstanding amount for the delay in payment. All disputes will be under the jurisdiction of Talegaon, Pune.
- 6) The order is governed by the terms and conditions mentioned in this work and tender documents. The letter of award of work shall form a part of contract and all terms and conditions mentioned in Tender document shall be binding by both sides i.e. Zaptech Solutions Pvt. Ltd. and IIIT Pune.
- 7) Detailed scope of work is mentioned in Annexure A.
- 8) The agency shall provide the name of Project Manager responsible for this project. The Project Manager should meet the members of the website committee before starting the project to discuss the plan of action.
- 9) **Completion Time:** The entire work is required to be completed in all respects within 60 days from the date of issue of order. You shall use latest CMS technology (Drupal 8 and higher) and advice about technical inputs wherever necessary while executing the site.



भारतीय सूचना प्रौद्योगिकी संस्थान पुणे
Indian Institute of Information Technology Pune
(An Institute of National Importance, established by MHRD, Govt. of India under PPP mode)

- 10) **Penalty:** In case of any default/discrepancy in services, the Institute reserves the right to impose penalty as recommended by the committee and approved by the Director IIIT Pune.
- 11) **Deliverables:** Detailed report/write-up about the structure of website along with functionalities. Work plan schedule, source code with complete documentation.
- 12) **Termination of Contract:** The Institute reserves the right to terminate the contract at any stage if service of the agency is NOT found satisfactory.
- 13) The work order for AMC support services after expiry of 01 year may be awarded separately as per provisions subject to the approval of competent authority, IIIT Pune.
- 14) EMD of INR 5,000 (Five Thousand only) would be kept as Security Deposit which will be returned on receipt of Performance Bank Guarantee (PBG) of Rs. 48,000 (Forty Eight Thousand Only) in favor of **Director IIIT Pune** within 15 days of award of work order. Performance Bank Guarantee will be discharged on the successful completion of the project.
- 15) In case of nay dispute, the decision of Director IIIT Pune will be final and will be binding to both parties.
- 16) A duplicate copy of this work order is enclosed herewith, which must be returned (duly signed by authorized/signatory on each page) to the office as token of your acceptance.

Thanking you

Director
IIIT Pune **Dr. Anupam Shukla**
Director
Indian Institute of Information Technology Pune (IIIT Pune)



Annexure: A:- Scope of Work as per Tender Document

The IIIT Pune website should be designed with a view to giving maximum exposure to content and design. The site will display the full range of Institute activities and functions. The detailed scope of work is mentioned below:

1. On page Search Engine Optimization: Content development focusing on page optimization of website. The Institute webpage will be in Hindi and English.
2. Open Source Content Management System. The website will be based on the latest version of (at the time of deployment) Content Management System (CMS) like Joomla or Drupal.
3. The layout of the web framework should be responsive, support dynamic rendering across all devices. The design should support cross browser rendering across all prominent operating systems.
4. Provision for Home pages of various streams (IT/Applied Sciences) and faculty members of the Institute should have a uniform design. In addition, provision for secure login credentials for faculty members and other administrative staff members should be provided to enable them to update their content.
5. The website should have an e-governance related section accessible only to permanent employees on authentication. This section should provide facilities for online form management (Download/upload/online filling of forms related to leave, Recruitment, Admission etc., accessing circulars as part of Intranet functions).
6. The site should have in site-search facility for its users.
7. Integrating the website with leading social media portals.
8. Developed website should be security audited and compliant (both STQC and CERT-IN)
9. Technology provision for secure access of webpage to prevent from hacking.
10. Website should be W3C Compliant.
11. Technical and non-technical support whenever required.
12. Three templates to be developed by the Solution Provider for the chosen CMS having the flexibility to change color / font / menu themes. One of the prototypes will be finalized by the Institute for actual development and deployment. Please include color print of the proposed home page (At least three different themes are required).
13. The new website will be hosted by the vendor/solution provider, preferably be with top 5 hosting service providers such as AWS, Big Rock, Big Daddy and subsequent migration to Institute infrastructure whenever such infrastructure is ready. The solution provider will be required to ensure complete migration support.
14. The desired navigation structure, general functionalities and reference points for the design will be discussed with the successful Bidder prior to start of work. In this context, the Institute will be open to design and development suggestions from the successful Bidder.
15. Online Payment Gateway Integration for academic related fee deposit.
16. E-governance features in intranet such as admissions, leave application management for staff etc.
17. The service provider must ensure best practices with regard to maximum service uptime & reliability.
18. Secure hosting, secure access and maintenance for 1 year.
19. The website should not contain any element (image, text, etc.) that infringes any existing copyright (National or International). Any infringement claim will be the sole responsibility of the vendor for its resolution with NO liability of the institute.



