Use cases:

Introductory paragraph, avoid mixed messaging

1. A software company is responding to an RFP. They’ve been asked to demonstrate that they are capable of retaining the accuracy and timeliness of their VPATs and refresh them as needed.

ICT, Personnel, and Knowledge & Skills are the critical dimensions however, all should be at least reviewed to ensure that ICT staff have the support and culture they need to successfully create accessible products

Who to get involved?

1. A government agency is issuing an RFP. They want to ask potential respondents to demonstrate that they are capable of retaining the accuracy and timeliness of their VPATs and refresh them as needed.

ICT, Personnel, and Knowledge & Skills are the critical dimensions however, all should be at least reviewed to ensure that ICT staff have the support and culture they need to successfully create accessible products

Who to get involved?

1. A private sector organization has received multiple complaints from prospective employees about disability inclusion in the hiring process

Culture, Personnel, Support, and Communications are the critical dimensions however, all should be at least reviewed to ensure that candidates disability-related needs are met to be successful employees

Who to get involved?

1. An accessibility consulting company wants to show potential customers that their entire organization is optimized for accessibility

Because this use case covers the entire organization, all dimensions must be reviewed

Who to get involved?

1. An NGO wants to determine which areas it should address to improve internal disability inclusion in the next fiscal year

Culture, Personnel, Support, and Communications are the critical dimensions however, all should be at least reviewed to ensure that disability inclusion requirements.

Who to get involved?

1. An organization wants to review the accessibility of a second organization that provides third-party digital content that it will include in its solutions

Communications and Knowledge & Skills

Who to get involved?

1. An organization wants to review the accessibility of a second organization that provides tools and libraries

The second organization should review critical ICT, Personnel, and Knowledge & Skills, however, all should be at least reviewed to ensure that ICT staff have the support and culture they need to successfully create accessible products

Who to get involved?

1. A large multination corporation wants to assess the accessibility maturity of a single business unit.

Relevant Dimensions

Look at everything, just in the context of that specific BU

Who to get involved?