To the taskforce members. Please let me first congratulate you on an outstanding work and great effort to produce and invest valuable time in guidelines that will change the lives and experiences of people with learning and cognitive disabilities when using the Web and information technologies. Well done !

Since I am myself a User Experience architect as well as a certified web accessibility professional, I would love to be able to contribute to your efforts and take part in this important work. How can I contribute?

Here are my comments, some of them are related to the grammar and structure of the pages and some to the substance.

| **Article** | **Comment** |
| --- | --- |
| General | There should be a policy regarding punctuation. Some sentences complete with a full stop, but some don't. Some complete with a semicolon but have no more data. For example: in 2.3.6.3.1 End to End Basic Solution, item 4 of "It is made of 4 parts" items 1 and 3 complete with a semicolon. |
| Usability - general | Would look for collaboration between COGA taskforce and Usability leaders such as [Jackob Nielsean](https://www.nngroup.com/people/jakob-nielsen/). |
| Tables of user needs. | The tables are very difficult to read since they have a lot of information on each column which makes rows expand to the next page. As a result, the user loses orientation. It would be more effective, in my opinion, to outline this info under regular headings and paragraphs. |
| 1.5 Maturity of This Publication | **Incomplete paragraph:**  The first and second sections of this document are an introduction that analyses the current situation and discusses many issues. Although we are expecting more work to be done on these sections, we consider them to be a mature. |
| 2.3.1.3 Further Work for Flat Design | “How to recommend white spaces which can be confusing if over done for people with low visions? How to recommend clear groups”  **My comments:**   * change visions to vision perhaps? * Add a question mark at the end. |
| 2.3.3.2 Solutions for User Safety | Suggestion: to mark a safe website with a big checkmark |
| 2.3.4.1 Problems with Math | “Numeracy issues can occur due to a range of difficulties, the most severe being the inability to read or understand numbers. It should be noted that different users may find math easer to understand than long text.”  **My comments:** change easer to easier. |
| 2.3.6.1.1 Preferences for Cognitive Disabilities | “5. Adaptable controls for simple and know interfaces”  **My comments:** change know to known? |
| 2.3.6.1.2 Setting and Gathering Preferences | “People with cognitive disabilities can be become daunted, or worse, completely unable to select their desired preferences. Indeed depending on the individual and the technology being used it may be impossible with a supporter's assistance.”  **My comments:** shouldn’t it be “without supporter’s assistance”?  “So specific problems for people with cognitive disabilities include:”  **My comments:**   * I would like to suggest item 4   4. Not knowing Where and How to find the set of preferences   * Suggested addition: placing the preferences interface in a predictable place at the top of the website. The navigation to the preferences component must be made understandable, operable and intuitive to all COGA users |
| 2.3.6.3.1 End to End Basic Solution | **My comments:**  Not sure how it is done but like we have Submit buttons, a new "email" button can be integrated in HTML. In addition to new semantics, the user will be informed on the purpose of the button and its operation. |
| 2.3.8.2 Solutions for Voice Menu Systems | My comments:   * If a time limitation exists, allow the user to increase the time given to them to complete the task. Prompt the user when the timeout is close but allow the user time to react. See your section 2.3.11.2 * Layout   + Ensure colour alone is not used to provide the users feedback on their current step in the process or for any other progress information. * Operability   + Ensure that the controls being used for the on-line process or transaction are easy to use and keyboard accessible as well as understandable |
| 2.3.13.2 Solutions for Way Finding | **My question:**  do the guidelines exist or still need to be written? There are many apps today on mobile devices that provide Way Finding functionality. Perhaps the guidelines should also be addressed in WCAG2.1. |
| 2.3.14.3 Further Work for Web of Things (WoT) | First use of **IoT** in the document should probably be elaborated/spelled out. |
| 2.3.8.2 Solutions for Voice Menu Systems | **My Suggestion:**   * Avoid the use of background music. |
| **A.5.1** Differences from usability testing with the general population | **My Suggestion:**   * Provide incentive in the form of payment or gift card. |