भारत सरकार / GOVERNMENT OF INDIA

वित्त मंत्रालय / MINISTRY OF FINANCE, राजस्व विभाग / DEPARTMENT OF REVENUE

सीमा शुल्क केंद्रीय उत्पाद शुल्क और सेवा कर समझौता आयोग

CUSTOMS, CENTRAL EXCISE AND SERVICE TAX SETTLEMENT COMMISSION

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ADDITIONAL BENCH, II FLOOR, NARMADA BLOCK, CUSTOM HOUSE

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दूरभाष / Tel.: 044-25216136; फ़ैक्स / Fax: 044-25216137

C.No.I/7/14/2009-SC Part

Date: 05.03.2019

To

M/s. Zaptech Solutions Pvt. Ltd.,
1, Sigma-I Corporates, B/H Rajpath Club,
Opp. Mann Party Plot, Bodakdev,
Ahmedabad – 380 054.

Sir,

Sub: Work Order for redesigning, redevelopment, implementation and management of website as per the guidelines prescribed for Indian Government Website (GIGW) – Regarding.

I am directed to refer to the Tender Notice dated 05.02.2019 floated by the Customs, Central Excise & Service Tax Settlement Commission for 'Redesigning, redevelopment, implementation and management of website as per the guidelines prescribed for Indian Government Website (GIGW)' of the official website settlementcommission-cest-gov.in. Your bid has been shortlisted by the Committee formed for evaluation of the bids based on your quotation of Rs.4,18,900/- made vide your letter dated 14.02.2019.

This is to convey the approval of the Customs, Central Excise & Service Tax Settlement Commission for awarding the contract to M/s. Zaptech Solutions Pvt Ltd., Ahmedabad for 'Redesigning, redevelopment, implementation and management of website as per the guidelines prescribed for Indian Government Website (GIGW)' of the official website and maintenance for a period of 1 year as per the terms and conditions specified in the Tender Notice dated 05.02.2019. Intimation regarding acceptance of Work Order may be sent to this office immediately.

You shall initiate the project immediately from the date of acceptance of the Work Order. You shall execute Service Level Agreement (SLA), Deed of Indemnity and Non-Disclosure Agreement within 10 days of accepting the Work Order.

The Scope of Work includes, but not limited, to the following:

1. 'Redesigning, redevelopment, implementation and management of website as per the guidelines prescribed for Indian Government Website (GIGW)' as per the Scope of Work in the Tender Notice dated 05.02.2019 and as per additional requirements as may be specified by this office during the redevelopment of the website.
2. The website shall be redeveloped in India only.
3. Liaison with this office be made for contents of the WebPages to be redeveloped and for other technical requirements
4. Implementation of GIGW guidelines , as amended/modified from time to time.
5. Shall be Security Audited and certified through authorized / empanelled Auditor.
6. Shall be GIGW audited and certified through empanelled Agency.
7. Shall obtain SSL certificate.
8. Shall host in the NIC Server as per the space already allotted to this office in this regard.
9. Maintenance of website for a period of one year from the date of operation of the website in the NIC Server.
10. Appropriate training to Staff of this office for use and maintenance be made.

You are also required to intimate this office whether any contact person is available in Chennai for co-ordination and technical clarification. Also, it may be informed in advance if any of your personnel would visit this office with regard to this work.

Yours faithfully,



(J.W.I. Nelson)

Assistant Commissioner (Admn.)